

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 3/6/2023 8:01:41 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: FW: [EXTERNAL] [JIRA] (FOH-123563) Cases missing from his account

Hello,

I wanted to bring your attention to a new escalation from Robert Hammond regarding approximately 75 Navy cases that were linked to his account in January and were no longer linked in February. I will discuss it further in the meeting tomorrow, but specifically wanted to make you aware of his specific request of an explanation of the error to go along with a resolution of the specific cases. This was escalated as FOOSH-1404. He said he was willing to file a FOIA request for this information if necessary.

Along with this, during our conversations he brought up questions about the legal ramifications of the decommissioning. He was specifically asking about what was meant in a FOIA Advisory Committee meeting when it was mentioned that FOIA Online's copy of the data would be held until FOIA Online was "dismantled". He wanted to know the definition of and timeframe for this "dismantling" and whether it coincided with the decommissioning. I referred him to Laura for that information.

Thank you,

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: EPA CDX Help Desk <jira@cnsshelpdesk.atlassian.net>
Sent: Monday, March 6, 2023 12:53 PM
To: Joshua Cooper <joshua.cooper@cherokee-federal.com>
Subject: [EXTERNAL] [JIRA] (FOH-123563) Cases missing from his account

 perseverance2013@ commented on  FOH-123563

Re: Cases missing from his account

This should not be happening and is a huge concern of great interest to the FOIA Advisory Committee, particularly at this time.

Laura briefed on March 2, 2023.

I need to know how this happened and why. One way or another that information must be produced. Appreciate your help.

Robert H
From: FC ira@cnsshelpc
Sent: Mo 2023 2:41 PM
To: persc Ex. 6 Personal Privacy (PP)
Subject: [REDACTED] FOH-123563 ESCALATED (FOIA OPS) Cases missing from his account

Reply above this line.

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Turn off this request's notifications

Sent on March 6, 2023 2:40:41 PM EST

 Add Comment

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(v1001.0.0-SNAPSHOT#100217-sha1:f4229d0)



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Use caution if this message contains attachments, links or requests for information.

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/15/2023 1:32:46 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 3/14/23
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 03142023.docx

Good morning,

Attached are the notes from the call with the Helpdesk on Tuesday, March 14th. I apologize for the delay. Kristin is out and I had to get another team member to peer review. Please advise if there are any questions.

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, March 14th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Jeff Edwards, Laura Johnson, Keenan Mitchell, Josh Cooper, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1385: Annual Report Backlog. CGI is currently investigating this issue to provide the FCC Backlogged Requests. Stephanie Kost reported that the case FCC-2023-000662 does not show backlogged but when printed it does show backlogged. CGI to investigate. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 was created and put into the current sprint to fix. FOOSHD-1403: Internal Error on PIV Card. CGI changed PIV information again. User to try to log in again to see if she can. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. FOOSHD-1410: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to investigate. An email chain has been created with SSA to figure out the issue.
2	Walk-Ons	<ul style="list-style-type: none"> SBA is receiving reminder emails from 2 cases in FOIA. SBA is no longer apart of FOIAonline. CGI to investigate.

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 3/21/2023 1:30:14 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: Outstanding FOIA Escalations
Attachments: FOIA Escalated Tickets 2023-03-21.xlsx

Hello all,

The outstanding escalations as of 3/21 are attached

Joshua Cooper

Tier II Analyst

EPA CDX and FOIA Online Help Desks

Staffed by CNSS

{888}890-1995 (EPA CDX)

{844}238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

Key	JIRA Incident Number	Summary	Reporter
FOH-123653	FOOSHD-1410	Errors in FOIA	lindsay.momberger@ssa.gov
FOH-123139	FOOSHD-1397	Searching for Requests	person.linda@epa.gov
FOH-123563	FOOSHD-1404	Cases missing from his account	perseverance2013@ <small>Ex: 6 Personal Privacy (PP)</small>
FOH-123145	FOOSHD-1385	Annual Report Backlog	benish.shah@fcc.gov

Created	SysAid Priority	SysAid Impact	Urgency
3/9/2023 8:34	Medium	Medium	High
2/16/2023 11:53	Medium	Medium	Medium
3/6/2023 12:34	Medium	Medium	Medium
2/16/2023 12:52	Low	Low	Low

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 3/21/2023 5:52:08 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 3/21/23
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 03212023.docx

Good afternoon,

Attached are the notes from the call with the Helpdesk on Tuesday, March 21st. Please advise if there are any questions.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, March 21st, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Jeff Edwards, Laura Johnson, Kristin Winter-Moy, Keenan Mitchell, Josh Cooper, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1385: Annual Report Backlog. CGI is currently investigating this issue to provide the FCC Backlogged Requests. Stephanie Kost reported that the case FCC-2023-000662 does not show backlogged but when printed it does show backlogged. CGI to investigate. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 was created and put into the current sprint to fix. FOOSHD-1403: Internal Error on PIV Card. CGI changed PIV information again. User to try to log in again to see if she can. This issue is closed. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. FOOSHD-1410: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to investigate. An email chain with SSA started to figure out the issue. SSA users should try again this week since an update made to the firewall software on 3/20/2023. This was also affecting the retrieval of the SSA DAT File intermittently. FOOSHD-1416: SSA Fee Waiver task unable to be opened due to unassigned agency. CGI to assign the agency and respond.
2	Walk-Ons	<ul style="list-style-type: none"> DOC new go live date with FOIAXpress is April 21st, 2023.

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
		<ul style="list-style-type: none"> SBA is receiving reminder emails from two cases in FOIA. SBA is no longer apart of FOIAonline. FOOS-4559 and placed in the next sprint starting March 29th.

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/28/2023 12:35:40 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Sue Dose [Suzanne.Dose@cgifederal.com]; KELSEY SCALERA [kelsey.SCALERA@cgifederal.com]; Jackson, Valisha [Jackson.Valisha@epa.gov]; AnthonyJMoraz [anthony.moraz@gsa.gov]
Subject: FOIAonline Helpdesk Items Weekly Report - 03/28/2023
Attachments: FOIAonline Helpdesk Items Weekly Report-03282023.pdf

Good morning,

Attached please find the list of escalated JIRASD tickets. The live page can be found here:

[https://a. Ex. 6 Personal Privacy \(PP\)](https://a. Ex. 6 Personal Privacy (PP))

and filtered by Created Date, Priority, etc.

Thanks,

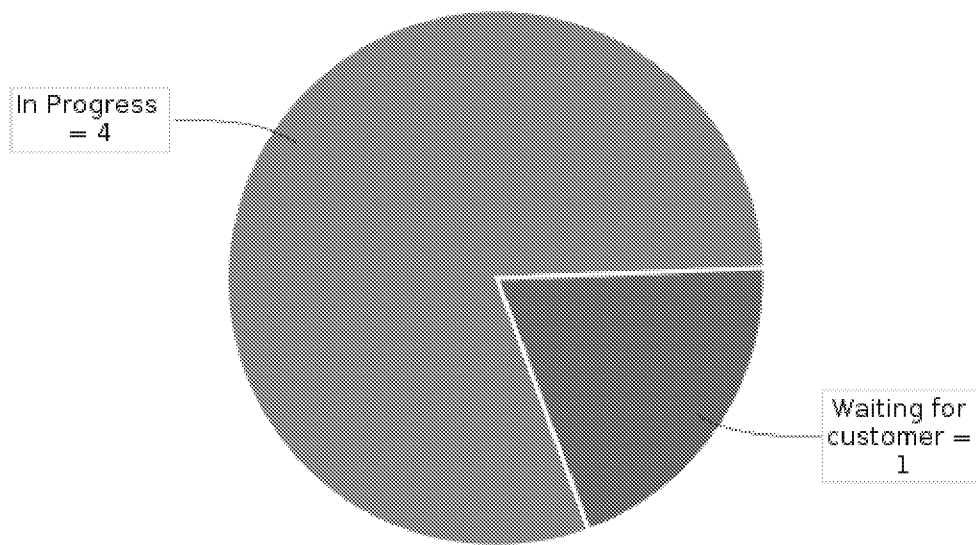
Keenan Mitchell | CGI | Consultant | C.337-519-3059

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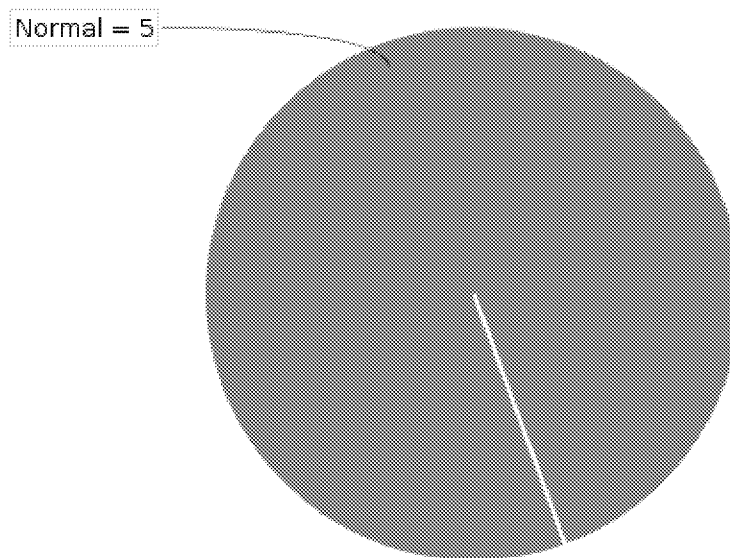
FOIAonline Help Desk Weekly Status Update

Date	28 Mar 2023
Issues	5 issues
Status	GREEN

Report summary

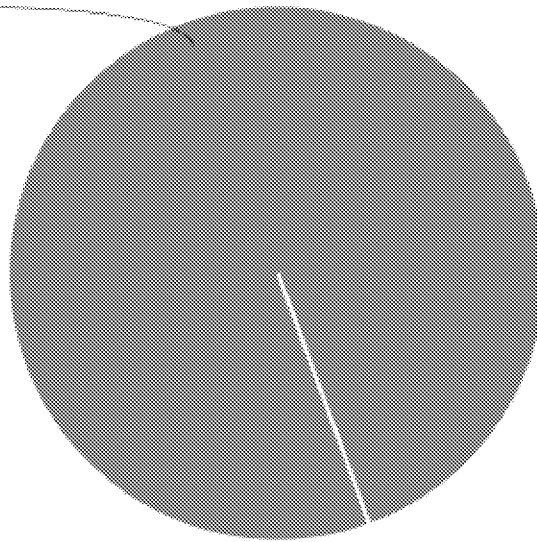


Total: 5 . Chart by: Status



Total: 5 . Chart by: Priority

Service
Request = 5



Total: 5 . Chart by: Issue Type

Key	Summary	T	Created	Updated	Assignee	Reporter	P	Status	Linked Issues
FOOSH D-1417	No Access to FOIAonline - MSPB User		Mar 24, 2023	Mar 24, 2023	Keenan Mitchell	Keenan Mitchell		WAITING FOR CUSTOMER	
FOOSH D-1404	Escalated Record FOH-123563, Cases missing from his account		Mar 06, 2023	Mar 14, 2023	kmitchel	no-reply@automation.atlassian.com		IN PROGRESS	FOOS-4556
FOOSH D-1397	Escalated Record FOH-123139, Searching for Requests 2/27, 3/2		Feb 24, 2023	Mar 10, 2023	Unassigned	no-reply@automation.atlassian.com		IN PROGRESS	FOOS-4537
FOOSH D-1385	Escalated Record FOH-123145, Annual Report Backlog		Feb 16, 2023	Mar 24, 2023	Kristin Winter-Moy	no-reply@automation.atlassian.com		IN PROGRESS	FOOS-4561
FOOSH D-1410	Escalated Record FOH-123653, Errors in FOIA - Awaiting screenshots		Mar 09, 2023	Mar 28, 2023	Unassigned	no-reply@automation.atlassian.com		IN PROGRESS	

5 issues

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 3/28/2023 1:07:51 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: Outstanding FOIA escalations
Attachments: FOIA Escalated Tickets 2023-03-28.xlsx

Hello,

The list of outstanding escalations is attached.

Joshua Cooper

Tier II Analyst

EPA CDX and FOIA Online Help Desks

Staffed by CNSS

{888}890-1995 (EPA CDX)

{844}238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

Key	JIRA Incident Number	Summary	Reporter
FOH-123951	FOOSHD-1418	Unlock account	karin.kelly@mspb.gov
FOH-123653	FOOSHD-1410	Errors in FOIA	lindsay.momberger@ssa.gov
FOH-123139	FOOSHD-1397	Searching for Requests	person.linda@epa.gov
FOH-123563	FOOSHD-1404	Cases missing from his account	perseverance2013@ <div>Ex. 5 Personal Privacy (PP)</div>
FOH-123145	FOOSHD-1385	Annual Report Backlog	benish.shah@fcc.gov

Created	SysAid Priority	SysAid Impact	Urgency
3/21/2023 10:13	High	High	Critical
3/9/2023 8:34	Medium	Medium	High
2/16/2023 11:53	Medium	Medium	Medium
3/6/2023 12:34	Medium	Medium	Medium
2/16/2023 12:52	Low	Low	Low

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 3/28/2023 8:51:28 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: alison.ferner [alison.ferner@cgifederal.com]; james.horner@cgifederal.com; john.rockweiler@cgifederal.com; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Shaikh, Mohammad [Shaikh.Mohammad@epa.gov]
Subject: April 18, 2023 Sprint Planning - 3/28/2023
Attachments: Sprint April 18_2023.xlsx

Jeff and Laura,

Attached are the JIRA tickets that were discussed and committed to on March 28th, 2023, for the Sprint (April 18, 2023) that starts on March 29th, 2023 and runs through April 18th, 2023.

Please respond indicating your approval for this work.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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JIRA Ticket	Summary	Type
FOOS-4521	Registered Public Frequent Requester User List per Agency	Task
FOOS-4059	Downloaded Record Zip Files empty when File extension does not exist	Bug
FOOS-4542	Fix incorrect/bad noderefs in export	Bug
FOOS-4555	No Rate Limiting on Form which Triggers Email	Story
FOOS-4548	Update FOIAonline Data Model Property Mapping with Clock History Information	Task
FOOS-4537	Released Records Searching	Story
FOOS-4553	Validate export	Story
FOOS-4538	Migrate AgileIQ Bit Bucket to EPA	Task
FOOS-4556	Associate Public FOIA Cases with Registered User's Account	Task
FOOS-4533	Raw Data Export not returning all scenarios for Cases	Story
FOOS-4554	Add reCAPTCHA to Create Request Page	Story
FOOS-4505	Update FOIAonline AWS Drawings	Task
FOOS-4461	Data Export for National Archives and Records Administration (NARA)	Task
FOOS-4561	FCC - Annual Report Backlog Request Discrepancy	Task
FOOS-4308	Agency Export - Offboard U.S. Department of Commerce (DOC)	Story
FOOS-4506	Year End Annual Report XML	Story
FOOS-4313	Agency Export - Offboard Federal Communications Commission (FCC)	Story
FOOS-4403	Data Export for U.S. Customs and Border Protection (CBP)	Story
FOOS-4540	4.13 Release Notes	Task
FOOS-4559	Make Request Reminders A Part of the Deactivation Algorithm for Agency Export	Story
FOOS-4560	Make Password Reminders A Part of Deactivation Algorithm for Agency Export	Story
FOOS-4562	NLRB Data Questions - Cases	Story
FOOS-4564	EPA Data Questions - Cases with Documents	Story
FOOS-4558	EPA Data Questions - Cases	Story
FOOS-4563	EPA Data Questions - Consultations	Story
FOOS-4565	EPA Data Questions - Request Descriptions Null	Story
FOOS-4566	EPA Data Questions - Cases with Reminders	Story
FOOS-4568	Update Export S3 Bucket Directory and File Details Document for Agency Export	Task
FOOS-4310	Agency Export - Offboard DOJ - U.S. Parole Commission (USPC)	Story

Status	Assignee	Fix Version/s	Sub-Tasks	Links
Done	Mohammad Shaikh			FOOS-4534
Done	Mohammad Shaikh	4.13		FOOS-4526
Ready To Test	James Horner		FOOS-4550	FOOS-4553
Ready To Test	John Rockweiler	4.13		
Ready To Test	John Rockweiler	Type		FOOS-4547
Ready To Test	John Rockweiler	4.13		FOOSHD-1397, FOOS-4531
In Progress	James Horner			FOOS-4542
In Progress	James Horner			
In Progress	Mohammad Shaikh			FOOSHD-1404
Ready To Test	John Rockweiler	4.13		FOOS-4525
Ready To Test	John Rockweiler	4.13		
In Progress	Mohammad Shaikh			
In Progress				FOOS-4317, FOOS-4532
Done	John Rockweiler			FOOSHD-1385
In Progress			FOOS-4552, FOOS-4557	FOOS-4194, FOOS-4547, FOOS-4487
To Do				FOOS-4519, FOOS-4530
In Progress				
In Progress				FOOS-3217, FOOS-4198, FOOS-3094, FOOS-3751, FOOS-4307
To Do	Kristin Winter-Moy	4.13		FOOS-4510
To Do				FOOS-4560, FOOS-4566
To Do				FOOS-4559
To Do				FOOS-4318
To Do				FOOS-4311
To Do				FOOS-4311
To Do				FOOS-4311
To Do				FOOS-4311
To Do				FOOS-4311
To Do				FOOS-4311, FOOS-4559
To Do	James Horner			
To Do				

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 4/4/2023 1:11:30 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: Outstanding FOIA Escalations
Attachments: FOIA Escalated Tickets 2023-04-4.xlsx

Hello,

The outstanding escalations as of 04/04/2023 are attached.

Joshua Cooper

Tier II Analyst

EPA CDX and FOIA Online Help Desks

Staffed by CNSS

{888}890-1995 (EPA CDX)

{844}238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

Key	JIRA Incident Number	Summary	Reporter
FOH-123951	FOOSHD-1418	Unlock account	karin.kelly@mspb.gov
FOH-123653	FOOSHD-1410	Errors in FOIA	lindsay.momberger@ssa.gov
FOH-123139	FOOSHD-1397	Searching for Requests	person.linda@epa.gov
FOH-123563	FOOSHD-1404	Cases missing from his account	perseverance2013@[Ex: 8 Personal Privacy (PP)]

Created	SysAid Priority	SysAid Impact	Urgency
3/21/2023 10:13	High	High	Critical
3/9/2023 8:34	Medium	Medium	High
2/16/2023 11:53	Medium	Medium	Medium
3/6/2023 12:34	Medium	Medium	Medium

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 5/25/2023 6:29:02 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

This is the JIRA ticket associated to the helpdesk ticket - <https://> **Ex. 6 Personal Privacy (PP)**

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 2:01 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Thanks Josh!

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Thursday, May 25, 2023 1:27 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 4/18/2023 3:41:52 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 4/18/2023
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 04182023.docx

Good morning,

Attached are the notes from the call with the Helpdesk on Tuesday, April 18th. Please advise if there are any questions.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, April 18th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Jeff, Edwards, Kristin Winter-Moy, Keenan Mitchell, Sherice Mariani	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1439: Error in Advanced Search. Requested example case(s) that they user says should return with the search in order to verify if search is working correctly. FOOSHD-1436: Change Bridget Davis to CAC Account. CGI has update the users account and waiting on confirmation of resolution. FOOSHD-1432: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to setup a screen share meeting with user. No response from user for screen share. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. Requests now assigned to Robert Hammond's registered user login. Helpdesk will leave ticket open until they informed to close. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 created and placed in current sprint to fix.
2	Walk-Ons	<ul style="list-style-type: none"> Josh Cooper will be out of the office starting April 4 through April 19. Request from CGI to move the 4/25/23 meeting to 4/26/23 at 11am. Meeting request update to be sent. Keenan Mitchell will be out of the office starting April 24 through May 5

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Sent: 4/6/2023 3:43:55 PM
To: Rivera, Sandra (she/her/hers) [Rivera.Sandra@epa.gov]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Rocque, Eulvid [rocque.eulvid@epa.gov]
Subject: FOIAOnline Monthly Report-March 2023
Attachments: FOIAonline Report March 2023.docx

Hello All, Please see the attached FOIAOnline monthly report for March 2023. Please let me know if you have any questions or concerns. Thank you, Rhonda

Rhonda Martinez

Program Manager
Cherokee Nation System Solutions
EPA CDX/SCS/FOIA Service Desk
W. 970-494-5511
M. 970-218-7307



FOIA Online Monthly Status Report and Performance Statistics

March 2023

Report Date: April 6, 2023

Contractor: Cherokee Nation System
Solutions (CNSS)

EPA Task Order: 68HE0H18F1497

EPA Project Officer: Sandra Rivera

FOIAOnline Senior Policy Advisor: Laura Johnson



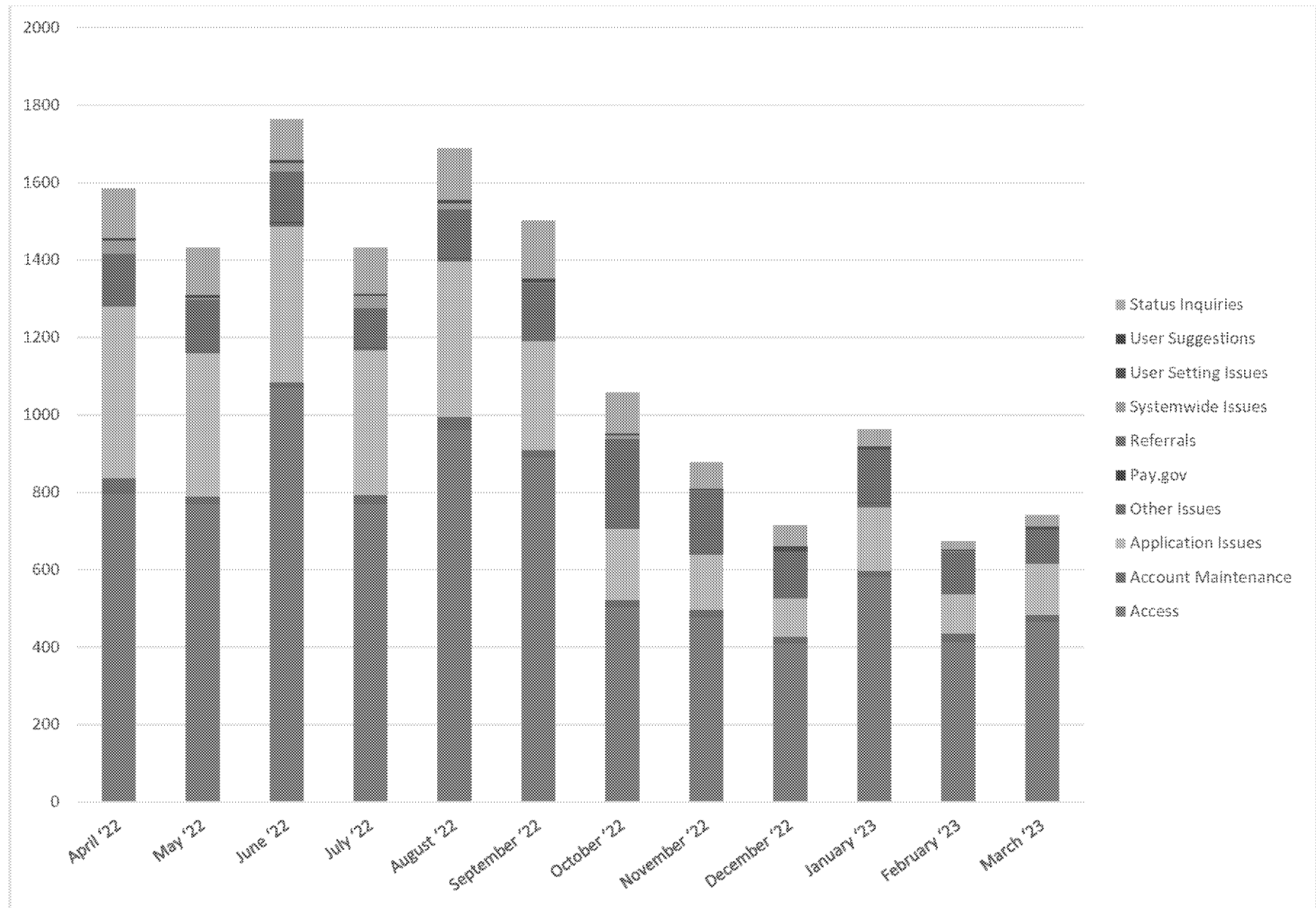
Table of Contents[TOC \o "1-3" \h \z \u]

Performance Metrics

Performance Area	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22	Jan '23	Feb '23	Mar '23
Number of Calls Received	751	683	832	710	787	689	652	539	435	635	456	487
Number of Emails Received	846	797	961	824	978	875	440	359	280	374	265	309
Number of Incidents (opened/closed by Tier 1/Tier 2)	1493	1408	1737	1387	1648	1483	1019	847	700	946	660	729
Number of Incidents Escalated (open/closed)	92	24	27	45	40	19	39	30	15	17	14	13
Total Incidents	1585	1432	1764	1432	1688	1502	1058	877	715	963	674	742
Number of calls abandoned	6	2	0	3	1	1	1	0	0	1	0	0
Abandon Rate (<7%)	0.79%	0.29%	0.0%	0.40%	0.12%	0.14%	0.15%	0.0%	0.0%	0.15%	0.00%	0.00%
Percentage of calls answered <60 second (Target 85%)	92.94%	96.77%	94.40%	93.56%	96.82%	95.64%	96.62%	97.95%	97.48%	95.80%	96.05%	96.30%
Average time to answer	00:26	00:16	00:21	00:31	00:15	00:18	00:17	00:15	00:14	00:21	00:26	00:19

Issue Types

30th44Issu e Categories	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22	Jan '23	Feb '23	Mar '23
Access	796	771	1069	770	962	889	503	476	410	582	414	465
Account Maintenance	41	19	16	24	34	21	20	21	17	16	22	19
Application Issues	444	370	402	373	401	282	184	143	100	164	102	132
Referrals	122	125	131	102	127	133	226	159	118	136	107	87
Status Inquiries	128	121	105	118	131	148	105	67	54	44	21	29
Systemwide Issues	33	5	23	31	15	2	11	2	0	0	1	0
User Setting Issues	3	6	6	6	9	8	4	4	11	8	2	9
User Suggestions	3	1	1	0	0	3	1	0	2	1	2	0
Other Issues	14	13	9	6	8	16	4	5	3	11	3	1
Pay.gov Issues	1	1	2	2	1	0	0	0	0	1	0	0
Total Issues	1585	1432	1764	1432	1688	1502	1058	877	715	963	674	742



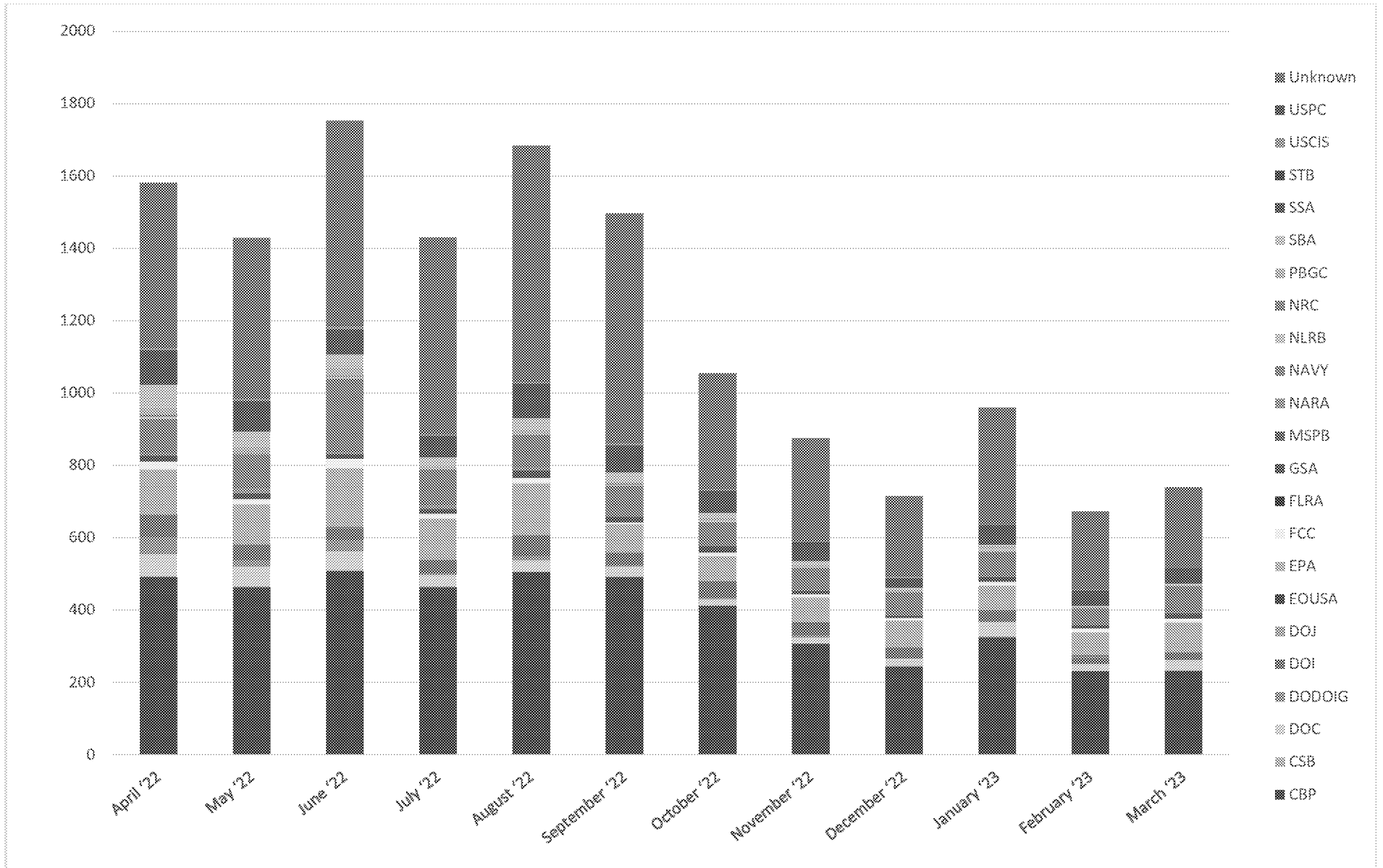
Agency/Public Issues

Agency issues: 241

Public issues: 501

Issues by Agency

Agency	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22	Jan '23	Feb '23	Mar '23
CBP	492	464	509	464	506	492	412	308	245	326	232	233
CSB	1	2	2	2	1	0	1	0	1	2	0	0
DLA	4	4	12	3	4	6	3	2	0	4	1	4
DOC	63	56	52	31	31	28	17	17	20	39	19	29
DODOIG	46	16	31	5	11	5	6	6	1	3	1	1
DOI	62	43	32	38	57	34	44	34	30	27	17	20
DOJ	1	1	3	1	1	4	2	0	0	2	4	2
EOUSA	0	0	1	0	0	0	0	1	0	1	2	0
EPA	123	110	163	112	144	75	68	69	74	68	64	81
FCC	22	14	25	14	14	5	10	10	8	11	11	11
FLRA	1	0	0	1	0	1	1	0	1	0	0	0
GSA	15	16	14	10	21	13	17	9	3	14	6	12
MSPB	2	1	1	2	1	0	1	1	1	0	1	4
NARA	7	16	3	10	8	1	3	2	0	1	1	1
NAVY	94	91	204	98	89	86	60	60	66	67	47	72
NLRB	6	3	6	6	6	2	7	5	1	11	1	0
NRC	6	1	1	0	0	3	1	0	0	0	0	0
PBGC	19	17	21	3	6	6	4	3	3	4	4	6
SBA	63	43	39	25	35	26	14	12	8	6	3	2
SSA	96	84	66	60	94	75	60	46	27	55	40	43
STB	0	0	3	0	1	0	2	4	1	0	2	1
USCIS	6	6	10	4	5	6	3	4	5	2	4	1
USPC	0	0	1	0	0	0	2	0	1	0	0	0
Unknown	456	444	565	543	653	634	320	284	219	320	214	219
Total Issues	1585	1432	1764	1432	1688	1502	1058	877	715	963	674	742



Top Escalation issues/events – March

1. Agency Users who do not log in for over 550 days must have their accounts recreated
2. Public users are not able to see the original description if the description was revised
3. Requests to update received/perfected/due dates on requests
4. Agency users are sometimes unable to access recently reassigned requests and tasks. Refreshing the assignment at the request level usually resolves the issue.
5. Assignments for users with multiple actual agencies are assigning the user's default agency instead of the selection. I don't expect this to be addressed prior to sunset
6. NARA and NRC ceased FOIA Operations on 10/1 SBA followed a few weeks later.
7. CBP ceased receipt of new requests and appeals through FOIA Online on 10/1. Users are now referred to Secure Release. This is the first major separation for sunset.
8. A bug with Search functions was discovered and is in development to be fixed
9. A possible error in the Backlog report was discovered. A cause was not found and the incident was closed
10. Changes in proxy settings at SSA and EPA caused a failure to communicate between SSA users and FOIA Online

Activities

Attended weekly meetings and sprint meetings. Discussed login issues for Karin Kelly and FCC Annual report issue. Discussed migration from CGI owned JIRA to EPA Atlassian JIRA, testing of escalation rules and any possible issues.

Ticket Resolution Information

Total Opened In March	743
Total Resolved In March	742
Tier One Resolved Tickets	728
Unresolved Non Escalations	2
Total Resolved/Opened in March	735
Total Resolved/Opened before March	7

Total Escalated Tickets	13
Total Resolved March Escalations	7
Unresolved Escalations Created in March	6

Escalated Incident Ticket Information (Unresolved Escalated Tickets)

CNSS JIRA Incident Number	JIRA Incident Number	Summary	Reporter	Created
FOH-123139	FOOSHD-1397	Searching for Requests	person.linda@epa.gov	2/16/2023 11:53
FOH-123145	FOOSHD-1385	Annual Report Backlog	benish.shah@fcc.gov	2/16/2023 12:52
FOH-123563	FOOSHD-1404	Cases missing from his account	perseverance2013@ Ex. 6 Personal Privacy (PP)	3/6/2023 12:34
FOH-123653	FOOSHD-1410	Errors in FOIA	lindsay.momberger@ssa.gov	3/9/2023 8:34
FOH-123951	FOOSHD-1418	Unlock account	karin.kelly@mspb.gov	3/21/2023 10:13

Message

From: Shenefiel, Pam [shenefiel.pam@epa.gov]
Sent: 7/20/2023 5:40:20 PM
To: Waits, Matthew [Waits.Matthew@epa.gov]; Altendorfer, Ian [Altendorfer.Ian@epa.gov]; Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: Draft language for FOIA Follow Up/For Discussion this afternoon

Ex. 5 Deliberative Process (DP)

Regards,

Message

From: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Sent: 7/24/2023 12:33:06 PM
To: Thompson, BrianK [Thompson.BrianK@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: FOIAonline FOIA Requests
Attachments: FW: Draft language for FOIA Follow Up/For Discussion this afternoon; draft explanation .docx

Importance: High

Good morning Brian,

I wanted to give you an update on 3 separate actions regarding FOIAonline requests and inquiries.

- Please see table below regarding the 2 outstanding FOIAonline FOIA requests and the status of our responses.

Your Actions/Next Steps: Execute a second line review once I complete my first line review. Upon completion of your review, I can request an informal production for Jeff Wells to look at.

- The proposed path going forward to capture potentially responsive records that otherwise would be missed due to over prescriptive FOIA requests is provided as an attachment (which would include an email to the requestor; the draft is currently being considered during a meeting this morning (scheduled for 10:00am). I will forward the invite to you in a separate email.

Your Actions/Next Steps: Review the draft email and give your thoughts; attend the 10:00am meeting if you wish. I believe Matthew Waits would be sending out the email.

- A separate action was that an explanation email to Robert Hammond would be sent. A clean copy of that email is also provided as an attachment.

Your Actions/Next Steps: Did you want to send that email or did you want me to? If you would like me to do so, who would you like for me to cc?

<i>FOIA Case #</i>	<i>Due Date</i>	<i>Workspace Size</i>	<i>Status/Next Steps</i>
5081	Thursday July 27, 2023	Initial record count: 681 Estimated # of responsive records: ~92	I anticipate completing my review this afternoon and will provide to you a summary of the responsive documents later this evening. This FOIA request hasn't been tagged for awareness notification. Equity review isn't needed, as there are no program or federal entities outside of OEIP. Redactions primarily consist of exemption 6/PIL.
5096	Monday July 31, 2023	Waiting for workspace delivery	I believe the workspace will be delivered today or tomorrow morning, which should leave plenty of time for me to complete my review by Wednesday afternoon/Thursday morning. This FOIA request hasn't been tagged for awareness notification. The only entity outside of OEIP is ORBO. It's anticipated that redactions will primarily consist of exemption 6/PIL.

Message

From: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Sent: 7/20/2023 7:46:33 PM
To: Shenefiel, Pam [shenefiel.pam@epa.gov]; Waits, Matthew [Waits.Matthew@epa.gov]; Altendorfer, Ian [Altendorfer.Ian@epa.gov]
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Per our discussion this afternoon, please review the revised email text as I provided below. You'll see that I inserted FOIA tracking numbers and an additional ticket number for his new FOIA request search.

Ex. 5 Deliberative Process (DP)

From: Shenefiel, Pam <shenefiel.pam@epa.gov>
Sent: Thursday, July 20, 2023 3:15 PM
To: Waits, Matthew <Waits.Matthew@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Laura, please insert case numbers.

Ex. 5 Deliberative Process (DP)

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 3/14/2023 1:17:48 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: Outstanding FOIA Escalations
Attachments: FOIA Escalated Tickets 2023-03-14.xlsx

Hello,

The outstanding escalations as of 3/14/2023 are attached

Joshua Cooper

Tier II Analyst

EPA CDX and FOIA Online Help Desks

Staffed by CNSS

{888}890-1995 (EPA CDX)

{844}238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

Key	JIRA Incident Number	Summary	Reporter
<u>FOH-123632</u>	<u>FOOSHD-1409</u>	Reactivate account	hill.kevinw@epa.gov
<u>FOH-123498</u>	<u>FOOSHD-1403</u>	Internal error on PIV card 3/10, 3/14	ITMD_Connie_Rose@nps.gov
<u>FOH-123653</u>	<u>FOOSHD-1410</u>	Errors in FOIA	lindsay.momberger@ssa.gov
<u>FOH-123563</u>	<u>FOOSHD-1404</u>	Cases missing from his account	perseverance2013@ Ex. 6 Personal Privacy (PP)
<u>FOH-123139</u>	<u>FOOSHD-1397</u>	Searching for Requests	person.linda@epa.gov
<u>FOH-123145</u>	<u>FOOSHD-1385</u>	Annual Report Backlog	benish.shah@fcc.gov

Created	SysAid Priority	SysAid Impact	Urgency
3/8/2023 14:22	High	High	Critical
3/2/2023 15:29	High	High	Critical
3/9/2023 8:34	Medium	Medium	High
3/6/2023 12:34	Medium	Medium	Medium
2/16/2023 11:53	Medium	Medium	Medium
2/16/2023 12:52	Low	Low	Low

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 4/11/2023 6:18:07 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 4/11/2023
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 04112023.docx

Good afternoon,

Attached are the notes from the call with the Helpdesk on Tuesday, April 11th. Please advise if there are any questions.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, April 11th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Kristin Winter-Moy, Keenan Mitchell, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1422: Unlock Account 3/24, 3/29: Karin Kelly from MSPB is still having issues with logging into FOIAonline. Screen share will be setup with Karin. Screen share completed with user 3/29/23, provided some tips and will monitor logging in for a few days. This ticket has now been Resolved. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 created and placed in current sprint to fix. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. Requests now assigned to Robert Hammond's registered user login. FOOSHD-1432: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to setup a screen share meeting with user.
2	Walk-Ons	<ul style="list-style-type: none"> Josh Cooper will be out of the office starting April 4 through April 19.

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/7/2023 9:38:24 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 3/07/23
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 03072023.docx

Good morning,

Attached are the notes from the call with the Helpdesk on Tuesday, March 7th. Please advise if there are any questions.

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, March 7th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Jeff Edwards, Laura Johnson, Keenan Mitchell, Josh Cooper, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1385: Annual Report Backlog. CGI is currently investigating this issue to provide the FCC Backlogged Requests. Stephanie Kost reported that the case FCC-2023-000662 does not show backlogged but when printed it does show backlogged. CGI to investigate. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI is currently investigating this issue. EPA will setup a screen share with the user. Jeff reported that Kristin met with EPA and Jim is checking out the issue. FOOSHD-1403: Internal Error on PIV Card. CGI changed PIV information again. User to try to log in again to see if she can. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI to investigate. FOOSHD-1405: 2 Factor Log In. CGI to change to 2FA again, Christie Sharpe will keep her users that are experiencing PIV issues to 2FA for next few months.
2	Walk-Ons	<ul style="list-style-type: none">

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 5/25/2023 7:43:03 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Here is the link for the helpdesk ticket in EPA Service Desk - [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

The FOH-123563 is in the CNSS helpdesk, we do not have access to that.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:08 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hey Josh,

Please paste the link to those tickets. I can't find either of them.

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Thursday, May 25, 2023 1:27 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 4/26/2023 3:44:33 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 4/26/2023
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 04262023.docx

Good morning,

Attached are the notes from the call with the Helpdesk on Tuesday, April 26th. Please advise if there are any questions.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, April 26th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Jeff Edwards, Laura Johnson, Kristin Winter-Moy, Josh Cooper, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	<p>Helpdesk</p> <ul style="list-style-type: none"> FOOSHD-1447: FCC-2023-000470 (Varikuti), clock days showing incorrectly. CGI to investigate. FOOSHD-1446: FCC-2023-000468 (Varikuti), update perfected date. CGI to investigate. FOOSHD-1445: Assistance Needed to Close Pending Tasks (SSA). CGI to investigate. FOOSHD-1444: FCC-2023-000516 Expedited Processing and Fee Waiver Tasks Problems. CGI to investigate. FOOSHD-1443: FCC-2023-000467 (Varikuti), clock days showing incorrectly. CGI to investigate. FOOSHD-1442: FCC-2023-000466 (Varikuti), update perfected date. CGI to investigate. FOOSHD-1439: Error in Advanced Search. Requested example case(s) that they user says should return with the search in order to verify if search is working correctly. Ticket is now closed. FOOSHD-1436: Change Bridget Davis to CAC Account. CGI has update the users account and waiting on confirmation of resolution. Ticket is now closed. FOOSHD-1432: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to setup a screen share meeting with user. No response from user for screen share. Josh Cooper to follow-up with user and determine if they are still having issues. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. Requests now assigned to Robert Hammond's registered user login. Helpdesk will leave ticket open until they informed to close. Close the ticket per Laura Johnson and Jeff Edwards. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 created and placed in current sprint to fix.

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
2	Walk-Ons	<ul style="list-style-type: none"> Release 4.13 scan status: Credentialed and Anonymous have passed, waiting on API to pass in order to deploy to production. USPC locked out of FOIAonline either this week or next week. Keenan Mitchell will be out of the office starting April 24 through May 5

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 5/25/2023 7:40:55 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

It isn't, it was accidentally linked and I noticed it when I was looking for the ticket so I unlinked it.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:12 PM
To: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.


Kristin,

How is JIRA 4556 related to 4311?


Activity

All Comments Work Log History Activity Transitions Time In Status


Newest first 17

 Kristin Winter-Moy made changes - 42 minutes ago

Link **Original:** This issue is related to FOOS-4311 [FOOS-4311]

 Kristin Winter-Moy made changes - 28/Apr/23 8:44 AM

Link **New:** This issue is related to FOOS-4311 [FOOS-4311]

 Kristin Winter-Moy made changes - 28/Apr/23 9:56:53 AM

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Sent: Thursday, May 25, 2023 2:29 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice

Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Subject: RE: Robert Hammond & DON

This is the JIRA ticket associated to the helpdesk ticket - [https://](#) **Ex. 6 Personal Privacy (PP)**

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Thursday, May 25, 2023 2:01 PM

To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Thanks Josh!

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>

Sent: Thursday, May 25, 2023 1:27 PM

To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

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Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/14/2023 1:57:26 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Sue Dose [Suzanne.Dose@cgifederal.com]; KELSEY SCALERA [kelsey.SCALERA@cgifederal.com]; Jackson, Valisha [Jackson.Valisha@epa.gov]; AnthonyJMoraz [anthony.moraz@gsa.gov]
Subject: FOIAonline Helpdesk Items Weekly Report - 03/14/2023
Attachments: FOIAonline Helpdesk Items Weekly Report-03142023.pdf

Good morning,

Attached please find the list of escalated JIRASD tickets. The live page can be found here:

[https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

and filtered by Created Date, Priority, etc.

Thanks,

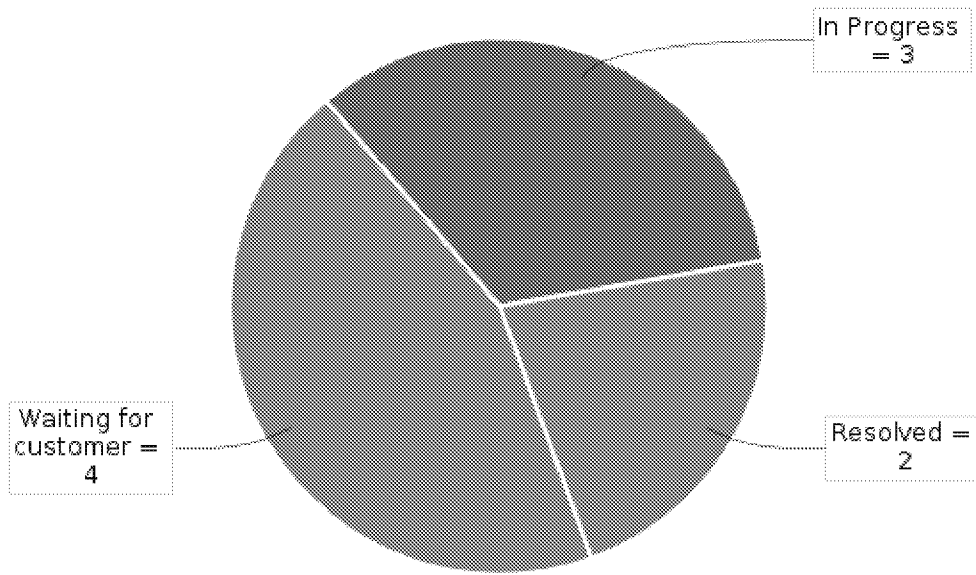
Keenan Mitchell | CGI | Consultant | C.337-519-3059

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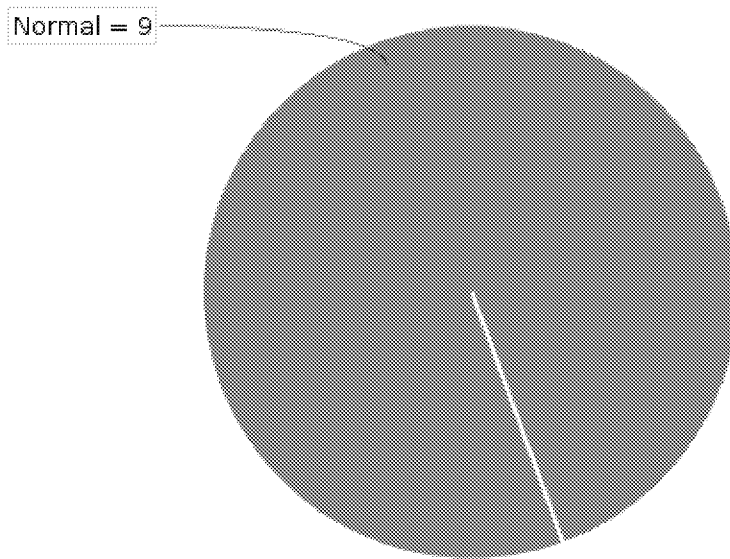
FOIAonline Help Desk Weekly Status Update

Date	07 Mar 2023
Issues	9 issues
Status	GREEN

Report summary

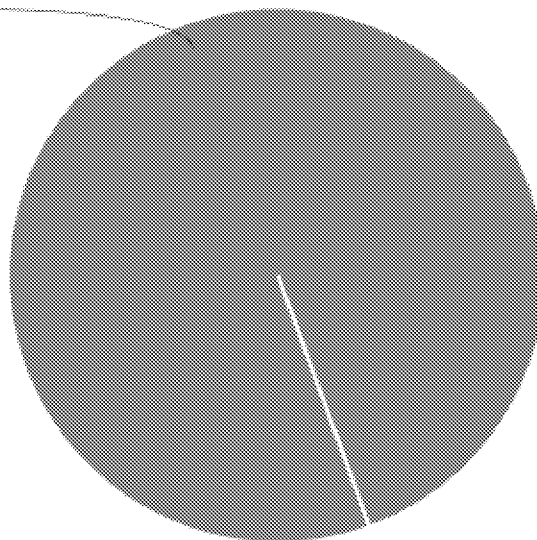


Total: 9 . Chart by: Status



Total: 9 . Chart by: Priority

Service
Request = 9



Total: 9 . Chart by: Issue Type

Key	Summary	T	Created	Updated	Assignee	Reporter	P	Status	Linked Issues
FOOSH D-1403	Escalated Record FOH-123498, Internal error on PIV card	<input type="checkbox"/>	Mar 02, 2023	Mar 08, 2023	Mitchell, Keenan O (CGI Federal)	no-reply@automati on.atlassian. com	=====	WAITING FOR CUSTOMER	
FOOSH D-1409	Escalated Record FOH-123632, Reactivate account	<input type="checkbox"/>	Mar 08, 2023	Mar 09, 2023	Unassigned	no-reply@automati on.atlassian. com	=====	WAITING FOR CUSTOMER	
FOOSH D-1405	Escalated Record FOH-123562, 2 factor log in	<input type="checkbox"/>	Mar 06, 2023	Mar 07, 2023	Unassigned	no-reply@automati on.atlassian. com	=====	WAITING FOR CUSTOMER	
FOOSH D-1410	Escalated Record FOH-123653, Errors in FOIA - Awaiting screenshots	<input type="checkbox"/>	Mar 09, 2023	Mar 13, 2023	Unassigned	no-reply@automati on.atlassian. com	=====	WAITING FOR CUSTOMER	
FOOSH D-1399	Escalated Record FOH-123387, Change back to PIV login	<input type="checkbox"/>	Feb 27, 2023	Mar 08, 2023	Mitchell, Keenan O (CGI Federal)	no-reply@automati on.atlassian. com	=====	RESOLVED	
FOOSH D-1401	Escalated Record FOH-123473, Delete records	<input type="checkbox"/>	Mar 01, 2023	Mar 10, 2023	Mitchell, Keenan O (CGI Federal)	no-reply@automati on.atlassian. com	=====	RESOLVED	
FOOSH D-1385	Escalated Record FOH-123145, Annual Report Backlog	<input type="checkbox"/>	Feb 16, 2023	Mar 02, 2023	Winter-Moy, Kristin (CGI Federal)	no-reply@automati on.atlassian. com	=====	IN PROGRESS	
FOOSH	Escalated Record FOH-123139,	<input type="checkbox"/>	Feb 24,	Mar 10,	Unassigned	no-	=====		FOOS-

D-1397	Searching for Requests 2/27, 3/2		2023	2023		reply@automati on.atlassian. com	<div>IN PROGRESS</div>	4537
FOOSH D-1404	Escalated Record FOH-123563, Cases missing from his account		Mar 06, 2023	Mar 14, 2023	Mitchell, Keenan O (CGI Federal)	no- reply@automati on.atlassian. com	<div>IN PROGRESS</div>	FOOS- 4556

9 issues

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 3/7/2023 2:31:40 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: Outstanding FOIA Escalations
Attachments: FOIA Escalated Tickets 2023-03-07.xlsx

The outstanding escalations as of 3/7/2023 are attached

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

Key	JIRA Incident Number	Summary	Reporter
<u>FOH-123562</u>	<u>FOOSHD-1405</u>	2 factor log in	tyrell.sitton@associates.hq.dhs.gov
<u>FOH-123498</u>	<u>FOOSHD-1403</u>	Internal error on PIV card	ITMD_Connie_Rose@nps.gov
<u>FOH-123563</u>	<u>FOOSHD-1404</u>	Cases missing from his account	perseverance2013@[REDACTED]
<u>FOH-123139</u>	<u>FOOSHD-1397</u>	Searching for Requests	person.linda@epa.gov
<u>FOH-123145</u>	<u>FOOSHD-1385</u>	Annual Report Backlog	benish.shah@fcc.gov

Created	SysAid Priority	SysAid Impact	Urgency
3/6/2023 12:29	High	High	Critical
3/2/2023 15:29	High	High	Critical
3/6/2023 12:34	Medium	Medium	Medium
2/16/2023 11:53	Medium	Medium	Medium
2/16/2023 12:52	Low	Low	Low

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 7/10/2023 8:10:24 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: RE: Hammond Ticket response
Attachments: FOH-123563.doc.docx

Jeff,

Here is the case file I have for his incident. It appears that all communication post-escalation occurred between Mr. Hammond and CGI. I was only informed by CGI when the issue was resolved.

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Monday, July 10, 2023 1:08 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>
Subject: [EXTERNAL] Hammond Ticket response

EXTERNAL SENDER: Do not forward, open attachments, or click on links unless you recognize and trust the sender.

Hey Josh,


Please send the formal response we sent to Mr. Robert Hammond on his DON ticket.

Thanks,
Jeff

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

[FOH-123563] [HYPERLINK "https://		Ex. 6 Personal Privacy (PP)
<div>Ex. 6 Personal Privacy (PP)</div> <div>Created: 3/06/23 Updated: 4/19/23 Resolved: 4/19/23</div>		
Status:	Done	
Project:	[HYPERLINK "https:// <div>Ex. 6 Personal Privacy (PP)</div>	
Components:	None	
Affects versions:	None	
Fix versions:	None	

Typ e:	New FOIA Ticket	Pri orit y:	Medium
Rep orte r:	[HYPERLINK "https:// <div>Ex. 6 Personal Privacy (PP)</div> <div>Ex. 6 Personal Privacy (PP)</div>	Ass ign ee:	[HYPERLINK "https:// <div>Ex. 6 Personal Privacy (PP)</div> <div>Ex. 6 Personal Privacy (PP)</div>
Res oluti on:	Closed - Escalated		
Lab els:	None		
Rem aini ng Esti mat e:	Not Specified		
Tim e Spe nt:	Not Specified		
Orig inal esti mat e:	Not Specified		

Attachments:	<div>FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx</div>
Categories:	Application Support, Using Application, N/A

First Name:	Robert
Last Name:	Hammond
Email:	[HYPERLINK "mailto:perseverance2013@ Ex. 6 Personal Privacy (PP)]
Phone Number:	Ex. 6 Personal Privacy (PP)
FOIA Request Type:	Agency Inquiry
FOIA Agency:	NAVY
FOIA Online Tracking Number:	Multiple
SysAid Impact:	Medium
Urgency:	Medium
SysAid Priority:	Medium
JIRA Incident Number:	FOOSHD-1404
Admin Group:	CGI FOIA

Description

Requests in this spreadsheet were linked to his account and exportable from the CSV on his View My Cases in January. When he did the same Export in February, these cases were no longer linked to his account.

Requests in green in first column were submitted after January export. Requests in yellow in second column did not appear in CSV of requests in his View My Cases dashboard in February, but they did in January. They also show as “Not Available” in the third column.

User has also requested an explanation of the error that occurred to cause the detach.

Comments

Comment by [HYPERLINK

"https:// Ex. 6 Personal Privacy (PP)

[3/06/23]

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Comment by [HYPERLINK

"https://[Ex. 6 Personal Privacy (PP)

[3/06/23]

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Comment by [HYPERLINK

"https://[Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

[3/06/23]

From: FOIA Online HD <jira@cnsshelpdesk.atlassian.net>

Sent: Monday, March 6, 2023 2:41 PM

To: perseverance2013@[Ex. 6 Personal Privacy (PP)

Subject: [HYPERLINK "https://[Ex. 6 Personal Privacy (PP) \o "Cases missing from his account"]Done Cases missing from his account

Reply above this line.

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Turn off this request's notifications

Sent on March 6, 2023 2:40:41 PM EST

[HYPERLINK "file://[Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

(0.0

kB)

Comment by [HYPERLINK

"https://[Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

[3/06/23]

This should not be happening and is a huge concern of great interest to the FOIA Advisory Committee, particularly at this time.

Laura briefed on March 2, 2023.

I need to know how this happened and why. One way or another that information must be produced. Appreciate your help.

Robert Hammond

From: FOIA Online HD <jira@cnsshelpdesk.atlassian.net>

Sent: Monday, March 6, 2023 2:41 PM

To: perseverance2013@ [Ex. 6 Personal Privacy (PP)]

Subject: [HYPERLINK "https:// [Ex. 6 Personal Privacy (PP)] "Cases missing from his account"] Done Cases missing from his account

Reply above this line.

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Turn off this request's notifications

Sent on March 6, 2023 2:40:41 PM EST

Comment by [HYPERLINK

"https:// [Ex. 6 Personal Privacy (PP)]

[3/09/23]

User called in for status update

Comment by [HYPERLINK

"https:// [Ex. 6 Personal Privacy (PP)]

[4/13/23]

Keenan Mitchell changed the status to Resolved.

Keenan Mitchell resolved this as Resolved.

Comment by [HYPERLINK

"https://[**Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP) [4/18/23]

Reply above this line.

Kristin Winter-Moy changed the status to Closed.

Comment by [HYPERLINK

"https://[**Ex. 6 Personal Privacy (PP)**

745" [4/19/23]

Keenan Mitchell changed the status to Resolved.

Generated at Mon Jul 10 20:08:27 UTC 2023 by Joshua C using Jira 1001.0.0-SNAPSHOT#100231-sha1:4aa4aa3d30b29577b29214ba6e671fefc6a5e225.

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 4/5/2023 6:16:35 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: FOIAonline Weekly Change Control Meeting Minutes - 4/4/23
Attachments: FOIAOnline Weekly Change Control Meeting Minutes 04042023.docx

Good afternoon,

Attached are the notes from the call with the Helpdesk on April 4th. Please advise if there are any questions.

Thanks,

Keenan

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Meeting Minutes		[FORMCHECKBOX] Revised Meeting Minutes
Subject	FOIAonline Weekly Change Control Meeting	
Date and Time	Tuesday, April 4th, 2023 at 11:00 am	
Meeting Location / Dial in Info	Teams Meeting	
Chairperson	EPA	
In Person Participants	n/a	
Telephone Participants	Laura Johnson, Keenan Mitchell, Josh Cooper, Sherice Mariani, Rhonda Martinez	
Additional information	n/a	

Agenda / Minutes Information		
No.	Agenda Item	Discussion / Meeting Minutes
1	Current Activities	Helpdesk <ul style="list-style-type: none"> FOOSHD-1422: Unlock Account 3/24, 3/29: Karin Kelly from MSPB is still having issues with logging into FOIAonline. Screen share will be setup with Karin. Screen share completed with user 3/29/23, provided some tips and will monitor logging in for a few days. FOOSHD-1397: Searching for Requests 2/27, 3/2. CGI investigated the issue and FOOS-4537 created and placed in current sprint to fix. FOOSHD-1404: Cases Missing from his Account. Robert Hammond reports that cases are missing from his account. CGI Investigated and created FOOS-4556 to re-associate Mr. Hammond's cases with his registered user account. Requests now assigned to Robert Hammond's registered user login. FOOSHD-1432: User is landing on a blank white page with the URL on the page when using FOIAonline. CGI to setup a screen share meeting with user.
2	Walk-Ons	<ul style="list-style-type: none"> DOC Export completed on 4/3/2023. CBP and NARA in pipeline next to be exported. FOIAonline Helpdesk is now live at EPA. The email for the EPA Helpdesk is [HYPERLINK "mailto:FOIAonline.helpdesk@epa.gov"], and used now instead of sending to the CGI Helpdesk. DOC new go live date with FOIAXpress is April 21, 2023. Josh Cooper will be out of the office starting April 4 through April 19.

Decision and Actions Items						
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting				[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)		
No.	Action Item or Decision	Date Identified	Owner	Description	Target Completion Date	Actual Completion Date

Risks and Issues				
[FORMCHECKBOX] No, Risks/Issues not discussed during the meeting			[FORMCHECKBOX] Yes, Risks/Issues discussed during this meeting (info below)	
No.	Risk or Issue	Date Identified	Follow-up by Date	Description

Message

From: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
Sent: 5/25/2023 5:26:56 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 4/11/2023 2:36:21 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Sue Dose [Suzanne.Dose@cgifederal.com]; KELSEY SCALERA [kelsey.SCALERA@cgifederal.com]; Jackson, Valisha [Jackson.Valisha@epa.gov]; AnthonyJMoraz [anthony.moraz@gsa.gov]
Subject: FOIAonline Helpdesk Items Weekly Report - 04/11/2023
Attachments: FOIAonline Helpdesk Items Weekly Report-04112023.pdf

Good morning,

Attached please find the list of escalated JIRASD tickets. The live page can be found here:

[https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

and filtered by Created Date, Priority, etc.

Thanks,

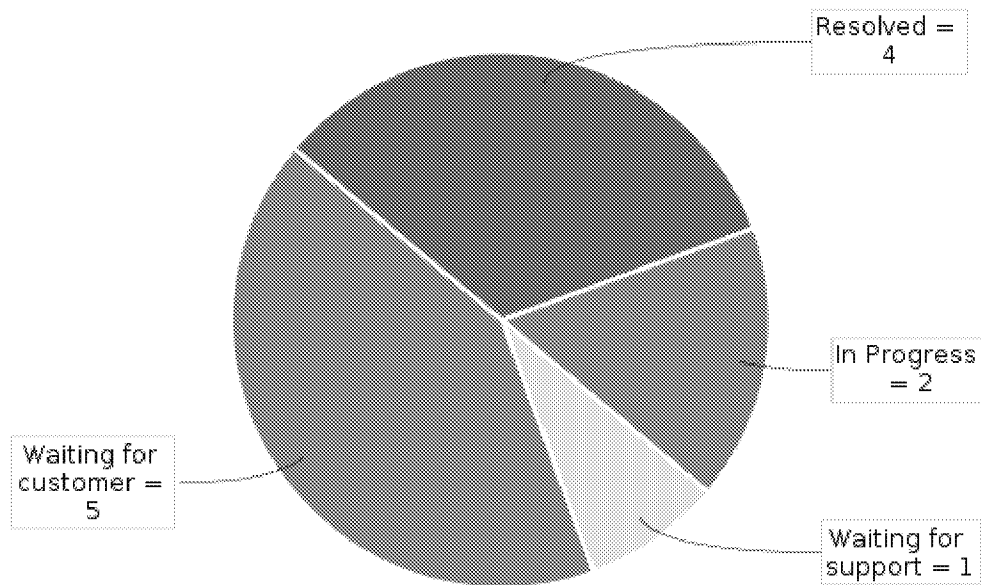
Keenan Mitchell | CGI | Consultant | C.337-519-3059

Proprietary/confidential information belonging to CGI Federal Inc. or its affiliates may be contained in this message. If you are not a recipient indicated or intended in this message (or responsible for the delivery of this message to such person), or if you think for any reason that this message may have been addressed to you in error, you may not use or copy or deliver this message to anyone else. In such case, you should destroy this message and are asked to notify the sender by reply email.

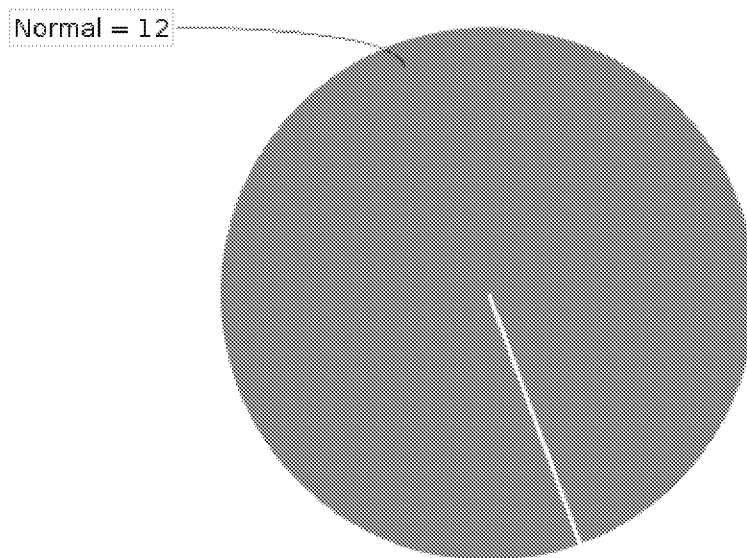
FOIAonline Help Desk Weekly Status Update

Date	28 Mar 2023
Issues	12 issues
Status	GREEN

Report summary

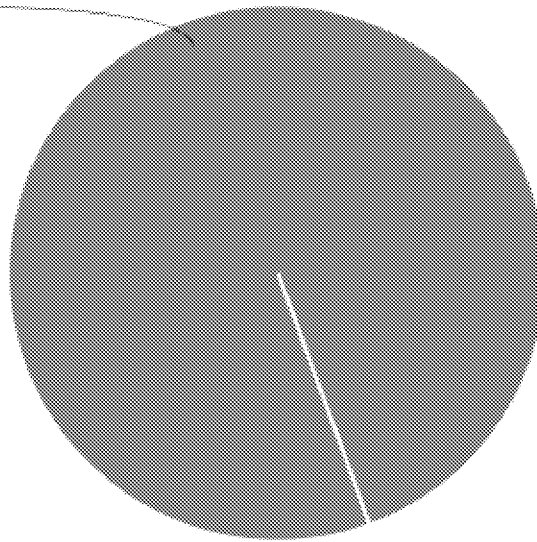


Total: 12 . Chart by: Status



Total: 12 . Chart by: Priority

Service
Request =
12



Total: 12 . Chart by: Issue Type

Key	Summary	T	Created	Updated	Assignee	Reporter	P	Status	Linked Issues
FOOSH D-1425	Escalated Record FOH-124131, Multiple interim release notice tasks	<input type="checkbox"/>	Mar 28, 2023	Mar 29, 2023	Unassigned	no-reply@automation.atlassian.com	⌄	WAITING FOR CUSTOMER	
FOOSH D-1427	Escalated Record FOH-124162, Fwd: Data Extract	<input type="checkbox"/>	Mar 29, 2023	Apr 03, 2023	Kristin Winter-Moy	no-reply@automation.atlassian.com	⌄	WAITING FOR CUSTOMER	FOOS-4308
FOOSH D-1404	Escalated Record FOH-123563, Cases missing from his account	<input type="checkbox"/>	Mar 06, 2023	Apr 06, 2023	kmitchel	no-reply@automation.atlassian.com	⌄	WAITING FOR CUSTOMER	FOOS-4556
FOOSH D-1435	Escalated Record FOH-124405, Convert Public Account to Agency Account	<input type="checkbox"/>	Apr 10, 2023	Apr 10, 2023	Unassigned	no-reply@automation.atlassian.com	⌄	WAITING FOR CUSTOMER	
FOOSH D-1436	Escalated Record FOH-124344, Change Bridget Davis to CAC account	<input type="checkbox"/>	Apr 10, 2023	Apr 11, 2023	Keenan Mitchell	no-reply@automation.atlassian.com	⌄	WAITING FOR CUSTOMER	
FOOSH D-1430	I need to have my account restored in order for me to complete a FOIA request.	<input type="checkbox"/>	Mar 30, 2023	Apr 05, 2023	Unassigned	Edna Silver	⌄	WAITING FOR SUPPORT	FOOS HD-1428
FOOSH D-1422	Escalated Record FOH-123951, Unlock account 3/24, 3/29	<input type="checkbox"/>	Mar 28, 2023	Apr 07, 2023	Unassigned	Kristin Winter-Moy	⌄	RESOLVED	

FOOSH D-1434	Escalated Record FOH-124354, Cannot Access Account		Apr 06, 2023	Apr 10, 2023	Kristin Winter-Moy	no- reply@autom ation. atlassian. com		RESOLVED	
FOOSH D-1429	I have a FOIA request that need to be completed online		Mar 30, 2023	Apr 11, 2023	Unassigned	Edna Silver		RESOLVED	
FOOSH D-1428	My account is inactive		Mar 30, 2023	Apr 11, 2023	Unassigned	Edna Silver		RESOLVED	FOOS HD- 1430
FOOSH D-1397	Escalated Record FOH-123139, Searching for Requests 2/27, 3/2		Feb 24, 2023	Mar 28, 2023	Unassigned	no- reply@autom ation. atlassian. com		IN PROGRESS	FOOS- 4537
FOOSH D-1432	Escalated Record FOH-123653. Errors in FOIA		Mar 30, 2023	Apr 05, 2023	Keenan Mitchell	no- reply@autom ation. atlassian. com		IN PROGRESS	FOOS HD- 1433

12 issues

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 4/19/2023 7:07:02 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]
CC: james.horner@cgifederal.com; john.rockweiler@cgifederal.com; Shaikh, Mohammad [Shaikh.Mohammad@epa.gov]; Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: Sprint Review Items for April 18, 2023 Sprint
Attachments: April 18_2023 Sprint Review.xlsx; Release 4.13.xlsx

All,

Attached are the spreadsheets that I shared in the sprint review today.

Release 4.13 items
April 18_2023 Sprint Review items

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

Proprietary/confidential information belonging to CGI Federal Inc. or its affiliates may be contained in this message. If you are not a recipient indicated or intended in this message (or responsible for the delivery of this message to such person), or if you think for any reason that this message may have been addressed to you in error, you may not use or copy or deliver this message to anyone else. In such case, you should destroy this message and are asked to notify the sender by reply email.

Type	Key	Summary
Story	FOOS-4308	Agency Export - Offboard U.S. Department of Commerce (DOC)
Task	FOOS-4461	Data Export for National Archives and Records Administration (NARA)
Story	FOOS-4533	Raw Data Export not returning all scenarios for Cases
Task	FOOS-4540	4.13 Release Notes
Bug	FOOS-4542	Fix incorrect/bad noderefs in export
Task	FOOS-4548	Update FOIAonline Data Model Property Mapping with Clock History Information
Story	FOOS-4553	Validate export
Story	FOOS-4554	Add reCAPTCHA to Create Request Page
Story	FOOS-4555	No Rate Limiting on Form which Triggers Email
Task	FOOS-4556	Associate Public FOIA Cases with Registered User's Account
Story	FOOS-4562	NLRB Data Questions - Cases
Story	FOOS-4563	EPA Data Questions - Consultations
Story	FOOS-4564	EPA Data Questions - Cases with Documents
Story	FOOS-4565	EPA Data Questions - Request Descriptions Null
Task	FOOS-4568	Update Export S3 Bucket Directory and File Details Document for Agency Export
Task	FOOS-4569	NLRB Data Questions - Storage
Task	FOOS-4570	Update ZZZ Agency Data Export with new Folder Structure
Task	FOOS-4572	DOC Export Issue(s)
Task	FOOS-4573	FCC Questions about Data Export Items

Assignee	Status	Resolution	Links	Release 4.13?
Mohammad Shaikh	Done	Complete	FOOSHD-1427, FOOS-4194, FOOS-4547, FOOS-4487, FOOS-4564, FOOS-4565	
Mohammad Shaikh	Done	Complete	FOOS-4317, FOOS-4532	
John Rockweiler	Done	Complete	FOOS-4525	Yes
Kristin Winter-Moy	Done	Complete	FOOS-4510	Yes
James Horner	Done	Complete	FOOS-4553	
John Rockweiler	Done	Complete	FOOS-4547	
James Horner	Done	Complete	FOOS-4542	
John Rockweiler	Done	Complete		Yes
John Rockweiler	Done	Complete		Yes
Mohammad Shaikh	Done	Complete	FOOSHD-1404	
John Rockweiler	Done	Complete	FOOS-4318, FOOS-4569	
John Rockweiler	Done	Complete	FOOS-4311	
Mohammad Shaikh	Done	Complete	FOOS-4313, FOOS-4403, FOOS-4305, FOOS-4309, FOOS-4311, FOOS-4315, FOOS-4321, FOOS-4322, FOOS-4308	
Mohammad Shaikh	Done	Complete	FOOS-4305, FOOS-4306, FOOS-4309, FOOS-4311, FOOS-4314, FOOS-4315, FOOS-4316, FOOS-4318, FOOS-4319, FOOS-4320, FOOS-4321, FOOS-4322, FOOS-4308	
James Horner	Done	Complete		
John Rockweiler	Done	Complete	FOOS-4562	
James Horner	Done	Complete		
James Horner	Done	Complete		
James Horner	Done	Complete	FOOS-4313	

Message

From: perseverance2013@[redacted] [perseverance2013@[redacted]]
Sent: 7/26/2023 2:52:55 AM
To: FOIA HQ [FOIA_HQ@epa.gov]; Thompson, BrianK [Thompson.BrianK@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff [Edwards.Jeff@epa.gov]; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam [shenefiel.pam@epa.gov]
CC: perseverance2013@[redacted]
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected
Attachments: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556. Corrected.pdf

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: foia_hq@epa.gov <foia_hq@epa.gov>
Sent: Tuesday, July 25, 2023 10:39 PM
To: perseverance2013@[redacted]
Subject: FOIA Request EPA-2023-005550 Submitted

This message is to confirm your request submission to the FOIAonline application: [View Request](#). Request information is as follows:

- Tracking Number: EPA-2023-005550
- Requester Name: Mr. robert hammond
- Date Submitted: 07/25/2023
- Request Status: Submitted
- Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@[redacted]]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@[redacted]
3. All records of communications with - and documents provided by - Robert Hammond, foiacompliance@[redacted], FOIAcomplaine@[redacted], DOD.FOIA.PA@[redacted] confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
6. All records of communications by and with Thompson, BrianK, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.

8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S [Johnson.Laura-S@epa.gov](mailto:Laura-S@epa.gov), including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Tickets FOOSHD-1404 and FOOS-4556
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be open ed by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

July 25, 2023

Robert Hammond
perseverance2013@ Ex. 6 Personal Privacy (PP)

EPA FOIA Office via:

FOIAonline.gov;

and forwarding to:

hq.foia@epa.gov;

Thompson.BrianK@epa.gov;

Johnson.Laura-S@epa.gov;

jira@cnsshelpdesk.atlassian.net;

Edwards.Jeff@epa.gov;

Joshua.Cooper@cherokee-federal.com;

Mohammad.Shaikh@cherokee-federal.com;

James.Horner@cherokee-federal.com;

keenan.mitchell@cherokee-federal.com;

shenefiel.pam@epa.gov

Subject:

Subject: Expedited FOIA Request EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)

I am submitting this request under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552 et seq., as amended. If you deny all or any part of this request, please cite each specific exemption you think justifies your decision not to release the information and notify me of appeal procedures available under the law. References cited below apply.

*****This Request will be timely for Judicial Review in twenty working days*****

RECORDS SOUGHT VIA FOIA.

EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)

See PDF for full request.

1. **Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556**

2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ Ex. 6 Personal Privacy (PP)
3. All records of communications with - and documents provided by - Robert Hammond, foiacompliance@ Ex. 6 Personal Privacy (PP), FOIAcomplaine@ Ex. 6 Personal Privacy (PP), DOD.FOIA.PA@ Ex. 6 Personal Privacy (PP) confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
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7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
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11. Closeout records of case Help Deck Tickets **FOOSHD-1404 and FOOS-4556**
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13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets **FOOSHD-1404 and FOOS-4556**, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated

in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be opened by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "**Description Available to the Public**" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "**Unredacted – Releasable to the General Public: Will be available to the general public,**" or to "**Redacted – Releasable to the General Public: Will be available to the general public.**"

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

FEE WAIVER/ PUBLIC INTEREST/PUBLIC RELEASE. Notwithstanding my agreement to pay fees below if my fee waiver is denied, I am seeking a fee waiver due to significant public interest in this information. The subject of the requested records concerns "the operations or activities of the government." The disclosure is "likely to contribute" to an understanding of government operations or activities. There is no commercial interest. There is significant public interest. See below AGREEMENT TO PAY FEES and EXPEDITED PROCESSING for justification.

Preemptively. The searches to locate records are extremely simple and can be performed well within my two hours of free search time as an "all other requester." Records are located in the FOIA case file, FOIAonline and simple email searches. Similarly, since I am requesting electronic records, there should not be any fees for copying.

By way of further amplification to above.

Factor 1. The subject of the request: Whether the subject of the requested records concerns "the operations or activities of the government." The subject of the requested records must concern

identifiable operations or activities of the federal government, with a connection that is direct and clear, not remote.

- Records sought concern the integrity of FOIAonline and EPA's management of same.

Factor 2. The informative value of the information to be disclosed: Whether the disclosure is "likely to contribute" to an understanding of government operations or activities. The disclosable portions of the requested records must be meaningfully informative about government operations or activities in order to be "likely to contribute" to an increased public understanding of those operations or activities. The disclosure of information that already is in the public domain, in either a duplicative or a substantially identical form, would not be as likely to contribute to such understanding when nothing new would be added to the public's understanding.

- Records sought concern the integrity of FOIAonline and EPA's management of same. See above. See EXPEDITED PROCESSING below.

Factor 3. The contribution to an understanding of the subject by the public is likely to result from disclosure: Whether disclosure of the requested information will contribute to "public understanding." The disclosure must contribute to the understanding of a reasonably broad audience of persons interested in the subject, as opposed to the individual understanding of the requester. A requester's expertise in the subject area and ability and intention to effectively convey information to the public will be considered. It will be presumed that a representative of the news media will satisfy this consideration.

- Records sought concern the integrity of FOIAonline and EPA's management of same. See above. See EXPEDITED PROCESSING below.

Factor 4. The significance of the contribution to public understanding: Whether the disclosure is likely to contribute "significantly" to public understanding of government operations or activities. The public's understanding of the subject in question, as compared to the level of public understanding existing prior to the disclosure, must be enhanced significantly by the disclosure. The FOI Office will not make value judgments about whether information that would contribute significantly to public understanding of the operations or activities of the government is "important" enough to be made public.

- Records sought concern the integrity of FOIAonline and EPA's management of same. See above. See EXPEDITED PROCESSING below.

Factor 5. The existence and magnitude of a commercial interest: Whether the requester has a commercial interest that would be furthered by the requested disclosure. The FOI Office will consider any commercial interest of the requester or of any person on whose behalf the requester may be acting, that would be furthered by the requested disclosure. Requesters will

be given an opportunity in the administrative process to provide explanatory information regarding this consideration.

- There is no commercial interest nor is the information of commercial value.

Factor 6. The primary interest in disclosure: Whether any identified commercial interest of the requester is sufficiently large, in comparison with the public interest in disclosure that disclosure is "primarily in the commercial interest of the requester." A fee waiver or reduction is justified where the public interest standard is satisfied and that public interest is greater in magnitude than that of any identified commercial interest in disclosure. FOI Offices ordinarily will presume that when a news media requester has satisfied the public interest standard, the public interest will be the interest primarily served by disclosure to that requester. Disclosure to data brokers or others who merely compile and market government information for direct economic return will not be presumed to primarily serve the public interest.

- Records sought concern the integrity of FOIAonline and EPA's management of same. See above. See EXPEDITED PROCESSING below.
- Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to [foiacomplaine@Ex. 6 Personal Privacy \(PP\)](mailto:foiacomplaine@Ex. 6 Personal Privacy (PP)), [dod.foia.pa@Ex. 6 Personal Privacy \(PP\)](mailto:dod.foia.pa@Ex. 6 Personal Privacy (PP)) and others. I also communicate regularly with members of Congress.

- See examples below.

- **Public Comments Submitted to the Chief FOIA Officers Council**
<https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>
- **Public Comments Submitted to the FOIA Advisory Committee | National Archives** <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>
- **OGIS Annual Open Meeting Public comments**
<https://www.archives.gov/ogis/outreach-events/annual-open-meeting>
- **Document Cloud. Org**
<https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., "[Sample FOIA Template With Recent Developments to Combat Agency Misconduct.](#)")

EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing or fee waiver.

- The subject of the requested records concerns government operations and activities.
- The disclosure is likely to contribute to understanding of these operations or activities.
- Disclosure will likely result in public understanding of the subject.
- The contribution to public understanding of government operations or activities will be significant.
- The requester has no commercial interest.
- The public interest in disclosure is great.
- I use "editorial skills to turn the raw materials into a distinct work."
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.

AGREEMENT TO PAY FEES.

I agree to pay fees for searching or copying the records up to \$25. If the fees exceed this amount, please advise me of the cost before proceeding. I do not believe that there should be any charge for providing these records, as there is public interest in government operations. I am a private individual not seeking documents for commercial use, such that the following applies: "No fees may be charged by any DoD Component if the costs of routine collection and processing of the fee are likely to equal or exceed the amount of the fee. With the exception of requesters seeking documents for a commercial use, Components shall provide the first two hours of search time, and the first one hundred pages of duplication without charge." I would note that because I am requesting an electronic file, there should not be a per page copy fee. The OMB Guidelines direct that searches for responsive records should be done in the "most efficient and least expensive manner." See OMB Fee Guidelines, 52 Fed. Reg. at 10,017. As an "all others" requester, I may only be assessed search and duplication fees and not fees for review. See 32 CFR 286.12 - Schedule of fees. Also, please note that, should payment become necessary, the Coinage Act of 1965, specifically Section 31 U.S.C. 5103, entitled "Legal tender," states: " United States coins and currency (including Federal reserve notes and circulating notes of Federal reserve banks and national banks) are legal tender for all debts, public charges, taxes, and dues. Foreign gold or silver coins are not legal tender for debts. (Pub. L. 97-258, Sept. 13, 1982, 96 Stat. 980 ; Pub. L. 97-452, §1(19), Jan. 12, 1983, 96 Stat. 2477.)

EXPEDITED PROCESSING.

I am seeking expedited processing due to:

“an urgency to inform the public about an actual or alleged Federal government activity, if the information is requested by a person primarily engaged in disseminating information to the public.”

- The information sought involves possible questions about the government's integrity that affect public confidence related to the integrity of FOIAonline records, haphazard disestablishment of FOIAonline and potential wide-spread data quality issues.
- The subject is of widespread and exceptional interest.
- I am a person “primarily engaged in disseminating information to the public.”

There is intense interest/angst in matters surrounding FOIAonline and its decommissioning, so much so that Laura Johnson was added last minute to brief the FOIA Advisory Committee on March 2, 2023. At that meeting:

“Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public.”

Note that EPA’s FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest.

Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to [foiacomplaine@Ex. 6 Personal Privacy \(PP\)](mailto:foiacomplaine@<small>Ex. 6 Personal Privacy (PP)</small>) [dod.foia.pa@Ex. 6 Personal Privacy \(PP\)](mailto:dod.foia.pa@<small>Ex. 6 Personal Privacy (PP)</small>) and others. I also communicate regularly with members of Congress.

- See examples below.
- **Public Comments Submitted to the Chief FOIA Officers Council**
<https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>

- **Public Comments Submitted to the FOIA Advisory Committee** | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>
- **OGIS Annual Open Meeting Public comments**
<https://www.archives.gov/ogis/outreach-events/annual-open-meeting>
- **Document Cloud. Org**
<https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., “Sample FOIA Template With Recent Developments to Combat Agency Misconduct.”)

EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing.

- The subject of the requested records concerns government operations and activities
- The disclosure is likely to contribute to understanding of these operations or activities
- Disclosure will likely result in public understanding of the subject
- The contribution to public understanding of government operations or activities will be significant
- The requester has no commercial interest
- The public interest in disclosure is great.
- I use “editorial skills to turn the raw materials into a distinct work.”
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.

ESTIMATED COMPLETION DATES

Provide me the initial estimated completion date (ESD) for this matter along with contemporaneous adjusted ESDs as they change.

- Subsection (a)(7)(B) of the FOIA also requires agencies to establish a phone number or an Internet site that will provide information to the requester "using the assigned tracking number." The information required to be provided to the requester includes: (1) the date the request was received by the agency and (2) an estimated date by which the agency will finish processing the request.

- See Office of Government Information Services Advisory Opinion No. 2020-01: Agencies Must Provide Estimated Dates of Completion Upon Request <https://www.archives.gov/ogis/advisory-opinions/2020-01-agencies-must-provide-edcs>
- See also DOJ Guidance Assigning Tracking Numbers and Providing Status Information for Requests (Updated Guidance) ([justice.gov](https://www.justice.gov/oip/assigning-tracking-numbers-and-providing-status-information-requests-updated-guidance)) <https://www.justice.gov/oip/assigning-tracking-numbers-and-providing-status-information-requests-updated-guidance>.

STILL-INTERESTED PREEMPTIVE REPLY. This is a preemptive reply to the Justice Department guidelines the procedure known as a “still interested” inquiry, through which a FOIA officer can confirm that the requester has not lost interest in obtaining the documents.

My interest in all FOIA requests and appeals submitted to your office is enduring, meaning that my interest in seeking replies to all past and future FOIA request remains in effect until each request has been answered fully and the time for judicial review has passed. Please do not initiate any "still interested" inquiries. This serves as my notice of enduring interest and automatic reply to any future questions of interest by your office. There are no reasonable grounds to ever conclude in the future that I am not interested in this request.

Implementation Checklist for DOJ OIP Guidance on “Still-Interested” Inquiries

1. Ensure there are reasonable grounds to make a “still-interested” inquiry in first instance.
2. Absent good cause, do not make multiple “still-interested” inquiries.
3. Use requester’s preferred method of communication and in the absence of a preference, communicate by telephone or email as the default.
4. Memorialize any decision by a requester to withdraw a request that is conveyed by telephone by sending the requester a brief email or letter noting the withdrawal.
5. Provide requesters no less than thirty (30) working days to respond to the “still-interested” inquiry and ensure that there is a simple way to do so.
6. Advise the requester that if they elect not to respond to the inquiry, the request will be administratively closed at the conclusion of the designated time period (which must be at least 30 working days).
7. Prior to administratively closing a request based upon the lack of a response by the requester, make good faith efforts to reach out to the requester using multiple methods of communication.
8. In the event a requester responds to the “still- interested” inquiry within a reasonable time after the deadline has passed, reopen the request and place it back into the processing queue where it would have been.

PRESERVE RECORDS AND SEARCHES FOR JUDICIAL REVIEW.

Please search for, locate, and preserve all responsive or potentially responsive records and records of your searches in your FOIA case file until the statutory date for judicial review has passed (should that be necessary) or in accordance with a NARA approved records schedule, if

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longer. NARA GRS 4.2 requires that FOIA and Privacy Act case files be retained for 6 years after final agency action or 3 years after final adjudication by the courts, whichever is later. Records of responsive searches would include but not be limited to: searches conducted for each specific record sought and all other records known to the Agency, including dates, manner of searching, responsible agent or employee conducting each search and the results thereof. Such persons determining the locations of responsive records must be inclusive of persons who would know such locations and their identities and manner of determining search locations must be preserved.

In any subsequent proceedings, I may seek sworn declarations and a court order appointing a special counsel, as appropriate. Similarly, I may pursue additional venues.

Any deletion of potentially responsive records by any party having knowledge of this Request may be a violation of law. In as much as applicable staff and leadership have knowledge of my subject request, the Agency must search for, locate, and preserve all responsive or potentially responsive records and records of searches in their FOIA case file, and leadership must ensure that this is done. Failing to do so and allowing records to be deleted IAW any other records management schedule may be a violation of law.

ELECTRONIC RECORDS PRESERVATION.

The Agency must preserve all electronically stored information, copies and backup, as defined by Rule 34 of the Federal Rules of Civil Procedure, along with any paper files which the Agency maintains, relevant to this action I am seeking electronic data in the Agency's custody and control that is relevant to this action, including without limitation emails, along with metadata, and other information contained on Agency computer systems and any electronic storage systems. I consider this electronic data and paper files to be valuable and irreplaceable sources of discoverable information in this matter. No procedures should have been implemented to alter any active, deleted, or fragmented data. Moreover, no electronic data should have been disposed of or destroyed. (ETL Institute for Advancement of America's Legal System).

Further, to properly fulfill your preservation obligation, stop all scheduled data destruction, electronic shredding, rotation of backup tapes, and the sale, gift or destruction of hardware. Notify all individuals and of the need and duty to take the necessary affirmatives steps to comply with the duty to preserve evidence. (2008 Thomson Delmar Learning).

The Agency's Director of Information Operations or similar organization must initiate procedures to preserve electronic records.

ALTERATION/DESTRUCTION OF RECORDS

Whoever knowingly alters, destroys, mutilates, conceals, covers up, falsifies, or makes a false entry in any record, document, or tangible object with the intent to impede, obstruct, or influence the investigation or proper administration of any matter within the jurisdiction of any department or agency of the United States or any case filed under title 11, or in relation to or contemplation of any such matter or case, shall be fined under this title, imprisoned not more than 20 years, or both. 18 U.S. Code § 1519 - Destruction, alteration, or falsification of records. (Added Pub. L. 107–204, title VIII, §802(a), July 30, 2002, 116 Stat. 800.).

18 U.S.C. 641 and 2071. The penalties for the unlawful or accidental removal, defacing, alteration, or destruction of Federal records or the attempt to do so, include a fine, imprisonment, or both (18 U.S.C. 641 and 2071).

36 CFR § 1230 UNLAWFUL OR ACCIDENTAL REMOVAL, DEFACING, ALTERATION, OR DESTRUCTION OF RECORDS

§1230.3

Unlawful or accidental destruction (also called unauthorized destruction) means disposal of an unscheduled or permanent record; disposal prior to the end of the NARA-approved retention period of a temporary record (other than court-ordered disposal under §1226.14(d) of this subchapter); and disposal of a record subject to a **FOIA request**, litigation hold, or any other hold requirement to retain the records.

APPLICABLE RETENTION SCHEDULE, NARA GRS 4.2 Item 20

020	Access and disclosure request files. Case files created in response to requests for information under the Freedom of Information Act (FOIA), Mandatory Declassification Review (MDR) process, Privacy Act (PA), Classification Challenge, and similar access programs, and completed by: • granting the request in full • granting the request in part • denying the request for any reason including: o inability to fulfill request because records do not exist o inability to fulfill request because request inadequately describes records o inability to fulfill request because search or reproduction fees are not paid	Temporary. Destroy 6 years after final agency action or 3 years after final adjudication by the courts, whichever is later, but longer retention is authorized if required for business use.	DAA-GRS-2016-0002-0001
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32 CFR PART 286—DOD FREEDOM OF INFORMATION ACT (FOIA) PROGRAM

32 CFR §286.6 Preservation of records.

Each DoD Component shall preserve all correspondence pertaining to the requests that it receives under this part, as well as copies of all requested records, until disposition or destruction is authorized pursuant to title 44 of the United States Code or the General Records Schedule 4.2 of the National Archives and Records Administration (NARA). Records shall not be disposed of or destroyed while they are the subject of a pending request, appeal, or lawsuit under the FOIA.

36 CFR § 1230.3

Unlawful or accidental destruction (also called unauthorized destruction) means disposal of an unscheduled or permanent record; disposal prior to the end of the NARA-approved retention period of a temporary record (other than court-ordered disposal under § 1226.14(d) of this subchapter); and disposal of a record subject to a **FOIA request**, litigation hold, or any other hold requirement to retain the records.

RECORDS

(a) FEDERAL AGENCY NOTIFICATION.—

The head of each Federal agency shall notify the Archivist of any actual, impending, or threatened unlawful removal, defacing, alteration, corruption, deletion, erasure, or other destruction of records in the custody of the agency, and with the assistance of the Archivist shall initiate action through the Attorney General for the recovery of records the head of the Federal agency knows or has reason to believe have been unlawfully removed from that agency, or from another Federal agency whose records have been transferred to the legal custody of that Federal agency.

(b) ARCHIVIST NOTIFICATION.—

In any case in which the head of a Federal agency does not initiate an action for such recovery or other redress within a reasonable period of time after being notified of any such unlawful action described in subsection (a), or is participating in, or believed to be participating in any such unlawful action, the Archivist shall request the Attorney General to initiate such an action, and shall notify the Congress when such a request has been made.

(Pub. L. 90–620, Oct. 22, 1968, 82 Stat. 1298; Pub. L. 98–497, title I, § 107(b)(21), title II, § 203(b), Oct. 19, 1984, 98 Stat. 2290, 2294; Pub. L. 113–187, § 4, Nov. 26, 2014, 128 Stat. 2009)

IMPROPERLY WITHHOLDING RECORDS

Pursuant to FOIA:

“Whenever the court orders the production of any agency records improperly withheld from the complainant and assesses against the United States reasonable attorney fees and other litigation costs, and the court additionally issues a written finding that the circumstances surrounding the withholding raise questions whether agency personnel acted arbitrarily or capriciously with respect to the withholding, the Special Counsel shall promptly initiate a proceeding to determine whether disciplinary action is warranted against the officer or employee who was primarily responsible for the withholding. The Special Counsel, after investigation and consideration of the evidence submitted, shall submit his findings and recommendations to the administrative authority of the agency concerned and shall send copies of the findings and recommendations to the officer or employee or his representative. The administrative authority shall take the corrective action that the Special Counsel recommends.” 5 U.S.C. § 552(a)(4)(F)(i).

PERJURY

Whoever-

1. (
- 1) having taken an oath before a competent tribunal, officer, or person, in any case in which a law of the United States authorizes an oath to be administered, that he will testify, declare, depose, or certify truly, or that any written testimony, declaration, deposition, or certificate by him subscribed, is true, willfully and contrary to such oath states or subscribes any material matter which he does not believe to be true; or
2. (2) in any declaration, certificate, verification, or statement under penalty of perjury as permitted under section 1746 of title 28, United States Code, willfully subscribes as true any material matter which he does not believe to be true;

a. i

s guilty of perjury and shall, except as otherwise expressly provided by law, be fined under this title or imprisoned not more than five years, or both. This section is applicable whether the statement or subscription is made within or without the United States.

18 U.S. C. § 1621 - Perjury generally (June 25, 1948, ch. 645, 62 Stat. 773; Pub. L. 88-619, §1, Oct. 3, 1964, 78 Stat. 995 ; Pub. L. 94-550, §2, Oct. 18, 1976, 90 Stat. 2534 ; Pub. L. 103-322, title XXXIII, §330016(1)(I), Sept. 13, 1994, 108 Stat. 2147.

SUBORDINATION OF PERJURY

The term subornation of perjury further describes the circumstance wherein an attorney at law causes a client to lie under oath or allows another party to lie under oath.

Title 18 U.S.C. § 1622 provides:

Whoever procures another to commit any perjury is guilty of subornation of perjury, and shall be fined under this title or imprisoned not more than five years, or both.

FALSE OFFICIAL STATEMENTS.

18 U.S.C. § 1001. Statements or entries generally:

- b. Except as otherwise provided in this section, whoever, in any matter within the jurisdiction of the executive, legislative, or judicial branch of the Government of the United States, knowingly and willfully --
 - 1. falsifies, **conceals**, or covers up by any trick, scheme, or device a **material fact**;
 - 2. makes any materially false, fictitious, or fraudulent statement or representation; or
 - 3. makes or uses any false writing or document knowing the same to contain any materially false, fictitious, or fraudulent statement or entry; shall be fined under this title or imprisoned not more than 5 years, or both.

10 U.S. Code § 907. Art. 107. False official statements; false swearing:

- (a) FALSE OFFICIAL STATEMENTS. Any person subject to this chapter who, with intent to deceive—
 - (1) signs any false record, return, regulation, order, or other official document, knowing it to be false; or
 - (2) makes any other false official statement knowing it to be false;

shall be punished as a court-martial may direct.”

LEGAL FRAMEWORK OF FOIA

- 1. The definition of “records” includes:
“[A]ll books, papers, maps, photographs, machine readable materials, or other documentary materials, regardless of physical form or characteristics, made or received by an agency of the United States Government under Federal law or in connection with the transaction of public business and preserved or appropriate for preservation by that agency or its legitimate successor as evidence of the organization, functions, policies, decisions, procedures, operations, or other activities of the Government or because of the informational value of data in them.” 44 U.S.C. § 3301 (emphasis supplied).
- 2. FOIA requires that “each agency, upon any request for records which (i) reasonably describes such records and (ii) is made in accordance with published rules stating

the time, place, fees (if any), and procedures to be followed, shall make the records promptly available to any person” 5 U.S.C. § 552(a)(3)(A).

3. FOIA requires that “each agency shall establish a system to assign an individualized tracking number for each request received that will take longer than ten days to process and provide to each person making a request the tracking number assigned to the request” 5 U.S.C. § 522(a)(7)(A).

4. FOIA requires that each agency shall “establish a telephone line or Internet service that provides information about the status of a request to the person making the request using the assigned tracking number, including the date on which the agency originally received the request; and an estimated date on which the agency will complete action on the request. 5 U.S.C. § 522(a)(7)(B).

5. FOIA also requires federal agencies to make a final determination on FOIA administrative appeals that it receives within twenty days (excepting Saturdays, Sundays, and legal public holidays) after the receipt of such appeal, unless the agency expressly provides notice to the requester of “unusual circumstances” meriting additional time for responding to a FOIA request. 5 U.S.C. § 552(a)(6)(A)(ii).

6. FOIA expressly provides that a person shall be deemed to have constructively exhausted their administrative remedies if the agency fails to comply with the applicable time limitations provided by 5 U.S.C. § 552(a)(6)(A)(I) - (ii). See also 5 U.S.C. § 552(a)(6)(C).

7. FOIA provides that any person who has not been provided the records requested pursuant to FOIA, after exhausting their administrative remedies, may seek legal redress from the Federal District Court to enjoin the agency from withholding agency records and to order the production of any agency records improperly withheld from the complainant.

8. Regarding the names of the FOIA requesters, the courts have held that under the FOIA requesters do not have an expectation of privacy. *Stauss v. IRS*, 516 F. Supp. 1218, 1223 (D.D.C. 1981),

9. Under FOIA, the federal agency has the burden of sustaining its actions. 5 U.S.C. § 552(a)(4)(B).

10. Pursuant to FOIA, a Court may assess attorney fees and litigation costs against the United States if the Plaintiff prevails in an action thereunder. 5 U.S.C. § 552(a)(4)(E).

11. Department of Justice (DOJ) has issued a handbook addressing FOIA Annual Reports. See DOJ, Handbook for Agency Annual Freedom of Information Act Reports, “Disposition of FOIA Requests,” (available at http://www.justice.gov/sites/default/files/oip/pages/attachments/2014/11/04/departments_of_justice_handbook_for_agency_annual_freedom_of_information_act_reports.pdf) (“DOJ Handbook”).

12. Among other things, the DOJ Handbook states, “All requests (perfected and non-perfected), appeals, and consultations that were pending at any time during the relevant fiscal year [October 1st through September 30th] will be captured.”

13. The DOJ Handbook also states:

“[E]ach agency is ultimately responsible for the accuracy and completeness of its Annual FOIA Report. It is therefore essential for agencies to take steps that will ensure that they are adequately tracking all of the information necessary to complete the Annual FOIA Report sections detailed below. Agencies that utilize a tracking or case management system for this purpose are responsible for ensuring that the system they are using can produce an accurate Annual FOIA Report that is in compliance with the law and Department of Justice guidance.” DOJ Handbook, at 3.

I believe that I have adequately described the records that I am seeking. If you believe that my request is unclear, if you have any questions, or if there is anything else that you need from me to complete this request in a timely manner, please contact me in writing, so that I may perfect my request. If you deem that any portion of my request is unclear, answer the remaining portions and I will perfect a request for additional material as needed.

Thank you very much in advance.

With my respect,

/s/

Robert Hammond

Requester

Whistleblower

Enclosures:

1. Email from DOD.FOIA.PA FOIA Advisory Committee March 2, 2023 Meeting + FOIAonline Update from DOD.FOIA.PA (multiple send iterations)
2. EPA confirmed receipt of Email from DOD.FOIA.PA FOIA Advisory Committee March 2, 2023 Meeting + FOIAonline Update from DOD.FOIA.PA Ex. 6 Personal Privacy (PP)
3. Hammond public comments “FOIA Advisory Committee Meeting March 2, 2023. Hammond Comments”

References:

- (a) The Freedom of Information Act (“FOIA”), 5 U.S.C. § 552 et seq., as amended,
- (b) Joint publication of U.S. Department of Justice, Executive Office of the President and U.S. General Services Administration of July 2011, “Your Right to Federal Records”
- (c) The Privacy Act (“PA”) of 1974, 5 U.S.C. § 552a, et seq., as amended
- (d) DoD 5400.11-R, May 14, 2007, Department of Defense Privacy Program
- (e) DoD 5400.7-R, September 1998, DoD Freedom of Information Act (FOIA) Program

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- (f) DoD 6025.18-R, Jan. 24, 2003, DoD Health Information Privacy Regulation
- (g) GAO Report GAO-12-828 of July 2012, subject Freedom of Information Act
- (h) Department of Justice Handbook for Agency Annual Freedom of Information Act Reports
- (i) Administrative Instruction 106, “Alternative Dispute Resolution (ADR) Program,” January 30, 2014
- (j) DoD Directive 5145.01, “General Counsel of the Department of Defense (GC DoD),” December 2, 2013, as amended
- (k) DoD Directive 5145.04, “Defense Legal Services Agency (DLSA),” April 16, 2012
- (l) DoD Directive 5400.11, “DoD Privacy Program,” October 29, 2014
- (m) DoD Manual 8910.01, Volume 1, “DoD Information Collections Manual: Procedures for DoD Internal Information Collections,” June 30, 2014
- (n) Executive Order 12988, “Civil Justice Reform,” February 5, 1996
- (o) Public Law 101-552, “Administrative Dispute Resolution Act,” November 15, 1990
- (p) Public Law 104-320, “Administrative Dispute Resolution Act of 1996,” October 19, 1996
- (q) Presidential Memorandum for Heads of Executive Departments and Agencies, “Designation of Interagency Committees to Facilitate and Encourage Agency Use of Alternate Means of Dispute Resolution and Negotiated Rulemaking,” May 1, 1998
- (r) United States Code, Title 5
- (s) DoD Instruction 5145.05, “Alternative Dispute Resolution (ADR) and Conflict Management”
- (t) Alternate Dispute Resolution Handbook (opm.gov/policy-data-oversight/employee-relations/employee-rights-appeals/alternative-dispute-resolution/handbook.pdf)
- (u) President Obama's FOIA Memorandum and Attorney General Holder's FOIA Guidelines (justice.gov/sites/default/files/oip/legacy/2014/07/23/foia-memorandum.pdf)

Message

From: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Sent: 7/26/2023 10:08:09 AM
To: Thompson, BrianK [Thompson.BrianK@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected
Attachments: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556. Corrected.pdf

Good morning Brian,

Keeping you in the loop regarding this. Also, may we take the next step on moving out the response email? I think that would be for us to set up a briefing time with Jeff Wells?

From: perseverance2013@ [Ex. 6 Personal Privacy (PP)] <perseverance2013@ [Ex. 6 Personal Privacy (PP)]>

Sent: Tuesday, July 25, 2023 10:53 PM

To: FOIA HQ <FOIA_HQ@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>

Cc: perseverance2013@ [Ex. 6 Personal Privacy (PP)]

Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: foia_hq@epa.gov <foia_hq@epa.gov>

Sent: Tuesday, July 25, 2023 10:39 PM

To: perseverance2013@ [Ex. 6 Personal Privacy (PP)]

Subject: FOIA Request EPA-2023-005550 Submitted

This message is to confirm your request submission to the FOIAonline application: [View Request](#). Request information is as follows:

- Tracking Number: EPA-2023-005550
- Requester Name: Mr. robert hammond
- Date Submitted: 07/25/2023
- Request Status: Submitted
- Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
[perseverance2013@ [Ex. 6 Personal Privacy (PP)]]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ [Ex. 6 Personal Privacy (PP)]
3. All records of communications with - and documents provided by - Robert Hammond, foiaacompliance@ [Ex. 6 Personal Privacy (PP)]

FOIAcompliance@Ex. 6 Personal Privacy (PP) DOD.FOIA.PA@Ex. 6 Personal Privacy (PP), confirmed receipts, forwarding of emails and responses to them.

4. All records of communications by and with Johnson, Laura-S [Johnson.Laura-S@epa.gov](mailto:Laura-S@epa.gov), including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
6. All records of communications by and with Thompson, BrianK, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S [Johnson.Laura-S@epa.gov](mailto:Laura-S@epa.gov), including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Tickets FOOSHD-1404 and FOOS-4556
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be open ed by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

Message

From: perseverance2013@Ex. 6 Personal Privacy (PP) perseverance2013@Ex. 6 Personal Privacy (PP)
Sent: 6/28/2023 7:38:17 PM
To: FOIA HQ [FOIA_HQ@epa.gov]; Michael.S.Regan@epa.gov; Michael.Regan@epa.gov; Janet.McCabe@epa.gov; Thompson, BrianK [Thompson.BrianK@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff [Edwards.Jeff@epa.gov]; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; larry.c.johnson@epa.gov; larry.johnson@epa.gov; roberta.l.white@epa.gov; roberta.white@epa.gov
CC: perseverance2013@Ex. 6 Personal Privacy (PP)
Subject: Perseverance2013@Ex. 6 Personal Privacy (PP) 71 missing Navy FOIA cases. What happened??
Attachments: EPA email.docx; ED_014485A_00000003_Formal_RWR.pdf; ED_014485_00000023_Formal_RWR.pdf; #FOOS-4556 Associate Public FOIA Cases with Registered User.pdf; ED_014485A_00000001_Formal_RWR.pdf; ED_014485A_00000003_Formal_RWR.pdf; ED_014485_00000106_Formal_RWR.pdf

Ms. Johnson, et al:

A prompt reply will be appreciated.

1. EPA has still not provided me any reply or explanation as to what happened to my 71 missing Navy FOIA cases that have now been restored (case is: Escalated Record FOH-123563).

- In ED_014485A_00000003_Formal_RWR Jeff Edwards stated, "To respond to the FOIA request, we need to give what we have and are not required to do extra work."

- Apart from my FOIA request, you owe me, the FOIA Advisory Committee and our nation an explanation as to "exactly what happened, who is responsible and if this issue is limited to me or if it is widespread." (ED_014485_00000023_Formal_RWR).

What were the results of the subsequent Standup on May 18, 2023 to discuss the matter cited by Jeff Edwards in an 5/18/2023 12:21:59 PM email?

Regarding "#FOOS-4556 Associate Public FOIA Cases with Registered User," it is not clear if the "shell script" offered by Mohammad Shaikh and or James Horner resolved the issue. Did EPA run the script and what was the result?

2. Also, there is a new issue in that a search by my name only locates the following eleven (11) **Navy** cases under Robert Hammond out of 274 Navy cases linked to my account and others entered by Navy. All others are missing (search = hammond => sorted by "robert hammond"):

DON-NAVY-2018-012024	Appeal	Mr. Robert Hammond
DON-NAVY-2018-012025	Appeal	Mr. Robert Hammond
DON-NAVY-2018-004011	Request	Mr. robert hammond
DON-NAVY-2018-003740	Request	Mr. robert hammond
DON-NAVY-2018-003670	Request	Mr. robert hammond
DON-NAVY-2018-002156	Request	Mr. robert hammond
DON-NAVY-2018-002157	Request	Mr. robert hammond
DON-NAVY-2018-001699	Request	Mr. robert hammond
DON-NAVY-2018-001684	Request	Mr. robert hammond
DON-NAVY-2016-000977	Request	Mr. robert hammond
DON-NAVY-2016-000976	Request	Mr. robert hammond

Appeal cases DON-NAVY-2018-012024 and DON-NAVY-2018-012025 are not cases that I entered (which are linked to my FOIAonline account). They appear to have been entered by Navy. Nevertheless, a name search for Robert Hammond should return all cases. I am only addressing Navy cases in this correspondence.

3. As to my FOIA request seeing records, I will be appealing EPA's records release and have already submitted a new FOIA request (EPA-2023-005081) seeking records from the date of my prior FOIA request May 17, 2023 to present to garner additional records outside the scope of my initial FOIA request.

4. To address your "ED_014485A_00000001_Formal_RWR" and your "ED_014485A_00000003_Formal_RWR:"

- The missing cases were not the result of operator error on my part and EPA knows that.
- In discovering the missing Navy cases, I logged in multiple times from different browsers under my perseverance2013 account.
- My second FOIAonline account under a different email address has been dormant for years and is of no consequence. EPA knows that from your password logs. My second account served a specific purpose years ago.
- There is not "someone else" helping me.
- I agreed to speak with Mr. Edwards to address any "questions" that EPA may have. That offer stands. (ED_014485_00000106_Formal_RWR).
- The "unique profiles created at different times per request (75)" should be requests or appeals that Navy) or some other entity) entered into FOIAonline. I did not submit them from my account, but they all need to be restored and discoverable by a name search for Hammond > sort by robert hammond.

Thank you.

With my deep respect,

Robert Hammond

Ms. Johnson, et al:

A prompt reply will be appreciated.

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DON-NAVY-2018-012025	Appeal	Mr. Robert Hammond
DON-NAVY-2018-004011	Request	Mr. robert hammond
DON-NAVY-2018-003740	Request	Mr. robert hammond
DON-NAVY-2018-003670	Request	Mr. robert hammond
DON-NAVY-2018-002156	Request	Mr. robert hammond
DON-NAVY-2018-002157	Request	Mr. robert hammond
DON-NAVY-2018-001699	Request	Mr. robert hammond
DON-NAVY-2018-001684	Request	Mr. robert hammond
DON-NAVY-2016-000977	Request	Mr. robert hammond
DON-NAVY-2016-000976	Request	Mr. robert hammond

Appeal cases DON-NAVY-2018-012024 and DON-NAVY-2018-012025 are not cases that I entered (which are linked to my FOIAonline account). They appear to have been entered by Navy. Nevertheless, a name search for Robert Hammond should return all cases. I am only addressing Navy cases in this correspondence.

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Thank you.

With my deep respect,

Robert Hammond

5/25/23, 3:52 PM

[#FOOS-4556] Associate Public FOIA Cases with Registered User's Account

[FOOS-4556] Associate Public FOIA Cases with Registered User's Account Created: 14/Mar/23 Updated: 25/May/23 Resolved: 06/Apr/23

Status: Done

Project: FOIAonline Open Source

Component/s: None

Affects Version/s: None

Fix Version/s: None

Type: Task

Priority: Normal

Reporter: Keenan Mitchell

Assignee: Mohammad Shaikh

Resolution: Complete

Votes: 0

Labels: None

Remaining Estimate: 0 minutes

Time Spent: Not Specified

Original Estimate: Not Specified

Attachments: ☒ FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx ☐ FOOS-4556-032920231250PM.7z ☐ request_profile_uuids-data-1680091829001.csv ☐ requests_by_profiles-data-1680091394966.csv

Issue Links: Fixes
fixes FOOSHD-1404 Escalated Record FOH-123563, Cases mi... Closed

Sprint: March 28, 2023, April 18, 2023

Story Points: 3

Description

Registered user Robert Hammond claims that several cases that were linked to his registered user account in January were unlinked from his account in February. When checking these cases, they now say that they were created as a public user using Mr. Hammonds email, perseverance2013@ Ex. 6 However, we want to associate all of the cases that Mr. Hammond is missing to his Registered User account. The spreadsheet for which cases will be link. The cases highlighted in YELLOW are the missing cases.

Comments

Comment by Mohammad Shaikh [25/Mar/23]

This email address perseverance2013@ Ex. 6 is found to be associated with multiple (83) profiles, 226 requests associated with one (non-guest) profile and remaining are unique profiles created at different times per request (75).

Attached is the shell script and the request data to be fixed.

Comment by James Horner [28/Mar/23]

add query parameter where=(assocType='foia:requester') will bring back just the requester for the case

https:// Ex. 6 Personal Privacy (PP)
Ex. 6 Personal Privacy (PP)

This will give you the UUID of the current requester for a case 2ed0e070-c6c7-4d8b-878d-a91ad0d3c2ae

Ex. 6 Personal Privacy (PP)

Generated at Thu May 25 15:52:31 EDT 2023 by Kristin Winter-Moy using Jira 9.4.6#940006-sha1:9a4fd0196d7a646e65e3c20ee57609b42110109b.

ED_014820_00000065-00001

DRAFT

Message

From: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Sent: 5/25/2023 8:00:15 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: RE: Hammond (4556)
Attachments: Robert Hammond.docx; FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx; [#FOOSHD-1404] Escalated Record FOH-123563, Cases missing from his account.pdf; [#FOOS-4556] Associate Public FOIA Cases with Registered User's Account.pdf; request_profile_uuids-data-1680091829001.csv; FOOS-4556-032920231250PM.7z; FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx; requests_by_profiles-data-1680091394966.csv

Flag: Follow up

Jeff,

Here is the information:

Helpdesk ticket - [https://\[REDACTED\] Ex. 6 Personal Privacy \(PP\)](#) Attached is also a PDF of the ticket. This ticket was created when Josh escalated the ticket.

Attachments for the helpdesk ticket are as follows: FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx and Robert Hammond.docx

JIRA ticket - [https://\[REDACTED\] Ex. 6 Personal Privacy \(PP\)](#) Attached is also a PDF of the ticket.
Attachments for the JIRA ticket are as follows: request_profile_uuids-data-1680091829001.csv, FOOS-4556-032920231250PM.7z (Zip File), FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx, requests_by_profiles-data-1680091394966.csv

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:24 PM
To: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: Hammond (4556)

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.
--

Kristin,

I need ***all*** the information associated with the Hammond ticket(s). I'm not making progress at all because Jira's export isn't working for me, and I must not have access to the help desk tickets since the move to EPA's Jira. Please include all attachments as well as all information for linked jira tickets (including their attachments) etc.

- [https://\[REDACTED\] Ex. 6 Personal Privacy \(PP\)](#)

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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DON-NAVY-2019-003345 Request Details

Case Phase: Closed Case Status: Closed One Date: 01/31/2019 Clock Days: 17 Backlog

Submission Details	Case File	Admin Costs	Assigned Tasks (0)	Comments (0)	Reviewer
Requester Information					
<input checked="" type="checkbox"/> Requester			Robert Hammond		
Organization			Tracking Number		
Requester Has Account			Submitted Date		
Email Address			Received Date		
Phone Number			Perfected Date		
Fax Number			Last Assigned Date		
Address			Assigned To		
City			<input checked="" type="checkbox"/> Last Assigned By		
State/Province			Request Track		
Zip Code/Postal Code			Fee Limit		

Closure Information	
Closed Date	04/19/2019
Disposition	Fee-Related Reason
"Other" Disposition	Exemptions Used
	Statutes Used
	Subtypes Used

Request Handling	
Requester Info Available to the Public	No
Request Track	Simple
Fee Category	Other
Fee Waiver Requested	No
Fee Waiver Status	
Request Type	FOIA
Request Perfected	No
Perfected Date	01/31/2019
Acknowledgement Sent Date	01/31/2019
Unusual Circumstances	No

DON-NAVY-2019-005137 Appeal Details

Case Phase: Closed Case Status: Closed One Date: 12/12/2018 Clock Days: 252 Backlogged

Submission Details	Case File	Admin Costs	Assigned Tasks (0)	Comments (0)	Reviewer
Requester Information					
<input checked="" type="checkbox"/> Requester			Mr. Robert Hammond		
Organization			Tracking Number		
Requester Has Account			Submitted Date		
Created On Behalf Of			Received Date		
Email Address			Last Assigned Date		
Phone Number			Assigned To		
Fax Number			<input checked="" type="checkbox"/> Last Assigned By		
Address			Appeal Track		
City					
State/Province					
Zip Code/Postal Code					

Original Request Information	
Tracking Number	DON-NAVY-2018-011918
Requester	Mr. Robert Hammond
Date Submitted	09/24/2018
Request Description	See attached.
Request Phase	Closed
Request Track	Complex
Final Disposition	Duplicate Request

Closure Information	
Closed Date	10/09/2022
Disposition	Partially Allowed & Partially Reversed/Remanded
Additional Disposition	Exemptions Used
"Other" Disposition	Statutes Used
	Subtypes Used

DON-NAVY-2019-008015 Referral Details

Case Phase: Closed Case Status: Closed Don Ref: 07/11/2019 Clock Days: 5

[Submitter Details](#) [Case File](#) [Admin Tools](#) [Assigned Tasks \(0\)](#) [Comments \(0\)](#) [Review](#)

Requester Information

Collapse

Requester	Mr. Robert Hammond	Tracking Number	DON-NAVY-2019-008015
Organization		Submitted Date	06/13/2019
Requester Has Account	No	Received Date	06/13/2019
Email Address	perseverance@state.gov	Perfected Date	06/13/2019
Phone Number		Last Assigned Date	06/13/2019
Fax Number		Assigned To	Joshua Partner (Chief of Naval Operations)
Address		Last Assigned By	Gregory Cason (Chief of Naval Operations)
City		Referral Track	Complex
State/Province	Ex: 6 Personal Privacy (PP)	Fee Limit	\$25.00
Zip Code/Postal Code			

Save

Closure Information

Collapse

Closed Date	06/25/2019	Exemptions Used	
Disposition	Request Withdrawn	Statutes Used	
"Other" Disposition		Subtypes Used	

Referral Handling

Collapse

Requester Info Available to the Public	No	Received From	
Request Track	Complex	Original Request Date	
Fee Category	Other	Request Type	FOIA
Fee Waiver Requested	Yes	Referral Perfected	Yes
		Perfected Date	06/13/2019

DON-NAVY-2019-008016 Referral Details

Case Phase: Closed Case Status: Closed Don Ref: 07/11/2019 Clock Days: 10

[Submitter Details](#) [Case File](#) [Admin Tools](#) [Assigned Tasks \(0\)](#) [Comments \(0\)](#) [Review](#)

Requester Information

Collapse

Requester	Mr. Robert Hammond	Tracking Number	DON-NAVY-2019-008016
Organization		Submitted Date	06/13/2019
Requester Has Account	No	Received Date	06/13/2019
Email Address	perseverance@state.gov	Perfected Date	06/13/2019
Phone Number		Last Assigned Date	06/13/2019
Fax Number		Assigned To	Joshua Partner (Chief of Naval Operations)
Address		Last Assigned By	Gregory Cason (Chief of Naval Operations)
City	Ex: 6 Personal Privacy (PP)	Referral Track	Complex
State/Province		Fee Limit	\$25.00
Zip Code/Postal Code			

Save

Closure Information

Collapse

Closed Date	06/27/2019	Exemptions Used	
Disposition	Request Withdrawn	Statutes Used	
"Other" Disposition		Subtypes Used	

Referral Handling

Collapse

Requester Info Available to the Public	No	Received From	
Request Track	Complex	Original Request Date	
Fee Category	Other	Request Type	FOIA
Fee Waiver Requested	Yes	Referral Perfected	Yes
		Perfected Date	06/13/2019

DON-NAVY-2019-008017 Referral Details

Case Phase: Closed Case Status: Closed Due Date: 9/11/2019 Clock Days: 10

Submission Details	Case File	Admin Tools	Assigned To: (0)	Comments: (1)	Review
Requester Information Collapse					
Requester	Mr. Robert Hammond			Tracking Number	DON-NAVY-2019-008017
Organization				Submitted Date	06/13/2019
Requester Has Account	No			Received Date	06/13/2019
Email Address	perseverance2013@			Perfected Date	06/13/2019
Phone Number				Last Assigned Date	06/13/2019
Fax Number				Assigned To	Joshua Portner (Chief of Naval Operations)
Address				<input checked="" type="checkbox"/> Last Assigned By	Gregory Casson (Chief of Naval Operations)
City	Ex: 6 Personal Privacy (PP)			Referral Track	Complex
State/Province				Fee Limit	\$25.00
Zip Code/Postal Code					

Dispute Information Collapse		
Closed Date	06/27/2019	Exemptions Used
Disposition	Request Withdrawn	Statutes Used
"Other" Disposition		Subtypes Used

Referral Handling Collapse		
Requester Info Available to the Public	No	Received From
Request Track	Complex	Original Request Date
Fee Category	Other	Request Type
Fee Waiver Requested	Yes	Referral Perfected
Was it a Referral?	Not Applicable	* Perfected Date

DON-NAVY-2019-008515 Request Details

Case Phase: Closed Case Status: Closed Due Date: N/A Clock Days: 0 Days: 0 Days: 0

Submission Details	Case File	Admin Tools	Assigned To: (0)	Comments: (1)	Review
Requester Information Collapse					
Requester	Mr. Robert Hammond			Tracking Number	DON-NAVY-2019-008515
Organization				Submitted Date	08/27/2019
Requester Has Account	No			Received Date	08/27/2019
Email Address	perseverance2013@			Perfected Date	
Phone Number				Last Assigned Date	06/27/2019
Fax Number				Assigned To	Joshua Portner (Chief of Naval Operations)
Address				<input checked="" type="checkbox"/> Last Assigned By	Gregory Casson (Chief of Naval Operations)
City	Ex: 6 Personal Privacy (PP)			Request Track	Complex
State/Province				Fee Limit	\$25.00
Zip Code/Postal Code					

Dispute Information Collapse		
Closed Date	07/09/2019	Exemptions Used
Disposition	Request Withdrawn	Statutes Used
"Other" Disposition		Subtypes Used

Referral Handling Collapse		
Requester Info Available to the Public	No	Request Type
Request Track	Complex	Request Perfected
Fee Category	Other	Acknowledgement Sent Date
		Unusual Circumstances

DON-NAVY-2021-009464 Request Details

Case Phase: Closed Case Status: Closed Due Date: 08/23/2021 Clock Days: 10

Submission Details	Case File	Admin Costs	Assigned Tasks (0)	Comments (0)	Review
Requester Information					
Requester Robert Hammond			Tracking Number DON-NAVY-2021-009464		
Organization			Submitted Date 07/26/2021		
Requester Has Account No			Received Date 07/26/2021		
Email Address perseverance2013@gmail.com			Perfected Date 07/26/2021		
Phone Number			Last Assigned Date 08/12/2021		
Fax Number			Assigned To Kellie Darrigo (Naval Medical Center - Portsmouth)		
Address			Last Assigned By Robert T. Whetson (Naval Medical Forces Atlantic (Formerly Navy Medicine East, or NME))		
City			Request Track Simple		
State/Province			Fee Limit \$25.00		
Zip Code/Postal Code					

Closure Information	
Closed Date 08/19/2021	Exemptions Used
Disposition Partial Grant/Partial Denial	Statutes Used
"Other" Disposition	Subtypes Used

Request Handling	
Requester Info Available to the Public No	Request Type FOIA
Request Track Simple	Request Perfected Yes
Fee Category Select Fee Category	Perfected Date 07/26/2021
Fee Waiver Requested Yes	Acknowledgement Sent Date
	Unusual Circumstances No

DON-NAVY-2019-011817 Request Details

Case Phase: Closed Case Status: Closed Due Date: 10/28/2019 Clock Days: 21 Backlogged

Submission Details	Case File	Admin Costs	Assigned Tasks	Comments	Review
Requester Information					
Requester Robert Hammond			Tracking Number DON-NAVY-2019-011817		
Organization			Submitted Date 09/30/2019		
Requester Has Account No			Received Date 09/30/2019		
Email Address perseverance2013@gmail.com			Perfected Date 09/30/2019		
Phone Number			Last Assigned Date 09/30/2019		
Fax Number			Assigned To Joshua Portner (Chief of Naval Operations)		
Address			Last Assigned By Gregory Cason (Chief of Naval Operations)		
City			Request Track Complex		
State/Province			Fee Limit \$25.00		
Zip Code/Postal Code					

Closure Information	
Closed Date 10/30/2019	Exemptions Used Ex. 6
Disposition Partial Grant/Partial Denial	Statutes Used
"Other" Disposition	Subtypes Used

Request Handling	
Requester Info Available to the Public No	Request Type FOIA
Request Track Complex	Request Perfected Yes
Fee Category Other	Perfected Date 09/30/2019
Fee Waiver Requested No	Acknowledgement Sent Date 09/30/2019
	Unusual Circumstances No

February 3, 2023 Tracking Number	January 2, 2023 Tracking Number	Missing from January 2, 2023	Type	Track	Submitted Date
DON-NAVY-2015-001584	DON-NAVY-2015-001584	Available	Request	Simple	12/5/2014
DON-NAVY-2015-002019	DON-NAVY-2015-002019	Available	Request	Simple	12/23/2014
DON-NAVY-2015-002302	DON-NAVY-2015-002302	Available	Request	Complex	1/9/2015
DON-NAVY-2015-006937	DON-NAVY-2015-006937	Available	Request	Simple	6/20/2015
DON-NAVY-2015-006938	DON-NAVY-2015-006938	Available	Request	Simple	6/20/2015
DON-NAVY-2015-007190	DON-NAVY-2015-007190	Available	Request	Simple	7/1/2015
DON-NAVY-2015-007416	DON-NAVY-2015-007416	Available	Request	Simple	7/12/2015
DON-NAVY-2015-007659	DON-NAVY-2015-007659	Available	Appeal	Simple	7/17/2015
DON-NAVY-2015-007691	DON-NAVY-2015-007691	Available	Request	Simple	7/22/2015
DON-NAVY-2015-008546	DON-NAVY-2015-008546	Available	Request	Simple	8/21/2015
DON-NAVY-2015-008695	DON-NAVY-2015-008695	Available	Request	Simple	8/26/2015
DON-NAVY-2015-008772	DON-NAVY-2015-008772	Available	Appeal	Simple	8/27/2015
DON-NAVY-2015-008860	DON-NAVY-2015-008860	Available	Appeal	Simple	8/30/2015
DON-NAVY-2015-009025	DON-NAVY-2015-009025	Available	Request	Simple	9/4/2015
DON-NAVY-2015-009400	DON-NAVY-2015-009400	Available	Appeal	Simple	9/18/2015
DON-NAVY-2016-000207	DON-NAVY-2016-000207	Available	Request	Simple	10/9/2015
DON-NAVY-2016-000208	DON-NAVY-2016-000208	Available	Appeal	Simple	10/9/2015
DON-NAVY-2016-000210	DON-NAVY-2016-000210	Available	Request	Simple	10/10/2015
DON-NAVY-2016-000217	DON-NAVY-2016-000217	Available	Appeal	Simple	10/11/2015
DON-NAVY-2016-000246	DON-NAVY-2016-000246	Available	Request	Simple	10/14/2015
DON-NAVY-2016-000976	DON-NAVY-2016-000976	Available	Request	Simple	11/7/2015
DON-NAVY-2016-000977	DON-NAVY-2016-000977	Available	Request	Simple	11/7/2015
DON-NAVY-2016-001494	DON-NAVY-2016-001494	Available	Appeal	Simple	11/28/2015
DON-NAVY-2016-001842	DON-NAVY-2016-001842	Available	Appeal	Simple	12/10/2015
DON-NAVY-2016-002048	DON-NAVY-2016-002048	Available	Appeal	Simple	12/17/2015
DON-NAVY-2016-002050	DON-NAVY-2016-002050	Available	Appeal	Simple	12/17/2015
DON-NAVY-2017-008869	DON-NAVY-2017-008847	Not Available	Request	Complex	7/26/2017
DON-NAVY-2017-009256	DON-NAVY-2017-008869	Available	Request	Simple	7/26/2017
DON-NAVY-2017-009258	DON-NAVY-2017-009256	Available	Request	Simple	8/7/2017
DON-NAVY-2017-010423	DON-NAVY-2017-009258	Available	Request	Simple	8/7/2017
DON-NAVY-2018-000111	DON-NAVY-2017-010215	Not Available	Request	Simple	8/31/2017
DON-NAVY-2018-000464	DON-NAVY-2017-010216	Not Available	Request	Complex	8/31/2017
DON-NAVY-2018-001229	DON-NAVY-2017-010423	Available	Request	Simple	9/8/2017
DON-NAVY-2018-001684	DON-NAVY-2017-010608	Not Available	Appeal	N/A	9/6/2017
DON-NAVY-2018-001685	DON-NAVY-2017-011265	Not Available	Request	Simple	7/28/2017
DON-NAVY-2018-001699	DON-NAVY-2018-000111	Available	Request	Simple	10/5/2017
DON-NAVY-2018-002151	DON-NAVY-2018-000304	Not Available	Request	Complex	10/12/2017
DON-NAVY-2018-002156	DON-NAVY-2018-000464	Available	Appeal	N/A	10/18/2017
DON-NAVY-2018-002157	DON-NAVY-2018-001229	Available	Request	Simple	11/9/2017
DON-NAVY-2018-002162	DON-NAVY-2018-001684	Available	Request	Simple	11/25/2017
DON-NAVY-2018-002164	DON-NAVY-2018-001685	Available	Request	Simple	11/25/2017
DON-NAVY-2018-002167	DON-NAVY-2018-001699	Available	Request	Simple	11/26/2017
DON-NAVY-2018-002615	DON-NAVY-2018-001809	Not Available	Request	Simple	11/29/2017
DON-NAVY-2018-002619	DON-NAVY-2018-002151	Available	Appeal	N/A	12/8/2017
DON-NAVY-2018-002620	DON-NAVY-2018-002156	Available	Request	Complex	12/9/2017

Due Date	Phase
	Closed
1/26/2015	Closed
3/23/2015	Closed
7/21/2015	Closed
7/30/2015	Closed
8/13/2015	Closed
	Closed
8/17/2015	Closed
	Closed
9/21/2015	Closed
	Closed
	Closed
	Closed
10/5/2015	Closed
	Closed
	Closed
	Closed
11/10/2015	Closed
	Closed
	Closed
12/22/2015	Closed
12/22/2015	Closed
	Closed
	Closed
	Closed
	Closed
8/23/2017	Closed
8/23/2017	Closed
9/6/2017	Closed
9/12/2017	Closed
9/29/2017	Closed
9/29/2017	Closed
11/17/2017	Closed
10/4/2017	Closed
	Closed
	Closed
11/9/2017	Closed
	Closed
	Closed
6/25/2018	Closed
	Closed
12/26/2017	Closed
1/5/2018	Closed
	Closed
1/10/2018	Closed

Detail
Request Type: FOIA; Description: Personnel Record Information for G. E. LATTIN Director, General Litigation Division, Off
Request Type: FOIA; Description: I am respectfully requesting a copy of Navy plan for improvement referenced in the Dep
Request Type: FOIA; Description: Background. Department of Justice Handbook for Agency Annual Freedom of Informati
Request Type: FOIA; Description: For the government official identified as G. E. LATTIN, Director General Litigation Divisic
Request Type: FOIA; Description: For the government official identified as Robin Patterson Head, Department of the Navy
Request Type: FOIA; Description: Subject: FOIA Request – Personnel Information of Mr. Alaric Soto, Director Deputy Assi
Request Type: FOIA; Description: Records Sought Under the FOIA. I am seeking records of the final determinations report
Request Type: FOIA; Basis for Appeal: Appeal of My FOIA Request – Performance Standards of Robin Patterson, Head, De
Request Type: FOIA; Description: I am seeking records my FY 2013 FOIA requests submitted to WRNMMC contained in ar
Request Type: FOIA; Description: Records Sought Under the FOIA. I am seeking: 1. All records of any kind and in any for
Request Type: FOIA; Description: Records Sought Under the FOIA. I am seeking all records of any kind and in any forma
Request Type: FOIA; Basis for Appeal: I am appealing that the Agency: (1) Has improperly withheld information relatec
Request Type: FOIA; Basis for Appeal: My FOIA Request and DON's Non-responsive Reply Thereto. The DON reply is no
Request Type: FOIA; Description: DON 15-K FOIA Request – Records of Fiscal Year 2013 FOIA Appeals Cited in DON JAG fir
Request Type: FOIA; Basis for Appeal: Basis for Appeal. References: (a) Joint publication of U.S. Department of Justice
Request Type: FOIA; Description: This is an APPEAL of FOIA Request – Records of Appeal of WRNMMC Failure to Correct I
Request Type: FOIA; Basis for Appeal: APPEAL of FOIA Request – Records of Investigation into Alleged Privacy Breach of N
Request Type: FOIA; Description: 2014 Records of Hammond Correspondence to and From DON JAG Records Sought Und
Request Type: FOIA; Basis for Appeal: This request very simple request has significantly exceed the statutory period for re
Request Type: FOIA; Description: THIS IS AN APPEAL, NOT A FOIA REQUEST. I am appealing my FOIA request of Septembe
Request Type: FOIA; Description: DON JAG FY 2014 and FY 2015 Annual FOIA Reports Records Sought Under the FOIA. I a
Request Type: FOIA; Description: DON 16-B DON JAG Standard Operating Procedures Regarding Annual FOIA Report Subr
Request Type: FOIA; Basis for Appeal: Subject: Second Appeal of FOIA Request – Records of Appeal Final Determinations
Request Type: FOIA; Basis for Appeal: WRNMMC 2012 FOIA RPT In a DON JAG letter 5720 Ser 14/050, DON JAG granted i
Request Type: FOIA; Basis for Appeal: Subject: Appeal of FOIA Request - 2014 Records of Hammond Correspondence to a
Request Type: FOIA; Basis for Appeal: Case DON-NAVY-2016-000207 is not a FOIA request. It is a timely filed appeal to th
Request Type: FOIA; Description: I am respectfully seeking for Fiscal Year 2013 1. The SOP – FOIA Quarterly Reports and C
Request Type: FOIA; Description: BACKGROUND. The attached Politico article on or around 7 Jan 2014 discusses a memor
Request Type: FOIA; Description: (b)(6), Navy Bureau of Medicine and Surgery, (BUMED) (b)(6)@mail.mil (b)(6) Departme
Request Type: FOIA; Description: RECORDS SOUGHT VIA FOIA. I am respectfully seeking for Fiscal Year 2013 1. The SOP –
Request Type: FOIA; Description: Quarterly FOIA reports for FY13 to FY16.
Request Type: FOIA; Description: Dear Sir: I am submitting this request under the Freedom of Information Act ("FOIA"), 5
Request Type: FOIA; Description: Dear Sir: I am submitting this request under the Freedom of Information Act ("FOIA"), 5
Request Type: FOIA; Basis for Appeal: Appealing that the agency did not provide any reports records for Walter Reed and
Request Type: FOIA; Description: Records in command custody of all emails and attachments during the period of 1 Oct 1
Request Type: FOIA; Description: This is an appeal of DON Assigned Agency FOIA Case Number: DON-NAVY-2017-009256
Request Type: FOIA; Description: I am directing DONFOIA/PA Office to reevaluate and remove the redactions that cover i
Request Type: FOIA; Basis for Appeal: This is an appeal of DON Assigned Agency FOIA Case Number: DON-NAVY-2017-009
Request Type: FOIA; Description: Subject: FOIA Request –DON JAG FY 2013 Records of Appeal Final Determinations LOG a
Request Type: FOIA; Description: Subject: FOIA Request – FOIA Case Records of Request and Appeal of FOIA Request – Al
Request Type: FOIA; Description: Appeal of FOIA Request – NAVAIR FOIA Reports Record Retention Records (17-F) THIS IS
Request Type: FOIA; Description: FOIA DON 18-P . FOIA Request – FOIA Case Records of Request and Appeal of FOIA Reqi
Request Type: FOIA; Description: I am respectfully requesting: All records of any kind in the possession of NAVAIR relatec
Request Type: FOIA; Basis for Appeal: Cow Pie. See attached.
Request Type: FOIA; Description: FOIA DON 18-Q . FOIA Request – DNS-36/DON FOIA/PA Program Case Records of Hamn

DON-NAVY-2018-002630	DON-NAVY-2018-002157	Available	Request	Complex	12/9/2017
DON-NAVY-2018-002663	DON-NAVY-2018-002162	Available	Request	Complex	12/9/2017
DON-NAVY-2018-002664	DON-NAVY-2018-002164	Available	Request	Complex	12/9/2017
DON-NAVY-2018-002665	DON-NAVY-2018-002167	Available	Request	Complex	12/9/2017
DON-NAVY-2018-003206	DON-NAVY-2018-002177	Not Available	Appeal	N/A	11/27/2017
DON-NAVY-2018-003207	DON-NAVY-2018-002481	Not Available	Request	Complex	12/18/2017
DON-NAVY-2018-003208	DON-NAVY-2018-002482	Not Available	Request	Complex	12/18/2017
DON-NAVY-2018-003209	DON-NAVY-2018-002588	Not Available	Request	Complex	12/21/2017
DON-NAVY-2018-003210	DON-NAVY-2018-002590	Not Available	Request	Complex	12/18/2017
DON-NAVY-2018-003211	DON-NAVY-2018-002615	Available	Request	Simple	12/23/2017
DON-NAVY-2018-003212	DON-NAVY-2018-002619	Available	Request	Simple	12/24/2017
DON-NAVY-2018-003214	DON-NAVY-2018-002620	Available	Request	Simple	12/24/2017
DON-NAVY-2018-003215	DON-NAVY-2018-002630	Available	Request	Simple	12/26/2017
DON-NAVY-2018-003216	DON-NAVY-2018-002663	Available	Request	Simple	12/27/2017
DON-NAVY-2018-003217	DON-NAVY-2018-002664	Available	Request	Complex	12/27/2017
DON-NAVY-2018-003218	DON-NAVY-2018-002665	Available	Request	Simple	12/27/2017
DON-NAVY-2018-003219	DON-NAVY-2018-002707	Not Available	Request	Simple	12/29/2017
DON-NAVY-2018-003222	DON-NAVY-2018-002725	Not Available	Request	Simple	12/30/2017
DON-NAVY-2018-003238	DON-NAVY-2018-002828	Not Available	Request	Simple	11/25/2017
DON-NAVY-2018-003417	DON-NAVY-2018-003206	Available	Request	Simple	1/13/2018
DON-NAVY-2018-003424	DON-NAVY-2018-003207	Available	Request	Simple	1/13/2018
DON-NAVY-2018-003425	DON-NAVY-2018-003208	Available	Request	Simple	1/13/2018
DON-NAVY-2018-003476	DON-NAVY-2018-003209	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003669	DON-NAVY-2018-003210	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003670	DON-NAVY-2018-003211	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003734	DON-NAVY-2018-003212	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003737	DON-NAVY-2018-003214	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003738	DON-NAVY-2018-003215	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003739	DON-NAVY-2018-003216	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003740	DON-NAVY-2018-003217	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003741	DON-NAVY-2018-003218	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003742	DON-NAVY-2018-003219	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003743	DON-NAVY-2018-003222	Available	Request	Complex	1/13/2018
DON-NAVY-2018-003745	DON-NAVY-2018-003238	Available	Request	Simple	1/15/2018
DON-NAVY-2018-003746	DON-NAVY-2018-003417	Available	Request	Simple	1/21/2018
DON-NAVY-2018-003748	DON-NAVY-2018-003424	Available	Request	Simple	1/22/2018
DON-NAVY-2018-003752	DON-NAVY-2018-003425	Available	Request	Simple	1/22/2018
DON-NAVY-2018-003753	DON-NAVY-2018-003432	Not Available	Request	Simple	1/22/2018
DON-NAVY-2018-004011	DON-NAVY-2018-003476	Available	Request	Complex	1/23/2018
DON-NAVY-2018-004022	DON-NAVY-2018-003509	Not Available	Request	Complex	11/28/2017
DON-NAVY-2018-004028	DON-NAVY-2018-003511	Not Available	Request	Complex	12/28/2017
DON-NAVY-2018-004426	DON-NAVY-2018-003640	Not Available	Appeal	N/A	1/25/2018
DON-NAVY-2018-005727	DON-NAVY-2018-003669	Available	Appeal	N/A	1/26/2018
DON-NAVY-2018-007248	DON-NAVY-2018-003670	Available	Request	Simple	1/26/2018
DON-NAVY-2018-007259	DON-NAVY-2018-003734	Available	Request	Simple	1/28/2018
DON-NAVY-2018-007934	DON-NAVY-2018-003737	Available	Request	Simple	1/28/2018
DON-NAVY-2018-007980	DON-NAVY-2018-003738	Available	Request	Complex	1/28/2018

6/25/2018	Closed
1/10/2018	Closed
	Closed
	Closed
1/10/2018	Closed
1/18/2018	Closed
1/18/2018	Closed
3/30/2018	Closed
1/18/2018	Closed
8/28/2018	Closed
1/25/2018	Closed
1/25/2018	Closed
8/24/2018	Closed
8/24/2018	Closed
	Closed
	Closed
8/24/2018	Closed
1/31/2018	Closed
12/26/2017	Closed
3/2/2018	Closed
4/12/2018	Closed
4/12/2018	Closed
2/14/2018	Closed
9/11/2018	Closed
2/14/2018	Closed
10/9/2018	Closed
9/11/2018	Closed
10/12/2018	Closed
2/14/2018	Closed
8/27/2018	Closed
2/13/2018	Closed
5/17/2018	Closed
	Closed
4/12/2018	Closed
	Closed
2/20/2018	Closed
5/11/2018	Closed
2/20/2018	Closed
2/21/2018	Closed
12/28/2017	Closed
1/30/2018	Closed
2/23/2018	Closed
	Closed
6/25/2018	Closed
	Closed
3/1/2018	Closed
	Closed

Request Type: FOIA; Description: FOIA DON 18-R FOIA Case Records of Request and Appeal of FOIA Request All FY 2013 C
Request Type: FOIA; Description: FOIA DON 18-S FOIA Request – BUMED Case Records of Hammond 1 April 2014 Reques
Request Type: FOIA; Description: FOIA DON 18-U FOIA Request –DON JAG Appeals Case Records of Final Determination L
Request Type: FOIA; Description: FOIA DON 18-V DON JAG Appeals Case Records of Final Determination Letter of Februar
Request Type: FOIA; Basis for Appeal: See attached appeal from Mr. Hammond. This appeal was administratively createc
Request Type: FOIA; Description: Any and all records of communication by email, fax, letter or any other format from Aug
Request Type: FOIA; Description: 1. Any and all records of communication from August 11, 2017 to present sent by any m
Request Type: FOIA; Description: I am respectfully seeking for your Command; : 1. Any and all records of communication
Request Type: FOIA; Description: 18-061; 1. Any and all records of communication from August 11, 2017 to present sent k
Request Type: FOIA; Description: FOIA Request DON 18-AQ – FOIA Case Records of Request: Walter Reed FY 2012 Annual
Request Type: FOIA; Description: DON 18-AS – FOIA Case Records of Request: Walter Reed Annual FOIA Report Submissio
Request Type: FOIA; Description: DON 18-AT – FOIA Case Records of Request: Walter Reed Annual FY 2013 Quarterly Priv
Request Type: FOIA; Description: FOIA Request DON 18-AU – FOIA Case Records of Request: Hammond FOIA Requests Su
Request Type: FOIA; Description: DON 18-AV – FOIA and Appeal: Case Records: Hammond Correspondence to and from I
Request Type: FOIA; Description: This is an administrative appeal, not a FOIA Request. ***This Appeal will be timely for J
Request Type: FOIA; Description: This is an administrative appeal, not a FOIA Request. ***This Appeal will be timely for J
Request Type: FOIA; Description: I am respectfully seeking for your Command: 1. Any and all records of communication fi
Request Type: FOIA; Description: Any and all records of communication from August 11, 2017 to present sent by any mer
Request Type: FOIA; Description: Dear Sir: I am submitting this request under the Freedom of Information Act (“FOIA”), 5
Request Type: FOIA; Description: DON JAG FY 2013 Records of Appeal Final Determinations Exemption 6 Denials *** This
Request Type: FOIA; Description: DON JAG FY 2013 Records of Appeal Final Determinations Exemption Moot *** This Rec
Request Type: FOIA; Description: DON 18-BC –DON JAG Performance Standards of Mr. G. E. LATTIN, Director General Litig
Request Type: FOIA; Description: FOIA Request DON 18-BD –DON JAG Performance Standards of Mr. Robert P. Anselm N
Request Type: FOIA; Description: FOIA Request DON 18-BF – Correspondence to Privacy Act, HIPAAA Complainants, NME
Request Type: FOIA; Description: FOIA Request DON 18-BF.1 – Correspondence to Privacy Act, HIPAAA Complainants, Na
Request Type: FOIA; Description: FOIA Request DON 18-BF.2 – Correspondence to Privacy Act, HIPAAA Complainants, Na
Request Type: FOIA; Description: *** This Request will be timely for Judicial Review in twenty working days *** RECORD:
Request Type: FOIA; Description: FOIA Request DON 18-BF5 U.S. Naval Hospital Sigonella, *** This Request will be timely
Request Type: FOIA; Description: DON 18-BF6 Naval Health Clinic Corpus Christi *** This Request will be timely for Judici
Request Type: FOIA; Description: FOIA Request DON 18-BF6 Naval Health Clinic Patuxent River (NHCPR) *** This Request
Request Type: FOIA; Description: FOIA Request DON 18-BF7 Naval Health Clinic New England *** This Request will be tim
Request Type: FOIA; Description: FOIA Request DON 18- BF8 Naval Hospital Camp Pendleton *** This Request will be tim
Request Type: FOIA; Description: FOIA Request DON 18-BG. DON JAG FY 2013 Case Management System or Tracking Syst
Request Type: FOIA; Description: FOIA Request DON 18-AR – FOIA Case Records of Appeal; Original 2012 DVD ***This Re
Request Type: FOIA; Description: This is an appeal not a FOIA Request. Cindy Allard Directorate of Oversight and Complia
Request Type: FOIA; Description: FOIA Request DON 18-BH. NAS JAX. Performance Standards of Brian K. Martin *** This
Request Type: FOIA; Description: FOIA Request DON 18-BI. Personnel Information of Brian K. Martin *** This Request wil
Request Type: FOIA; Description: Appeal of FOIA request 2017-010216, Records Retention Guidance.
Request Type: FOIA; Description: FOIA Request DON 18-BJ. Navy Medicine National Capital Area Input to BUMED; FY 200
Request Type: FOIA; Description: I am respectfully seeking for Fiscal Year 2013 - 2016 1. The FY 2013 SOP – FOIA Quarterl
Request Type: FOIA; Description: 1. Any and all records of communication from August 11, 2017 to present sent by any m
Request Type: FOIA; Basis for Appeal: See attached from Mr. Hammond. LCDR Yost is entering this appeal for him as he s
Request Type: FOIA; Basis for Appeal: The attached Appeal was submitted to DON JAG on July 17, 2015. It has not been a
Request Type: FOIA; Description: DON 18-BK –DON JAG Performance Standards of Robin W Patterson *** This Request w
Request Type: FOIA; Description: Appeal of FOIA Request DON 18-F. CNIC Input to BUMED; FY 2013 Quarterly Privacy Act
Request Type: FOIA; Description: FOIA Request DON 18-AX.6 – DON FOIA/PA Data Calls Hammond August 1, 2017 to Pres
Request Type: FOIA; Description: FOIA Request DON 18-AX.7 – DON FOIA/PA Data Calls Hammond August 1, 2017 to Pres

DON-NAVY-2018-008375	DON-NAVY-2018-003739	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008376	DON-NAVY-2018-003740	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008383	DON-NAVY-2018-003741	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008413	DON-NAVY-2018-003742	Available	Request	Simple	1/28/2018
DON-NAVY-2018-008414	DON-NAVY-2018-003743	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008415	DON-NAVY-2018-003745	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008552	DON-NAVY-2018-003746	Available	Request	Complex	1/28/2018
DON-NAVY-2018-008597	DON-NAVY-2018-003748	Available	Request	Simple	1/28/2018
DON-NAVY-2018-009007	DON-NAVY-2018-003752	Available	Request	Complex	1/29/2018
DON-NAVY-2018-009714	DON-NAVY-2018-003753	Available	Request	Complex	1/29/2018
DON-NAVY-2018-009723	DON-NAVY-2018-004011	Available	Request	Simple	2/2/2018
DON-NAVY-2018-010131	DON-NAVY-2018-004022	Available	Request	Simple	2/4/2018
DON-NAVY-2018-010132	DON-NAVY-2018-004028	Available	Request	Simple	2/5/2018
DON-NAVY-2018-010750	DON-NAVY-2018-004426	Available	Appeal	N/A	2/14/2018
DON-NAVY-2018-010758	DON-NAVY-2018-005483	Not Available	Request	Simple	3/15/2018
DON-NAVY-2018-011135	DON-NAVY-2018-005484	Not Available	Appeal	N/A	3/15/2018
DON-NAVY-2018-011318	DON-NAVY-2018-005727	Available	Appeal	N/A	3/21/2018
DON-NAVY-2018-011319	DON-NAVY-2018-006289	Not Available	Appeal	N/A	4/6/2018
DON-NAVY-2018-011320	DON-NAVY-2018-007248	Available	Request	Simple	5/3/2018
DON-NAVY-2018-011321	DON-NAVY-2018-007259	Available	Request	Simple	5/3/2018
DON-NAVY-2018-011584	DON-NAVY-2018-007689	Not Available	Request	Complex	5/7/2018
DON-NAVY-2018-011904	DON-NAVY-2018-007934	Available	Request	Simple	5/23/2018
DON-NAVY-2018-011968	DON-NAVY-2018-007980	Available	Appeal	N/A	5/25/2018
DON-NAVY-2019-000003	DON-NAVY-2018-008375	Available	Appeal	N/A	6/7/2018
DON-NAVY-2019-000004	DON-NAVY-2018-008376	Available	Appeal	N/A	6/7/2018
DON-NAVY-2019-000006	DON-NAVY-2018-008383	Available	Request	Simple	6/8/2018
DON-NAVY-2019-000007	DON-NAVY-2018-008413	Available	Appeal	N/A	6/9/2018
DON-NAVY-2019-000954	DON-NAVY-2018-008414	Available	Appeal	N/A	6/9/2018
DON-NAVY-2019-001196	DON-NAVY-2018-008415	Available	Appeal	N/A	6/10/2018
DON-NAVY-2019-001207	DON-NAVY-2018-008552	Available	Request	Complex	6/13/2018
DON-NAVY-2019-001377	DON-NAVY-2018-008597	Available	Appeal	N/A	6/14/2018
DON-NAVY-2019-001378	DON-NAVY-2018-009007	Available	Request	Simple	6/28/2018
DON-NAVY-2019-001380	DON-NAVY-2018-009452	Not Available	Request	Complex	7/12/2018
DON-NAVY-2019-001389	DON-NAVY-2018-009714	Available	Request	Simple	7/21/2018
DON-NAVY-2019-001390	DON-NAVY-2018-009723	Available	Appeal	N/A	7/22/2018
DON-NAVY-2019-001391	DON-NAVY-2018-009980	Not Available	Request	Simple	7/31/2018
DON-NAVY-2019-001392	DON-NAVY-2018-009982	Not Available	Request	Simple	7/31/2018
DON-NAVY-2019-001512	DON-NAVY-2018-010013	Not Available	Request	Complex	7/30/2018
DON-NAVY-2019-001515	DON-NAVY-2018-010014	Not Available	Request	Complex	7/30/2018
DON-NAVY-2019-001518	DON-NAVY-2018-010044	Not Available	Request	Complex	7/30/2018
DON-NAVY-2019-002012	DON-NAVY-2018-010045	Not Available	Request	Complex	7/30/2018
DON-NAVY-2019-002014	DON-NAVY-2018-010131	Available	Request	Simple	8/3/2018
DON-NAVY-2019-002017	DON-NAVY-2018-010132	Available	Request	Simple	8/3/2018
DON-NAVY-2019-002073	DON-NAVY-2018-010234	Not Available	Request	Simple	7/31/2018
DON-NAVY-2019-002076	DON-NAVY-2018-010266	Not Available	Request	Simple	8/8/2018
DON-NAVY-2019-002108	DON-NAVY-2018-010274	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002110	DON-NAVY-2018-010276	Not Available	Request	Simple	7/28/2018

	Closed
2/27/2018	Closed
3/8/2018	Closed
2/27/2018	Closed
2/27/2018	Closed
2/27/2018	Closed
9/26/2018	Closed
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	Closed
	Closed
6/15/2018	Closed
	Closed
	Closed
3/15/2018	Closed
4/12/2018	Closed
4/12/2018	Closed
	Closed
5/4/2018	Closed
6/1/2018	Closed
6/1/2018	Closed
6/5/2018	Closed
6/21/2018	Closed
	Closed
	Closed
	Closed
7/9/2018	Closed
	Closed
	Closed
	Closed
9/10/2018	Closed
	Closed
7/27/2018	Closed
8/9/2018	Closed
	Assignment
	Closed
8/28/2018	Closed
8/28/2018	Closed
12/3/2018	Closed
12/3/2018	Closed
8/27/2018	Closed
8/27/2018	Closed
9/6/2018	Closed
8/31/2018	Closed
9/5/2018	Closed
9/6/2018	Closed
8/27/2018	Closed
8/29/2018	Closed

Request Type: FOIA; Description: FOIA Request DON 18-AX.8 – DON FOIA/PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: FOIA Request DON 18-AX.9 – DON FOIA, PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: FOIA Request DON 18-AX.10 – DON FOIA, PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: Request DON 18-AX.11 – DON FOIA, PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: FOIA Request DON 18-AX.12 – DON FOIA, PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: FOIA Request FOIA DON 18-AC.1. DON FOIA PA Office FOIA or PA Data Reports and Records

Request Type: FOIA; Description: FOIA Request FOIA DON 18-AC.2. DON FOIA PA Office FOIA or PA Data Reports and Records

Request Type: FOIA; Description: FOIA Request DON 18-BL. DON JAG Performance Standards of Della Garcia, BUMED ***

Request Type: FOIA; Description: FOIA Request DON 18-BM. DON JAG Performance Standards of (b)(6), DON JAG *** This Request

Request Type: FOIA; Description: FOIA Request DON 18-BN. DON JAG Position Description of (b)(6), DON JAG *** This Request

Request Type: FOIA; Description: FOIA Request DON 18-AT.1. FOIA Case Records of Request: Patterson Performance Standards

Request Type: FOIA; Description: This is an appeal. Appeal of FOIA Request DON 18-Y, DON FOIA/PA Data Calls Hammond August 1, 2017 to Present

Request Type: FOIA; Description: FOIA DON 18-S.1. Case Records of Appeal Assigned Case # 2013X040149 in the DON JAG

Request Type: FOIA; Basis for Appeal: See attachment. Code 14 is administratively opening this appeal for Mr. Hammond

Request Type: FOIA; Description: I am respectfully seeking Navy Installations Command input submissions to Navy BUMED

Request Type: FOIA; Basis for Appeal: See attached from Mr. Hammond. This appeal is being administratively entered in

Request Type: FOIA; Basis for Appeal: Subject: Appeal of FOIA Request DON 18-U. DON JAG Appeals Case Records of Final Determination

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request DON 18-AI..DON FOIA/PA FOIA or PA Data Reports and Records

Request Type: FOIA; Description: FOIA Request DON 18-V.1– DON JAG Appeals Case Records of Final Determination Letter

Request Type: FOIA; Description: FOIA Request DON 18-BO. Contract Under Which (b)(6) is Employed in Support of the DON

Request Type: FOIA; Description: OJAG Appeal remand to case number 2018-002481 (Appeal #2018-006289) to reevaluate

Request Type: FOIA; Description: FOIA Request 18-D.2. FLOYD PA Correspondence RECORDS SOUGHT VIA FOIA. I am respectfully

Request Type: FOIA; Basis for Appeal: BASIS FOR APPEAL 1. I am appealing the adequacy of the Agency's search. a.

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request FOIA DON 18-S.1. Case Records of Appeal Assigned Case #

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request FOIA DON 18-S.1. Case Records of Appeal Assigned Case #

Request Type: FOIA; Description: Subject: FOIA Request DON 18-BM.1. DON JAG Performance Standards of (b)(6), DON JAG

Request Type: FOIA; Basis for Appeal: BASIS FOR APPEAL. See attached. 18-BL Garcia performance standards 1. I am

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request DON 18-AR – FOIA Case Records of Appeal; Original 2012 Letter

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request DON 18-BI Personnel Information of Brian K. Martin DON 18-BI

Request Type: FOIA; Description: FOIA Request DON 18-BP. Walter Reed's FY 2013 Entries into Navy's FOIA/PA Case Tracking

Request Type: FOIA; Basis for Appeal: : Appeal of FOIA Request DON 18- BF8 Naval Hospital Camp Pendleton. DON As

Request Type: FOIA; Description: FOIA Request DON 18-BN.1 Position Description of (b)(6), DON JAG. See Attachment. .

Request Type: FOIA; Description: Per OJAG 14 remand DNS-36 to conduct a search of their staff email accounts for documents

Request Type: FOIA; Description: Not a FOIA Request Appeal of FOIA Request DON 18-V.1– DON JAG Appeals Case Records

Request Type: FOIA; Basis for Appeal: The agency failed to refer my request to Walter Reed National Military Medical Center

Request Type: FOIA; Description: FOIA Request DON 18- BD5. Privacy Reports Emails 1.I am respectfully seeking records in your

Request Type: FOIA; Description: FOIA Request DON 18- BD4. FOIA Reports Emails1.I am respectfully seeking records in your

Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails during the period

Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails during the period

Request Type: FOIA; Description: Requests all emails during the period of 1 October 2012 through 30 September 2014 from

Request Type: FOIA; Description: Copies of all emails and attachments thereto (i.e. SOP) during the period of 1 October 2012

Request Type: FOIA; Description: SEE ATTACHED PDF OF FULL REQUEST.Subject: FOIA Request DON 18-C.3. All Walter Reed

Request Type: FOIA; Description: SEE ATTACHED PDF.Subject: FOIA Request DON 18-C.4. All Walter Reed FY 2013 Quarterly

Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails and attachments

Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails and attachments

Request Type: FOIA; Description: Seeking records in your command's custody of all emails and attachments thereto (i.e. SOP)

Request Type: FOIA; Description: Requested (1) records of all emails during the period of October 1, 2012 through September

DON-NAVY-2019-002112	DON-NAVY-2018-010280	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002113	DON-NAVY-2018-010319	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002114	DON-NAVY-2018-010415	Not Available	Request	Simple	8/13/2018
DON-NAVY-2019-002130	DON-NAVY-2018-010416	Not Available	Request	Complex	8/13/2018
DON-NAVY-2019-002131	DON-NAVY-2018-010418	Not Available	Request	Complex	8/13/2018
DON-NAVY-2019-002214	DON-NAVY-2018-010693	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002281	DON-NAVY-2018-010694	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002282	DON-NAVY-2018-010695	Not Available	Request	Simple	8/20/2018
DON-NAVY-2019-002287	DON-NAVY-2018-010750	Available	Appeal	N/A	8/10/2018
DON-NAVY-2019-002288	DON-NAVY-2018-010758	Available	Appeal	N/A	8/17/2018
DON-NAVY-2019-002293	DON-NAVY-2018-010919	Not Available	Request	Simple	8/8/2018
DON-NAVY-2019-002294	DON-NAVY-2018-010920	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002299	DON-NAVY-2018-010937	Not Available	Request	Simple	7/28/2018
DON-NAVY-2019-002304	DON-NAVY-2018-010971	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002305	DON-NAVY-2018-010972	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002306	DON-NAVY-2018-011093	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002307	DON-NAVY-2018-011135	Available	Appeal	N/A	9/2/2018
DON-NAVY-2019-002310	DON-NAVY-2018-011318	Available	Request	Complex	9/8/2018
DON-NAVY-2019-002311	DON-NAVY-2018-011319	Available	Request	Simple	9/8/2018
DON-NAVY-2019-002332	DON-NAVY-2018-011320	Available	Request	Complex	9/8/2018
DON-NAVY-2019-002333	DON-NAVY-2018-011321	Available	Request	Complex	9/8/2018
DON-NAVY-2019-002335	DON-NAVY-2018-011430	Not Available	Request	Complex	9/3/2018
DON-NAVY-2019-002336	DON-NAVY-2018-011584	Available	Appeal	N/A	9/14/2018
DON-NAVY-2019-002341	DON-NAVY-2018-011608	Not Available	Request	Simple	7/30/2018
DON-NAVY-2019-002396	DON-NAVY-2018-011649	Not Available	Referral	Complex	9/19/2018
DON-NAVY-2019-002401	DON-NAVY-2018-011779	Not Available	Request	Simple	9/24/2018
DON-NAVY-2019-002402	DON-NAVY-2018-011794	Not Available	Request	Simple	9/24/2018
DON-NAVY-2019-002415	DON-NAVY-2018-011853	Not Available	Request	Simple	9/24/2018
DON-NAVY-2019-002416	DON-NAVY-2018-011874	Not Available	Request	Simple	9/24/2018
DON-NAVY-2019-002492	DON-NAVY-2018-011904	Available	Request	Simple	9/26/2018
DON-NAVY-2019-002977	DON-NAVY-2018-011918	Not Available	Request	Complex	9/24/2018
DON-NAVY-2019-005519	DON-NAVY-2018-011968	Available	Request	Complex	9/28/2018
DON-NAVY-2019-005596	DON-NAVY-2018-011988	Not Available	Request	Simple	9/22/2018
DON-NAVY-2019-005608	DON-NAVY-2018-011991	Not Available	Request	Simple	9/22/2018
DON-NAVY-2019-005609	DON-NAVY-2018-012026	Not Available	Appeal	N/A	9/27/2018
DON-NAVY-2019-006026	DON-NAVY-2018-012027	Not Available	Appeal	N/A	9/27/2018
DON-NAVY-2019-006189	DON-NAVY-2018-012038	Not Available	Appeal	N/A	9/14/2018
DON-NAVY-2019-006209	DON-NAVY-2019-000003	Available	Request	Simple	9/29/2018
DON-NAVY-2019-006380	DON-NAVY-2019-000004	Available	Request	Complex	9/29/2018
DON-NAVY-2020-001049	DON-NAVY-2019-000006	Available	Request	Simple	9/29/2018
DON-NAVY-2020-006629	DON-NAVY-2019-000007	Available	Request	Simple	9/30/2018
DON-NAVY-2021-000407	DON-NAVY-2019-000954	Available	Appeal	N/A	11/1/2018
DON-NAVY-2021-000437	DON-NAVY-2019-001188	Not Available	Request	Complex	11/10/2018
DON-NAVY-2021-006765	DON-NAVY-2019-001196	Available	Appeal	N/A	11/12/2018
DON-NAVY-2021-009523	DON-NAVY-2019-001207	Available	Request	Complex	11/11/2018
DON-NAVY-2021-009987	DON-NAVY-2019-001364	Not Available	Appeal	N/A	10/18/2018
DON-NAVY-2021-010687	DON-NAVY-2019-001377	Available	Appeal	N/A	11/18/2018

8/27/2018	Closed
8/27/2018	Closed
11/1/2018	Closed
12/3/2018	Closed
9/18/2018	Closed
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	Closed
9/18/2018	Closed
9/10/2018	Closed
9/17/2018	Closed
	Closed
8/29/2018	Closed
8/29/2018	Closed
8/27/2018	Assignment
8/27/2018	Closed
8/29/2018	Closed
	Closed
1/3/2019	Closed
	Closed
1/3/2019	Closed
1/3/2019	Closed
10/10/2018	Closed
10/16/2018	Closed
10/17/2018	Closed
10/18/2018	Closed
10/23/2018	Closed
10/23/2018	Closed
10/23/2018	Closed
10/25/2018	Closed
	Closed
12/3/2018	Closed
10/30/2018	Closed
	Closed
	Closed
10/26/2018	Closed
10/26/2018	Closed
10/17/2018	Closed
10/30/2018	Closed
12/3/2018	Closed
10/30/2018	Closed
12/3/2018	Closed
12/3/2018	Assignment
2/27/2019	Closed
12/12/2018	Closed
	Closed
11/27/2018	Closed
	Closed

Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails and attachments
Request Type: FOIA; Description: All emails and attachments thereto (i.e. SOP) during the period of 1 October 2012 through 30 September 2014
Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails and attachments
Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails during the period of 1 October 2012 through 30 September 2014
Request Type: FOIA; Description: I am respectfully seeking records in your command's custody of all emails during the period of 1 October 2012 through 30 September 2014
Request Type: FOIA; Description: Dear Sir:I am submitting this request under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552
Request Type: FOIA; Description: Dear Sir: I am submitting this request under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552
Request Type: FOIA; Description: "Seeking records in your command's custody of all emails during the period of 1 October 2012 through 30 September 2014"
Request Type: FOIA; Basis for Appeal: See attached
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Description: Emails to/from DNS-36 regarding quarterly reports from 1 October 2012 through 30 September 2014
Request Type: FOIA; Description: Emails and attachments from 1 October 2012 through 30 September 2014 from DON FC
Request Type: FOIA; Description: Requested (1) records of all emails and attachments during the period of 1 October 2012 through 30 September 2014
Request Type: FOIA; Description: See attached FOIA request submitted by Mr. Hammond to Code 14 (as the IDA) via email
Request Type: FOIA; Description: See attached request.
Request Type: FOIA; Description: All emails during the period of October 1, 2012 through September 30, 2014 from the DON
Request Type: FOIA; Basis for Appeal: See attached PDF Files...Appeal of FOIA Request Appeal of CORRECTED: FOIA Request
Request Type: FOIA; Description: FOIA Request DON 18-EA – FOIA Case Records of Request: DON-NAVY-2918-002162 ***
Request Type: FOIA; Description: FOIA Request DON 18-EA – FOIA Case Records of Request: DON-NAVY-2918-002619***
Request Type: FOIA; Description: FOIA Request DON 18-EB – FOIA Case Records of Request: DON-NAVY-2918-002619***
Request Type: FOIA; Description: FOIA Request DON 18-ED – FOIA Case Records of Request DON-NAVY-2918-003476 ***
Request Type: FOIA; Description: BACKGROUND. Pursuant to 42 U.S.C. 2000ee-1, DOD submits Quarterly (now semi-annual) reports
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Description: I am requesting that documents provided as a single PDF file by return email to perseve
Request Type: FOIA; Description: USINDOPACOM Referral 2018-F-93
Request Type: FOIA; Description: RECORDS SOUGHT VIA FOIA. 1. I am respectfully seeking records in your command's
Request Type: FOIA; Description: Any Navy BUMED forwarding of DON FOIA/PA Office emails to NPC or forwarding of DC
Request Type: FOIA; Description: 1. I am respectfully seeking records in your command's custody of all emails below, a
Request Type: FOIA; Description: I am submitting this request under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552
Request Type: FOIA; Description: SEE ATTACHED.FOIA Request DONFOIA-PA-1. Case Records of Appeal of FOIA Request L
Request Type: FOIA; Description: See attached.
Request Type: FOIA; Description: FOIA Request DON 18-BD4A Case Records of Naval Safety Center CASE NO. 2018-NSC-4
Request Type: FOIA; Description: Specific 2013 email records from BUMED and DNS-36 Staff.
Request Type: FOIA; Description: You have requested Navy BUMED forwarding of DON FOIA/PA office emails to this com
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Description: 1. All records in Navy's "blue tile" tasking system referenced above citing the words FOI
Request Type: FOIA; Description: The Attached FOIA Request was sent to BUMED, della.garcia@med.navy.mil; bumef.foi
Request Type: FOIA; Description: The attached request was submitted to BUMED, della.garcia@med.navy.mil; bumef.foi
Request Type: FOIA; Description: The attached request was submitted to BUMED, della.garcia@med.navy.mil; bumef.foi
Request Type: FOIA; Basis for Appeal: BASIS FOR APPEALBUMED incontrovertibly received this FOIA request on 31 July. It
Request Type: FOIA; Description: DON 19-B. BUMED Records of FOIA Request DON-NAVY-2018-003476. I am seeking all r
Request Type: FOIA; Basis for Appeal: BASIS FOR APPEAL 1. As shown in the body of the request (DON-NAVY-2019-0000
Request Type: FOIA; Description: Subject: FOIA Request DON 19-B. FOIA Case Records of Request DON - NAVY-2018-0111
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTS.BASIS FOR APPEAL1. I am appealing that the Agency failed to

DON-NAVY-2022-000438	DON-NAVY-2019-001378	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-001294	DON-NAVY-2019-001380	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-005876	DON-NAVY-2019-001389	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-005877	DON-NAVY-2019-001390	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-006018	DON-NAVY-2019-001391	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-006030	DON-NAVY-2019-001392	Available	Appeal	N/A	11/18/2018
DON-NAVY-2022-012074	DON-NAVY-2019-001512	Available	Appeal	N/A	11/25/2018
DON-NAVY-2022-012075	DON-NAVY-2019-001515	Available	Appeal	N/A	11/25/2018
DON-NAVY-2022-012404	DON-NAVY-2019-001518	Available	Appeal	N/A	11/25/2018
DON-NAVY-2023-000419	DON-NAVY-2019-002012	Available	Request	Simple	12/12/2018
DON-NAVY-2023-000588	DON-NAVY-2019-002014	Available	Appeal	N/A	12/12/2018
DON-USMC-2015-007249	DON-NAVY-2019-002017	Available	Request	Simple	12/12/2018
DON-USMC-2015-007329	DON-NAVY-2019-002073	Available	Request	Simple	12/14/2018
DON-USMC-2017-009257	DON-NAVY-2019-002076	Available	Request	Simple	12/14/2018
	DON-NAVY-2019-002108	Available	Request	Simple	12/15/2018
	DON-NAVY-2019-002110	Available	Request	Simple	12/15/2018
	DON-NAVY-2019-002112	Available	Appeal	N/A	12/16/2018
	DON-NAVY-2019-002113	Available	Request	Simple	12/16/2018
	DON-NAVY-2019-002114	Available	Appeal	N/A	12/16/2018
	DON-NAVY-2019-002130	Available	Request	Simple	12/17/2018
	DON-NAVY-2019-002131	Available	Appeal	N/A	12/17/2018
	DON-NAVY-2019-002214	Available	Appeal	N/A	12/19/2018
	DON-NAVY-2019-002281	Available	Request	Simple	12/21/2018
	DON-NAVY-2019-002282	Available	Appeal	N/A	12/21/2018
	DON-NAVY-2019-002287	Available	Request	Simple	12/21/2018
	DON-NAVY-2019-002288	Available	Appeal	N/A	12/21/2018
	DON-NAVY-2019-002293	Available	Request	Simple	12/21/2018
	DON-NAVY-2019-002294	Available	Appeal	N/A	12/21/2018
	DON-NAVY-2019-002299	Available	Appeal	N/A	12/21/2018
	DON-NAVY-2019-002304	Available	Request	Simple	12/23/2018
	DON-NAVY-2019-002305	Available	Appeal	N/A	12/23/2018
	DON-NAVY-2019-002306	Available	Request	Simple	12/23/2018
	DON-NAVY-2019-002307	Available	Appeal	N/A	12/23/2018
	DON-NAVY-2019-002310	Available	Request	Simple	12/25/2018
	DON-NAVY-2019-002311	Available	Appeal	N/A	12/25/2018
	DON-NAVY-2019-002332	Available	Request	Simple	12/25/2018
	DON-NAVY-2019-002333	Available	Appeal	N/A	12/25/2018
	DON-NAVY-2019-002335	Available	Request	Simple	12/25/2018
	DON-NAVY-2019-002336	Available	Appeal	N/A	12/25/2018
	DON-NAVY-2019-002341	Available	Appeal	N/A	12/26/2018
	DON-NAVY-2019-002396	Available	Appeal	N/A	12/31/2018
	DON-NAVY-2019-002401	Available	Request	Simple	12/31/2018
	DON-NAVY-2019-002402	Available	Appeal	N/A	12/31/2018
	DON-NAVY-2019-002415	Available	Request	Simple	1/2/2019
	DON-NAVY-2019-002416	Available	Appeal	N/A	1/2/2019
	DON-NAVY-2019-002492	Available	Appeal	N/A	1/4/2019
	DON-NAVY-2019-002977	Available	Appeal	N/A	1/19/2019

	Closed
12/18/2018	Evaluation
12/18/2018	Evaluation
	Closed
12/18/2018	Evaluation
12/18/2018	Evaluation
	Closed
12/24/2018	Assignment
12/24/2018	Assignment
	Evaluation
1/11/2019	Closed
	Evaluation
	Evaluation
	Assignment
	Evaluation
	Evaluation
1/16/2019	Evaluation
	Evaluation
1/16/2019	Evaluation
	Evaluation
1/16/2019	Evaluation
	Closed
	Evaluation
1/23/2019	Evaluation
	Closed
1/23/2019	Closed
	Evaluation
1/23/2019	Evaluation
	Closed
	Evaluation
1/25/2019	Evaluation
	Evaluation
1/25/2019	Closed
	Evaluation
1/25/2019	Evaluation
	Evaluation
1/25/2019	Evaluation
	Evaluation
1/25/2019	Evaluation
1/25/2019	Assignment
1/30/2019	Assignment
	Evaluation
1/30/2019	Evaluation
	Evaluation
1/31/2019	Evaluation
2/4/2019	Evaluation
2/20/2019	Assignment

Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTST My DON 18-BJ of January 23, 2017.BASIS FOR APPEAL1. I am

Request Type: FOIA; Basis for Appeal: My FOIA Request DON 18-AS – FOIA Case Records of Request: Walter Reed Annual

Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTSAppeal of FOIA DON 18-Q. FOIA Request – DNS-36/DON FOIA/P

Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTS.Appeal of FOIA DON 18-R FOIA Case Records of Request and /

Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTSAppeal of FOIA DON 18-AU – FOIA Case Records of Request: Ha

Request Type: FOIA; Basis for Appeal: SEE ATTACHMENTS.Appeal of FOIA DON 18-AV – FOIA and Appeal: Case Records: H

Request Type: FOIA; Basis for Appeal: SEE ATTACHED PDF FILES.Appeal of FOIA DON 18-P. FOIA Request – FOIA Case Rec

Request Type: FOIA; Basis for Appeal: SEE PDFsAppeal of FOIA Request – FOIA Case Records of Request and Appeal of FO

Request Type: FOIA; Basis for Appeal: SEE PDFs. See DNS-36 Nvember 05, 2015 11.10 AM email re Bizzell records missing

Request Type: FOIA; Description: This is not a Request. This is an appeal of DON-NAVY-2018-009982, which is not liked to

Request Type: FOIA; Basis for Appeal: SEE PDF's attached.1. I am appealing the Agency, DONFOIA-PA, improperly appro

Request Type: FOIA; Description: This is not a FOIA Request it is an appeal of DON-NAVY-2018-010234, which is not linke

Request Type: FOIA; Description: This an appeal of FOIA DON-NAVY-2018-010280, not a new FOIA Request. I cannot dire

Request Type: FOIA; Description: This is an APPEAL of DON-NAVY-2018-010415 sent to Naval Medical Logistics Command

Request Type: FOIA; Description: This is an appeal of DON-NAVY-2018-002707, not a FOIA request. See PDFs. 1. I am ap

Request Type: FOIA; Description: This is an appeal of FOIA Request DON 18-BD4, PACFLT, Assigned Agency FOIA Case Nur

Request Type: FOIA; Basis for Appeal: DON-NAVY-2019-002108 is an appeal of DON-NAVY-2018-002707, not a FOIA requ

Request Type: FOIA; Description: This is an appeal of DON-NAVY-2018-010276 , which is not linked to my FOIAonline acc

Request Type: FOIA; Basis for Appeal: DON-NAVY-2018-010276 was appealed as DON-NAVY-2019-002113. See DON-NAV

Request Type: FOIA; Description: This is an appeal of DON-NAVY-2018-003215, which is not linked to my account. It is not

Request Type: FOIA; Basis for Appeal: This is an appeal of DON-NAVY-2018-003215.

Request Type: FOIA; Basis for Appeal: SEE PDFs.1. I am appealing that the Agency to whom this request was submitted,

Request Type: FOIA; Description: This is an appeal of NMCS D's Response to FOIA 002-19, FOIA Request DON 18- BD6. Dat

Request Type: FOIA; Basis for Appeal: This is an appeal of NMCS D's Response to FOIA 002-19, FOIA Request DON 18- BD6

Request Type: FOIA; Description: This is an appeal of DON-NAVY-2018-011779, which I submitted by email to DON JAG or

Request Type: FOIA; Basis for Appeal: This is an appeal of DON-NAVY-2018-011779, which I submitted by email to DON J

Request Type: FOIA; Description: This is a supplement to Appeal of DON-NAVY-2018-011874 Dup NWACD; sent to DON J

Request Type: FOIA; Basis for Appeal: SEE PDFs in original request.This is a supplement to Appeal of DON-NAVY-2018-011

Request Type: FOIA; Basis for Appeal: SEE ATACHED PDF's.BUMED. BUMED. BUMED.APPEAL of FOIA Request to Your Cor

Request Type: FOIA; Description: Appeal of FOIA Request DON 18- BD5. Privacy Reports Emails; NAVAL MEDICAL LOGISTI

Request Type: FOIA; Basis for Appeal: Appeal of FOIA Request DON 18- BD5. Privacy Reports Emails; NAVAL MEDICAL LOC

Request Type: FOIA; Description: This is an Appeal of FOIA Request DON 18- BD5. Privacy Reports Emails; USNAAssigned .

Request Type: FOIA; Basis for Appeal: This is an Appeal of FOIA Request DON 18- BD5. Privacy Reports Emails; USNA Assig

Request Type: FOIA; Description: This submits my appeal of July 3 2108 to FOIAonline. DON DJAG stated: "Code 14 is in r

Request Type: FOIA; Basis for Appeal: This submits my appeal of July 3 2108 to FOIAonline. DON DJAG stated: "Code 14 is

Request Type: FOIA; Description: This is an appeal of my FOIA Request; FOIA/PA Data Calls Hammond August 1, 2017 to F

Request Type: FOIA; Basis for Appeal: This is an appeal of my FOIA Request; FOIA/PA Data Calls Hammond August 1, 2017

Request Type: FOIA; Description: This is an appeal of DON-NAVY-2018-003742, my FOIA Request DON 18-AX.11 – DON F

Request Type: FOIA; Basis for Appeal: This is an appeal of DON-NAVY-2018-003742, (via DON-NAVY-2019-002335); my FC

Request Type: FOIA; Basis for Appeal: SEE PDFs. Appeal of FOIA Request FOIA BUMED's Case Records of Request: DON-N

Request Type: FOIA; Basis for Appeal: See PDFs. Appeal of FOIA Request FOIA DON 18-AC.I. DON FOIA PA Office FOIA or

Request Type: FOIA; Description: Appeal SEE PDFs. Appeal of FOIA Request DON 18- BD6. Data Calls Emails; Fleet Readir

Request Type: FOIA; Basis for Appeal: SEE PDFs. Appeal of FOIA Request DON 18- BD6. Data Calls Emails; Fleet Readiness

Request Type: FOIA; Description: SEE PDFs. This is an appeal. Subject: APPEAL of FOIA Request to Your Command. DON 1

Request Type: FOIA; Basis for Appeal: SEE NPDFS. APPEAL of FOIA Request to Your Command. DON 18-BD.4. FOAI [FOIA]

Request Type: FOIA; Basis for Appeal: Basis for Appeal.An agency cannot wait four years and then assess fees for records

Request Type: FOIA; Basis for Appeal: SEE PDF. Appeal of FOIA Request DONFOIA-PA-1. Case Records of Appeal of FOIA R

	DON-NAVY-2019-003345	Not Available	Request	Simple	1/31/2019
	DON-NAVY-2019-005519	Available	Request	Simple	4/3/2019
	DON-NAVY-2019-005596	Available	Appeal	Complex	4/6/2019
	DON-NAVY-2019-005608	Available	Request	Simple	4/7/2019
	DON-NAVY-2019-005609	Available	Request	Simple	4/7/2019
	DON-NAVY-2019-006026	Available	Request	Simple	4/19/2019
	DON-NAVY-2019-006137	Not Available	Appeal	N/A	11/12/2018
	DON-NAVY-2019-006189	Available	Appeal	N/A	4/16/2019
	DON-NAVY-2019-006209	Available	Request	Simple	4/25/2019
	DON-NAVY-2019-006380	Available	Appeal	Complex	5/1/2019
	DON-NAVY-2019-008015	Not Available	Referral	Complex	6/13/2019
	DON-NAVY-2019-008016	Not Available	Referral	Complex	6/13/2019
	DON-NAVY-2019-008017	Not Available	Referral	Complex	6/13/2019
	DON-NAVY-2019-008515	Not Available	Request	Complex	6/27/2019
	DON-NAVY-2019-011817	Not Available	Request	Complex	9/30/2019
	DON-NAVY-2020-001049	Available	Request	Simple	11/1/2019
	DON-NAVY-2020-006629	Available	Appeal	N/A	4/2/2020
	DON-NAVY-2021-000407	Available	Request	Simple	10/16/2020
	DON-NAVY-2021-000437	Available	Request	Simple	10/16/2020
	DON-NAVY-2021-006765	Available	Request	Simple	5/19/2021
	DON-NAVY-2021-009464	Not Available	Request	Simple	7/26/2021
	DON-NAVY-2021-009523	Available	Appeal	N/A	8/13/2021
	DON-NAVY-2021-009987	Available	Request	Simple	8/27/2021
	DON-NAVY-2021-010687	Available	Appeal	N/A	9/21/2021
	DON-NAVY-2022-000438	Available	Appeal	N/A	10/14/2021
	DON-NAVY-2022-001294	Available	Appeal	N/A	11/4/2021
	DON-USMC-2015-007249	Available	Request	Simple	7/2/2015
	DON-USMC-2015-007329	Available	Request	Complex	7/8/2015
	DON-USMC-2017-009257	Available	Request	Simple	8/7/2017

3/1/2019	Closed
	Evaluation
5/6/2019	Closed
	Closed
	Closed
	Closed
12/12/2018	Assignment
5/14/2019	Closed
	Closed
5/30/2019	Closed
7/12/2019	Closed
7/12/2019	Closed
7/12/2019	Closed
	Closed
10/29/2019	Closed
	Closed
4/30/2020	Evaluation
10/29/2021	Closed
	Closed
6/17/2021	Closed
8/23/2021	Closed
9/13/2021	Closed
	Submitted
10/20/2021	Evaluation
11/12/2021	Evaluation
12/6/2021	Evaluation
8/27/2015	Closed
8/27/2015	Closed
	Closed

Request Type: FOIA; Description: I am respectfully seeking: 1. All records of any kind in the possession of Naval Air Warfare Center
Request Type: FOIA; Description: This is an appeal of DON-NAVY-2019-001188See Attached PDF
Request Type: FOIA; Basis for Appeal: SEE ATTACHED PDF. Consolidated Amend AppealAppeal of FOIA Request DON 19-I
Request Type: FOIA; Description: SEE PDF. This is not a FOIA request. It is an Appeal of DON-NAVY-2018-001809 [DON 18
Request Type: FOIA; Description: SEE PDF. This is not a FOIA request. It is an appeal of NMCS D 010-19 [Request DON 19-A
Request Type: FOIA; Description: SEE PDF. Subject: FOIA Request DON 19-D. NAWCAD FOIA Case Records of Request DON
Request Type: FOIA; Basis for Appeal: See attachments in "Attach Supporting Files"
Request Type: FOIA; Basis for Appeal: See the attached PDF for basis of this appeal.
Request Type: FOIA; Description: SEE PDF. This is not a request. it is an Appeal of EXPEDITED FOIA Request DON 19-C. FOI
Request Type: FOIA; Basis for Appeal: SEE PDF. Appeal of DON-19-D NWCAD Case Records (DON-NAVY-2019-006026) ***
Request Type: FOIA; Description: All records of internal and external email communications from January 1, 2017 to Dec
Request Type: FOIA; Description: All records of internal and external email communications from January 1, 2016 to Dec
Request Type: FOIA; Description: All records of internal and external email communications from January 1, 2018 to pres
Request Type: FOIA; Description: All records of internal and external email communications from January 1, 2015 to Dec
Request Type: FOIA; Description: DONFOIA-PA improperly closed this subject FOIA request, which was sent to another co
Request Type: FOIA; Description: This is not a FOIA request. It is an appeal of my DON019-Z, DON-NAVY-2019-011817. S
Request Type: FOIA; Basis for Appeal: See the attached
Request Type: FOIA; Description: Subject: FOIA Request DON 20-A. Department of Navy Record Retention Schedules RECC
Request Type: FOIA; Description: Subject: FOIA Request DON 20-B. Department of Navy Record Retention Schedules Devi
Request Type: FOIA; Description: 1. The DOD FY 2020 Annual FOIA Report Reasons for Denial on Appeal – “Other” Reaso
Request Type: FOIA; Description: 1. All records of access to and disclosures of any of my medical records by and to any pa
Request Type: FOIA; Basis for Appeal: Appeal FOIA Request DON 21-A. Moot Appellate Determinations DON JAGSee PDF.
Request Type: PA; Description: Not a FOIA request. Appeal of FOIA & Privacy Act Request Portsmouth 21-A. Accounting D
Request Type: FOIA; Basis for Appeal: SEE FULL PDF. BASIS FOR APPEAL1. I am appealing the adequacy of the Agency's s
Request Type: FOIA; Basis for Appeal: Subject: SECOND APPEAL. Agency September 9, 2021 Determination to FOIA Reque
Request Type: FOIA; Basis for Appeal: Subject: Appeal of FOIA Request DON 20-A. Department of Navy Record Retention
Request Type: FOIA; Description: Records Sought Under the FOIA. For the government official identified as Robin Patters
Request Type: FOIA; Description: Records Sought Under the FOIA. For the government official identified as Robin Patters
Request Type: FOIA; Description: RECORDS SOUGHT VIA FOIA. I am respectfully seeking for Fiscal Year 2013 1. The SOP –

February 3, 2023					
Tracking Number	Type	Track	Submitted Date	Due Date	Phase
DON-NAVY-2022-005876	Request	Simple	3/19/2022	6/29/2022	Closed
DON-NAVY-2022-005877	Request	Simple	3/19/2022	6/29/2022	Closed
DON-NAVY-2022-006018	Request	Simple	3/23/2022		Closed
DON-NAVY-2022-006030	Request	Simple	3/23/2022		Closed
DON-NAVY-2022-012074	Request	Simple	8/24/2022		Closed
DON-NAVY-2022-012075	Request	Expedited	8/24/2022		Evaluation
DON-NAVY-2022-012404	Request	Expedited	8/31/2022		Evaluation
DON-NAVY-2023-000419	Appeal	N/A	10/12/2022	11/9/2022	Closed
DON-NAVY-2023-000588	Request	Simple	10/17/2022		Closed

Detail

Request Type: FOIA; Description: Expedited FOIA Request DON 22-A.1. Case Processing Records of DON-NAVY-2018-0109

Request Type: FOIA; Description: Expedited FOIA Request DON 22-A.2. Case Processing Records of DON-NAVY-2018-0120

Request Type: FOIA; Description: This is not a FOIA request. It is an appeal of DON JAG Ser 14/125 response (Attachment

Request Type: FOIA; Description: Expedited FOIA Request DON 22-A.3. Case Processing Records of DON-NAVY-2018-0057

Request Type: FOIA; Description: Expedited FOIA Request DON 22-A.4. DOJ JAG Case Processing Records of OGIS Mediation

Request Type: FOIA; Description: Expedited FOIA Request DON 22-A.5. DON FOIA-PA Case Processing Records of OGIS Mediation

Request Type: FOIA; Description: August 31, 2022Subject: Expedited FOIA Request DON 22-A.6. Disposition email with attachments

Request Type: FOIA; Basis for Appeal: See PDF.Subject: Expedited Appeal of FOIA Request FOIA Request DON 22-A.4. DO

Request Type: FOIA; Description: DON-23-A.A. Adverse Determination Letters FY 2016 - FY 2022See PDF.I am respectfully

[FOOSHD-1404] Escalated Record FOH-123563, Cases missing from his account Created: 06/Mar/23 Updated: 25/May/23 Resolved: 12/Apr/23

Status: Closed**Project:** FOIAonline Help Desk**Component/s:** None**Affects Version/s:** None**Fix Version/s:** None**Type:** Service Request**Priority:** Normal**Reporter:** no-reply@automation.atlassian.com**Assignee:** kmitchel**Resolution:** Resolved**Votes:** 0**Labels:** None**Remaining Estimate:** Not Specified**Time Spent:** Not Specified**Original Estimate:** Not Specified**Attachments:** ☒ FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx ☒ Robert Hammond.docx**Issue Links:**
Fixes
is fixed by [FOOS-4556](#) Associate Public FOIA Cases with Regi... Done**Request participants:****Organizations:**

Description

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Service record details:

Contact Name: Robert Hammond

Contact Email: perseverance2013@

Contact Phone: Ex. 6 Personal Privacy (PP)

FOIA Tracking Number: Multiple

Category:

Sub Category:

Third Level Category:

Impact:

Urgency:

Priority:

Status: User Responded

Summary: Cases missing from his account

Description:

Requests in this spreadsheet were linked to his account and exportable from the CSV on his View My Cases in January. When he did the same Export in February, these cases were no longer linked to his account.

Requests in green in first column were submitted after January export. Requests in yellow in second column did not appear in CSV of requests in his View My Cases dashboard in February, but they did in January. They also show as "Not Available" in the third column.

User has also requested an explanation of the error that occurred to cause the detach.

Comments

Comment by Keenan Mitchell [06/Apr/23]

Hi All,

Mr Hammond has gotten a response from Laura Johnson. We are waiting to hear back from him.

Thanks,

Comment by Keenan Mitchell [30/Mar/23]

Joshua.Cooper@cherokee-federal.com

Hi Josh,

Mr. Hammond's highlighted cases are now associated with his account. We will NOT respond on this ticket officially until Jeff and Laura responds to him personally first. Then we will loop back and respond to this ticket.

Thanks,

Comment by kmitchel [14/Mar/23]

Hi Josh,

A ticket has been created to associate Mr. Hammonds missing cases with his registered user account.

Thanks,

Comment by Joshua.Cooper@cherokee-federal.com [09/Mar/23]

How then was he able to see the cases in his View My Cases dashboard in January, but not in February?

Comment by kmitchel [09/Mar/23]

Robert Hammond.docx[®]

Comment by kmitchel [09/Mar/23]

Hi Josh,

Upon checking these cases, it looks like the cases that are missing indicate on the case that they were created by a public user but with the registered user's email. I will attach screenshots of each case.

Comment by Joshua.Cooper@cherokee-federal.com [09/Mar/23]

Please remove these screenshots, they were for a different incident

Comment by Joshua.Cooper@cherokee-federal.com [09/Mar/23]

User called in for an update on this today

Comment by Joshua.Cooper@cherokee-federal.com [06/Mar/23]

Requests in green in first column were submitted after January export. Requests in yellow in second column did not appear in CSV of requests in his View My Cases dashboard in February, but they did in January. They also show as "Not Available" in the third column.

FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx[®] (120 kB)

Generated at Thu May 25 15:50:18 EDT 2023 by Kristin Winter-Moy using Jira 9.4.6#940006-sha1:9a4fd0196d7a646e65e3c20ee57609b42110109b.

[FOOS-4556] Associate Public FOIA Cases with Registered User's Account

Created: 14/Mar/23 Updated: 25/May/23 Resolved: 06/Apr/23

Status:	Done		
Project:	FOIAonline Open Source		
Component/s:	None		
Affects Version/s:	None		
Fix Version/s:	None		

Type:	Task	Priority:	Normal
Reporter:	Keenan Mitchell	Assignee:	Mohammad Shaikh
Resolution:	Complete	Votes:	0
Labels:	None		
Remaining Estimate:	0 minutes		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:

☒ FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx

☐ FOOS-4556-032920231250PM.7z

☐ request_profile_uuids-data-1680091829001.csv

☐ requests_by_profiles-data-1680091394966.csv

Issue Links:

Fixes

fixes

FOOSH-1404

Escalated Record FOH-123563, Cases mi...

Closed

Sprint:

March 28, 2023, April 18, 2023

Story Points:

3

Description

Registered user Robert Hammond claims that several cases that were linked to his registered user account in January were unlinked from his account in February. When checking these cases, they now say that they were created as a public user using Mr. Hammonds email, perseverance2013@ Ex. 6 Personal Privacy (PP) However, we want to associate all of the cases that Mr. Hammond is missing to his Registered User account. The spreadsheet for which cases will be link. The cases highlighted in YELLOW are the missing cases.

Comments

Comment by Mohammad Shaikh [26/Mar/23]

This email address perseverance2013@ Ex. 6 Personal Privacy (PP) is found to be associated with multiple (83) profiles, 226 requests associated with one (non-guest) profile and remaining are unique profiles created at different times per request (75).

Attached is the shell script and the request data to be fixed.

Comment by James Horner [28/Mar/23]

add query parameter where=(assocType='foia:requester') will bring back just the requester for the case

https:// Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

This will give you the UUID of the current requester for a case 2ed0e070-c6c7-4d8b-878d-a91ad0d3c2ae

curl --request GET --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json'

https:// Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

"request_uuid","trackingnumber","request_type","asso_type","submitteddate","year","profile_uuid","email_address","last_name","first_name","is_guest","profile_created_by","profile_created_dt","profile_modified_by","profile_modified_dt"

"3f416142-c890-4912-939c-e932dc45af65","DON-NAVY-2023-006762",466,"requester","2023-03-10T05:00:00.000Z",2023,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"bccd6f87-7ef6-4046-9e9e-bdd0c5ebf41e","DON-NAVY-2023-006623",466,"requester","2023-03-08T05:00:00.000Z",2023,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"28252e2f-608c-4421-a4db-0f365ade7f5f","DON-NAVY-2023-000588",466,"requester","2022-10-17T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"80dce091-aaee-44bb-b467-0a25db3c68be","DON-NAVY-2023-000419",640,"requester","2022-10-12T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"c3d5725f-ba26-441e-8833-8621457e61b6","DON-NAVY-2022-012404",466,"requester","2022-08-31T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"921461ff-acc3-4eba-b08d-b7aef4dddf87","DON-NAVY-2022-012075",466,"requester","2022-08-24T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"1c31092e-16b6-4516-8dcb-9a63b5238e07","DON-NAVY-2022-012074",466,"requester","2022-08-24T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"940a10cd-0b01-475e-83c3-d4da868ba924","DON-NAVY-2022-006030",466,"requester","2022-03-23T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"c561c409-0735-430d-ac6f-62a10c227567","DON-NAVY-2022-006018",466,"requester","2022-03-23T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"8c64996b-d713-4f87-bc32-82fe9e3e23b2","DON-NAVY-2022-005992",466,"requester","2022-03-23T04:00:00.000Z",2022,"77ed8ae7-52d0-4a57-8216-b244408098d3","perseverance2013@aol.com","hammond","robert",True,"robert.miller3.ctr@navy.mil","2022-03-23T11:38:04.002Z","robert.miller3.ctr@navy.mil","2022-03-23T11:38:04.002Z"

"bf546db5-b37f-44b8-b410-bcdd895bbd52","DON-NAVY-2022-005877",466,"requester","2022-03-19T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"b8e0b5e7-99bc-4ee8-8958-68b68ad5b9ea","DON-NAVY-2022-005876",466,"requester","2022-03-19T04:00:00.000Z",2022,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"7e3a4012-9e65-4bdc-bb95-bef6ec1e94f8","DON-NAVY-2022-001294",640,"requester","2021-11-04T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"94e142cb-533c-4a84-ab6b-4b7da1530823","DON-NAVY-2022-000438",640,"requester","2021-10-

14T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"014d589a-c04d-4e1a-8433-a202904c7d02","DON-NAVY-2021-010687",640,"requester","2021-09-21T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"3defc5d5-78f2-4747-8cb4-01e15d814f9c","DON-NAVY-2021-009987",466,"requester","2021-08-27T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"c53ef941-f328-4438-9d46-8cae8e30ce7e","DON-NAVY-2021-009523",640,"requester","2021-08-13T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

"ddcf19a5-91c3-42ea-aa13-dfcf546168c1","DON-NAVY-2021-009464",466,"requester","2021-07-26T04:00:00.000Z",2021,"6d04d59d-715c-4e10-a6c1-c3043c46ae17","perseverance2013@aol.com","Hammond","Robert",True,"kellie.r.darrigo.civ@mail.mil","2021-08-12T12:51:01.722Z","prod_helpdesk","2021-11-14T14:11:23.319Z"

"e90aebff-3968-412b-9897-20df370d39fd","DON-NAVY-2021-006765",466,"requester","2021-05-19T04:00:00.000Z",2021,"5838c410-7bfl-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com","hammond","robert",False,"admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

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```

#!/bin/bash

#server_address=support.foia-dev.aws.epa.gov
#server_address=support.foia-stage.aws.epa.gov
server_address=support.foia-prod.aws.epa.gov

admin_credentials=admin:admin

line=0

echo "The current profile uuids will be replaced by the non-guest - 5838c410-7bf1-4473-b3b7-5a8d0eaebc65"

while IFS="," read -r rec_column1 rec_column2 rec_column3 rec_column_EOL
do
line=$((line+1))

# echo "Request # $line"
echo "echo 'Request # $line'"

# echo "REQ-UUID: $rec_column1 TRK-NMBR: $rec_column2 PRF-UUID: $rec_column3"
echo ""

registered_user_uuid=5838c410-7bf1-4473-b3b7-5a8d0eaebc65

curl_command1="curl --insecure --request DELETE --basic --user '$admin_credentials' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json'"

# echo "Rest call to Alfresco API to delete profile object identified by uuid:$rec_column3"

echo " $curl_command1 https://$server_address/alfresco/api/-default-/public/alfresco/versions/1/nodes/$rec_column1/targets/$rec_column3?assocType=foia:requester "

curl_command2="curl --insecure --request POST --basic --user '$admin_credentials' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json'"

curl_json_body="{\"targetId\": \"$registered_user_uuid\", \"assocType\": \"foia:requester\"}"

# echo "Rest call to Alfresco API to associate request object ($rec_column2) identified by uuid:$rec_column1 to FOIA profile object identified by $registered_user_uuid"

echo " $curl_command2 https://$server_address/alfresco/api/-default-/public/alfresco/versions/1/nodes/$rec_column1/targets -d $curl_json_body"

echo ""

done < ./foos-4556-data-input.csv

```



```
$ ./stg-foos-4556.sh
```

[illegible]


```
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-rw-r--r-- 1 MSHAIKH 1049089 7490 Mar 29 08:55 uuids-to-fix-no-header-data-1680092128931-
LZ66MSHAIKH.csv
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-rwxr-xr-x 1 MSHAIKH 1049089 58754 Mar 29 11:52 stg-foos-4556.sh*
-rw-r--r-- 1 MSHAIKH 1049089 14375 Mar 29 12:28 prod-before-fix-data-1680104995400.csv
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-rwxr-xr-x 1 MSHAIKH 1049089 896 Mar 29 12:37 prod-foos-4556.sh*
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(EPA)/Desktop/FOIA/FOOS-4556

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(EPA)/Desktop/FOIA/FOOS-4556

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```
#!/bin/bash
```

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#The current profile uuids will be replaced by the non-guest - 5838c410-7bf1-4473-b3b7-5a8d0eaebc65  
#echo 'Request # 1'
```

```
# curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ef6c2d8d-e20f-4f1d-aebd-0d071113113a/targets/439c07c1-8384-4a99-9daa-60c9e2600583?assocType=foia:requester  
# curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ef6c2d8d-e20f-4f1d-aebd-0d071113113a/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
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```
echo 'Request # 2'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/5fcb6227-6420-43a5-afef-5f6d4921eec6/targets/6001495a-4f9f-4f52-9e73-cdf71bcb2990?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/5fcb6227-6420-43a5-afef-5f6d4921eec6/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 3'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/55a907a5-e651-4751-a8d5-a95e312c38b8/targets/0ee8e25a-583e-42ad-9415-8e50ed09a20a?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/55a907a5-e651-4751-a8d5-a95e312c38b8/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 4'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a8d0e0f1-e013-4455-8560-36668311a6ca/targets/68c6127d-d410-464c-b3a1-c99f7681b13b?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a8d0e0f1-e013-4455-8560-36668311a6ca/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 5'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/c60095e2-35bc-4dae-b609-5d322f818f5f/targets/de2ea652-e860-4d61-bcc8-85202eec6207?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
```

```
default-/public/alfresco/versions/1/nodes/c60095e2-35bc-4dae-b609-5d322f818f5f/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 6'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/1ec812a3-9c01-4a3b-8788-  
a590e32bb94e/targets/89c8e0a9-9820-47e4-ae4a-957d8178a28b?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/1ec812a3-9c01-4a3b-8788-a590e32bb94e/targets -d  
'{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 7'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/53a6fa60-bfe3-4c44-b5dc-  
866dde76643d/targets/9e4ad033-6603-4df1-803c-a5e43f222f73?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/53a6fa60-bfe3-4c44-b5dc-866dde76643d/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 8'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a71285a7-f43b-4e52-8a33-  
07274a52f8e6/targets/eeec4447-6c84-4dea-8653-a382d6fc25a9?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/a71285a7-f43b-4e52-8a33-07274a52f8e6/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 9'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/5512c262-48f3-4c16-baa5-  
a0925ebb1759/targets/3dd01efa-ccdd-4077-bb28-80a667a98d19?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/5512c262-48f3-4c16-baa5-a0925ebb1759/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 10'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a401d787-e2e2-4a88-948d-  
f35ee0b81be0/targets/e31d5604-cc9e-4ce4-84eb-f46a8741a5ee?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/a401d787-e2e2-4a88-948d-f35ee0b81be0/targets -d '{"targetId":
```

```
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 11'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e39fa70a-711f-4366-ac61-e9b2d240c92d/targets/53fa8100-ee8e-4388-8555-ed2b8a478dd5?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e39fa70a-711f-4366-ac61-e9b2d240c92d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 12'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/3f9cd3fd-505f-431a-95c3-2731a184bd29/targets/a979952c-4db5-4989-aefb-85e11d6833a1?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/3f9cd3fd-505f-431a-95c3-2731a184bd29/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 13'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f162768d-af85-47c5-b326-1ba9f11763ac/targets/fde28e01-3c3f-4533-97d9-96adde43677a?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f162768d-af85-47c5-b326-1ba9f11763ac/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 14'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6b6da1d7-b912-4ab1-b49a-883d14b51f66/targets/e8f8be2b-2634-4247-9dbd-4dac5463ae6f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6b6da1d7-b912-4ab1-b49a-883d14b51f66/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 15'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/14992a26-1825-480d-96b4-f0a7608347ff/targets/03c95f1d-2ee1-48ac-85ea-899a82318ca4?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/14992a26-1825-480d-96b4-f0a7608347ff/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 16'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/05a00816-d2a7-43f3-863b-2fa8dabbd8ba/targets/d550cd9f-54d9-44a5-8898-08efc0bf35d2?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/05a00816-d2a7-43f3-863b-2fa8dabbd8ba/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 17'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/69974d6f-7ebb-449a-b972-f057b217dd8c/targets/c9c21762-2e39-4aca-a11b-dbbe74f023af?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/69974d6f-7ebb-449a-b972-f057b217dd8c/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 18'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/10fee5cf-9765-4f91-8ce3-52156a5ba56d/targets/94635485-3a82-4aeb-bc38-f542d04886ea?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/10fee5cf-9765-4f91-8ce3-52156a5ba56d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 19'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6ea5e69e-2c39-4c6c-8a21-53265ef0c0c6/targets/881186b7-7fa9-4ce9-a13c-f6bbda814749?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6ea5e69e-2c39-4c6c-8a21-53265ef0c0c6/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 20'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/12634279-73e7-4248-82f0-b0b831743c2f/targets/01389b5c-77bb-4db5-8f99-89e28817a573?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/12634279-73e7-4248-82f0-b0b831743c2f/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 21'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ef56a522-7e60-49cc-a9a3-3824210ee7ce/targets/ecb0b96d-9a63-42cc-971b-ddb2a441290d?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ef56a522-7e60-49cc-a9a3-3824210ee7ce/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 22'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/fc798b8e-cec9-49de-a2a0-fb3a939d7752/targets/1189d5cd-edc4-490f-8375-ec9b0f134a78?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/fc798b8e-cec9-49de-a2a0-fb3a939d7752/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 23'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/0cd9bede-e91b-41a2-a66c-54f4871e5b70/targets/e4aa0b82-6399-4b29-9ce8-7737f41c800a?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/0cd9bede-e91b-41a2-a66c-54f4871e5b70/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 24'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e2503829-10fe-4e46-8c31-7f0f73b18dca/targets/f212b4c5-7add-4b78-89af-7fcf10431d1c?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e2503829-10fe-4e46-8c31-7f0f73b18dca/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 25'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f1added9-02a1-4ede-a594-b86b6bef6a8c/targets/4327d827-7285-4bba-a537-2de00017fb6f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f1added9-02a1-4ede-a594-b86b6bef6a8c/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 26'


```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/1f69876e-c7d9-4741-bdd8-1f36a4f4535d/targets/ee3a49aa-15f0-4f84-9c34-c5491142491b?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/1f69876e-c7d9-4741-bdd8-1f36a4f4535d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 27'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a7bef9cc-d676-4517-bb60-50c4442c8f7f/targets/a3ff0428-ea8b-40d3-b970-b902c2f6a146?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a7bef9cc-d676-4517-bb60-50c4442c8f7f/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 28'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/41e3a1b7-0aa0-4ccd-8949-05453bbc3cca/targets/7ef87cd5-1eda-4825-bd08-d4fc9ac93486?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/41e3a1b7-0aa0-4ccd-8949-05453bbc3cca/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 29'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/271352a3-0332-4c46-9140-7fe95c6bf5e3/targets/a125b222-2c10-4547-9343-2bef004fb61b?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/271352a3-0332-4c46-9140-7fe95c6bf5e3/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 30'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e7b14836-042b-4748-a559-c164f6f8403d/targets/499d66f5-a933-4352-9a14-9d17e6934078?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e7b14836-042b-4748-a559-c164f6f8403d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 31'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f362c1e3-812e-4dae-b5c6-1a8f01a9412d/targets/59a8df2a-09da-4ce7-ac1c-8f057cde1e4f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f362c1e3-812e-4dae-b5c6-1a8f01a9412d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 32'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/9f036e2c-48c2-46b7-bd69-6cc82c284707/targets/8801376e-7638-4c0d-b7cf-8365cc6910d8?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/9f036e2c-48c2-46b7-bd69-6cc82c284707/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 33'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/438ab2e5-bc87-4987-b0a1-f67797943d20/targets/a4816aed-6279-49b4-b457-d716de030378?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/438ab2e5-bc87-4987-b0a1-f67797943d20/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 34'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8852627e-d5e4-4f97-ac8d-74aa60f3f7af/targets/04091351-d44b-43d5-ada7-326e8727eb4c?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8852627e-d5e4-4f97-ac8d-74aa60f3f7af/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 35'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/2561c916-286b-4df2-849c-40d0afd5f17d/targets/dc89e982-4add-4207-8416-9926399573a1?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/2561c916-286b-4df2-849c-40d0afd5f17d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 36'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
```

```
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/95564273-30d4-4c2b-b142-  
dfd3342507dc/targets/d19a4b5d-a509-4e5c-be32-0d3de8540cc8?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/95564273-30d4-4c2b-b142-dfd3342507dc/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 37'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f9665dc6-b929-4593-b2ce-  
d381dd1f973b/targets/a1800a36-4b8f-4a09-8466-9f03c908c1d9?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/f9665dc6-b929-4593-b2ce-d381dd1f973b/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 38'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8c64996b-d713-4f87-bc32-  
82fe9e3e23b2/targets/77ed8ae7-52d0-4a57-8216-b244408098d3?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/8c64996b-d713-4f87-bc32-82fe9e3e23b2/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 39'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ad5f0dab-5153-4d52-9803-  
942339ced2d9/targets/d9e68a08-0e86-4557-9542-3d98ba3d71f7?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/ad5f0dab-5153-4d52-9803-942339ced2d9/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 40'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/e0475b55-d969-4838-b497-  
72bc3c5e5536/targets/588a43be-6667-4991-bdd3-c89e15ef0878?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/e0475b55-d969-4838-b497-72bc3c5e5536/targets -d  
 '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 41'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-
```

```
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a08b77f5-9c56-4dbb-bf68-a16a063c7c9c/targets/73342720-1495-4b0d-9241-41b78fb76e53?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a08b77f5-9c56-4dbb-bf68-a16a063c7c9c/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 42'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/d05f06a5-f01c-462f-8b1d-c853574d4237/targets/d67f8315-1ecd-4f64-9c76-1dfc7d406031?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/d05f06a5-f01c-462f-8b1d-c853574d4237/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 43'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/7bf45794-008c-48a5-9fd5-ca981f29f021/targets/197785b9-f841-4f33-85c9-649ca8e3072c?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/7bf45794-008c-48a5-9fd5-ca981f29f021/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 44'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a3b1986d-d31f-4f7a-ace1-eb9de0200708/targets/542ab7bf-b906-45c6-afe0-ec273a7e913d?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/a3b1986d-d31f-4f7a-ace1-eb9de0200708/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 45'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/af8d1e46-5e2f-40ef-8041-da098e2dc6af/targets/57a60067-3b47-489a-aa8c-fec9e23ac8d1?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/af8d1e46-5e2f-40ef-8041-da098e2dc6af/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 46'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/5a944aef-e139-42a9-b9eb-
```

```
49579a6c239d/targets/f042cdc9-2969-4e32-8304-8ac760b7f6f0?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-/public/alfresco/versions/1/nodes/5a944aef-e139-42a9-b9eb-49579a6c239d/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 47'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/ddcf19a5-91c3-42ea-aa13-
dfcf546168c1/targets/6d04d59d-715c-4e10-a6c1-c3043c46ae17?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-/public/alfresco/versions/1/nodes/ddcf19a5-91c3-42ea-aa13-dfcf546168c1/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 48'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8184ba7c-91e5-402f-a26d-
8a187fdf45ca/targets/e785f1cf-f783-4099-be85-e2fb35d92ce5?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-/public/alfresco/versions/1/nodes/8184ba7c-91e5-402f-a26d-8a187fdf45ca/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 49'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/4475b3ea-3927-4133-824c-
d773ffdb6c64/targets/280e0fe6-e6a1-4e78-8b35-d35ee434217f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-/public/alfresco/versions/1/nodes/4475b3ea-3927-4133-824c-d773ffdb6c64/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 50'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/b1e3e426-f3bc-42f3-b71f-
f1a3a7747f8d/targets/84907977-4f5d-4132-a3f6-4b5bf811c08f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-/public/alfresco/versions/1/nodes/b1e3e426-f3bc-42f3-b71f-f1a3a7747f8d/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 51'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/df2d52cd-c3a5-4a38-8ba3-
fbf7d8fab166/targets/a4983130-f1fb-4d37-a0f8-5614a909c3ed?assocType=foia:requester
```

```
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/df2d52cd-c3a5-4a38-8ba3-fbf7d8fab166/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 52'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/69b3243d-d904-40c5-a3a3-fea5b589c520/targets/83c4c00b-034f-4c2d-8c89-fe8178e81e4f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/69b3243d-d904-40c5-a3a3-fea5b589c520/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 53'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8371133d-4754-453e-b9bd-eaf7402a324d/targets/df14ed77-8c97-4729-8986-906bc2c1755a?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8371133d-4754-453e-b9bd-eaf7402a324d/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 54'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/c9546099-0abb-4854-bcc7-9d7d717bb544/targets/adf98efc-ef40-4f59-92f3-707ca3435885?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/c9546099-0abb-4854-bcc7-9d7d717bb544/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 55'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/30ea0105-ae2c-428b-b51a-61ab42bcf107/targets/4801c943-39d4-48e1-8db5-53e4b1ee5e33?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/30ea0105-ae2c-428b-b51a-61ab42bcf107/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 56'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/43a09689-8314-4306-8754-57ea12d47c28/targets/1dd387d9-2161-4099-8dc3-f9238628c947?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
```

```
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-public/alfresco/versions/1/nodes/43a09689-8314-4306-8754-57ea12d47c28/targets -d
'{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 57'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-public/alfresco/versions/1/nodes/f1bbfdda-8dc0-4f58-a021-
6dd663b614b7/targets/b39463d0-0ccd-459b-90ef-8ce23b5ef549?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-public/alfresco/versions/1/nodes/f1bbfdda-8dc0-4f58-a021-6dd663b614b7/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 58'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-public/alfresco/versions/1/nodes/83eaf1d6-1cbd-45c7-bc8f-
35db7d7ed349/targets/5b18418e-f513-4b38-b7c8-331604134f18?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-public/alfresco/versions/1/nodes/83eaf1d6-1cbd-45c7-bc8f-35db7d7ed349/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 59'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-public/alfresco/versions/1/nodes/4d0eb170-fd39-4c57-b2a8-
d245003e308f/targets/71441b78-1d69-4efb-96ef-8efa51b9285d?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-public/alfresco/versions/1/nodes/4d0eb170-fd39-4c57-b2a8-d245003e308f/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 60'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-public/alfresco/versions/1/nodes/a2cc37da-7156-4fb8-84bc-
094ff2dd3b5b/targets/da7b1ab3-d784-43bc-8970-002422e66ade?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
default-public/alfresco/versions/1/nodes/a2cc37da-7156-4fb8-84bc-094ff2dd3b5b/targets -d '{"targetId":
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 61'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-
Type: application/json' --header 'Accept: application/json' https://support.foia-
prod.aws.epa.gov/alfresco/api/-default-public/alfresco/versions/1/nodes/f8b1307a-619e-46cb-a8ad-
ddf17bd227ed/targets/8afb66b9-cd8e-4399-a291-487eaf89e6e9?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-
```

```
default-/public/alfresco/versions/1/nodes/f8b1307a-619e-46cb-a8ad-ddf17bd227ed/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 62'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/86418bf3-f66f-4a1c-aefd-  
667ae7edb8d1/targets/d4d216cd-03d1-410d-8d12-f6b752912f6f?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/86418bf3-f66f-4a1c-aefd-667ae7edb8d1/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 63'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/8fb53904-8bad-40b5-84d2-  
17055b96dad3/targets/b91a5ea2-bec8-4a2d-b4e6-3a63d4d973ea?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/8fb53904-8bad-40b5-84d2-17055b96dad3/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 64'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/214bd24f-a0af-4a95-81f1-  
2a854cd6f139/targets/1cebea1f-85db-43b7-bf70-06978a540114?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/214bd24f-a0af-4a95-81f1-2a854cd6f139/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 65'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/240ed46a-aaa7-493a-8779-  
70b0af55599e/targets/c4505b46-213f-4b25-bb25-a2bd5e1941c2?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/240ed46a-aaa7-493a-8779-70b0af55599e/targets -d '{"targetId":  
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}
```

echo 'Request # 66'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-  
Type: application/json' --header 'Accept: application/json' https://support.foia-  
prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/f537461f-2941-4852-8333-  
e036205add92/targets/58736a11-521e-456d-93b0-37a0bf7a3a20?assocType=foia:requester  
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type:  
application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-  
default-/public/alfresco/versions/1/nodes/f537461f-2941-4852-8333-e036205add92/targets -d '{"targetId":
```



```
"5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 67'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6a2718ae-7687-4177-bb7f-cd83b863c833/targets/6c81bedf-f0ad-4f0a-9384-ada378e01811?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/6a2718ae-7687-4177-bb7f-cd83b863c833/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 68'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/c832f487-7a33-492c-a3ce-4629825de52b/targets/28b41ab2-84fd-46f8-a548-2f6eea3ecb49?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/c832f487-7a33-492c-a3ce-4629825de52b/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 69'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/d79d31e9-4fcb-4708-a805-e8c153bcb2f6/targets/73a2b288-1126-40e8-94be-af21e47ffc5f?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/d79d31e9-4fcb-4708-a805-e8c153bcb2f6/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 70'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/28352ea6-5c2d-4be6-a0f2-06126b35d1af/targets/dc7ba797-78f1-4885-a7f3-7ac39ecd03fb?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/28352ea6-5c2d-4be6-a0f2-06126b35d1af/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

```
echo 'Request # 71'
```

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/60ba0587-4ca2-4030-a31b-523d1888939a/targets/79a0a3fc-2d84-4353-9986-8e23c79f8a8b?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/60ba0587-4ca2-4030-a31b-523d1888939a/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 72'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/496e606e-b843-44c2-9b1d-a3f1890c2304/targets/e3a07a60-421f-4d52-8ff4-3fdf68d02279?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/496e606e-b843-44c2-9b1d-a3f1890c2304/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 73'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/3bed8d25-bbb6-471f-8b09-bddea3a7df44/targets/7541a28f-40f1-41b3-b2d1-6417475de2ed?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/3bed8d25-bbb6-471f-8b09-bddea3a7df44/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 74'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/1828f26e-2fe0-49e9-be69-5843f964dbd6/targets/9e1b7433-d6f5-4eac-99c3-29b0143a8aef?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/1828f26e-2fe0-49e9-be69-5843f964dbd6/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

echo 'Request # 75'

```
curl --insecure --request DELETE --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/7f7b6c1e-56ec-43e1-a71c-e4901afba6ed/targets/f127b024-1d37-4ced-bd27-f167bdc3305a?assocType=foia:requester
curl --insecure --request POST --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' https://support.foia-prod.aws.epa.gov/alfresco/api/-default-/public/alfresco/versions/1/nodes/7f7b6c1e-56ec-43e1-a71c-e4901afba6ed/targets -d '{"targetId": "5838c410-7bf1-4473-b3b7-5a8d0eaebc65", "assocType": "foia:requester"}'
```

"count","profile_uuid","email_address","requester_is_guest","last_name","first_name","profile_created_by","profile_created_dt","profile_modified_by","profile_modified_dt"

1,"542ab7bf-b906-45c6-afe0-ec273a7e913d","perseverance2013@aol.com",True,"Hammond","Robert","adam.yost@navy.mil","2018-08-28T16:49:30.747Z","prod_helpdesk","2021-06-05T01:57:26.929Z"

1,"6c81bedf-f0ad-4f0a-9384-ada378e01811","perseverance2013@aol.com",True,"Hammond","Robert","adam.yost@navy.mil","2018-08-28T16:53:55.352Z","adam.yost@navy.mil","2018-08-28T16:53:55.352Z"

1,"03c95f1d-2ee1-48ac-85ea-899a82318ca4","perseverance2013@aol.com",True,"Hammond","Robert","admin","2017-12-28T19:19:00.000Z","admin","2017-12-28T19:19:00.000Z"

1,"0ee8e25a-583e-42ad-9415-8e50ed09a20a","perseverance2013@aol.com",True,"Hammond","Robert","admin","2017-08-31T12:33:00.000Z","admin","2017-08-31T12:33:00.000Z"

1,"197785b9-f841-4f33-85c9-649ca8e3072c","perseverance2013@aol.com",True,"Hammond","Robert","admin","2017-12-18T19:59:00.000Z","admin","2017-12-18T19:59:00.000Z"

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1,"53fa8100-ee8e-4388-8555-ed2b8a478dd5","perseverance2013@aol.com",True,"Hammond","Robert","admin","2018-05-07T14:13:00.000Z","admin","2018-05-07T14:13:00.000Z"

226,"5838c410-7bf1-4473-b3b7-5a8d0eaebc65","perseverance2013@aol.com",False,"hammond","robert","admin","2018-05-21T15:13:56.000Z","admin","2023-01-30T00:38:28.399Z"

1,"58736a11-521e-456d-93b0-37a0bf7a3a20","perseverance2013@aol.com",True,"Hammond","Robert","admin","2018-08-13T12:14:34.988Z","admin","2018-08-13T12:14:34.988Z"

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1,"8afb66b9-cd8e-4399-a291-487eaf89e6e9","perseverance2013@aol.com",True,"HAMMOND","ROBERT","admin","2017-11-25T18:06:00.000Z","admin","2017-11-25T18:06:00.000Z"

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1, "73342720-1495-4b0d-9241-41b78fb76e53", "perseverance2013@aol.com", True, "Hammond", "Robert", "susan.reyes@navy.mil", "2018-09-27T21:48:30.654Z", "susan.reyes@navy.mil", "2018-09-27T21:48:30.654Z"

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Message

From: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Sent: 7/26/2023 10:21:58 AM
To: Thompson, BrianK [Thompson.BrianK@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: RE: FOIA Request EPA-2023-005550 Submitted. Corrected

Great. Thanks Brian.

From: Thompson, BrianK <Thompson.BrianK@epa.gov>
Sent: Wednesday, July 26, 2023 6:18 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Cc: Edwards, Jeff <Edwards.Jeff@epa.gov>
Subject: Re: FOIA Request EPA-2023-005550 Submitted. Corrected

Laura- please go ahead and draft up an email to Jeff Wells, attaching the draft letter we'd like to send, for his review. The cover email should give him a quick summary of why we're suggesting this. I'm happy to review or feel free to send and just cc' me; whichever you'd like. I'll try to catch him today in the office and chat him up about this.

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. EPA
phone: 202.564.4256

On Jul 26, 2023, at 6:08 AM, Johnson, Laura-S <Johnson.Laura-S@epa.gov> wrote:

Good morning Brian,
Keeping you in the loop regarding this. Also, may we take the next step on moving out the response email? I think that would be for us to set up a briefing time with Jeff Wells?

From: perseverance2013@ Ex. 6 Personal Privacy (PP) <perseverance2013@ Ex. 6 Personal Privacy (PP)>
Sent: Tuesday, July 25, 2023 10:53 PM
To: FOIA HQ <FOIA_HQ@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>
Cc: perseverance2013@ Ex. 6 Personal Privacy (PP)
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond

From: foia_hq@epa.gov <foia_hq@epa.gov>
Sent: Tuesday, July 25, 2023 10:39 PM
To: perseverance2013@ [Ex. 6 Personal Privacy (PP)]
Subject: FOIA Request EPA-2023-005550 Submitted

This message is to confirm your request submission to the FOIAonline application: [View Request](#). Request information is as follows:

1. Tracking Number: EPA-2023-005550
2. Requester Name: Mr. robert hammond
3. Date Submitted: 07/25/2023
4. Request Status: Submitted
5. Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ [Ex. 6 Personal Privacy (PP)]]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ [Ex. 6 Personal Privacy (PP)]
3. All records of communications with - and documents provided by - Robert Hammond, foia compliance@ [Ex. 6 Personal Privacy (PP)]
FOIA compliance@ [Ex. 6 Personal Privacy (PP)] DOD.FOIA.PA@ [Ex. 6 Personal Privacy (PP)] confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
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12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester

control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

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In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

<EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556. Corrected.pdf>

Message

From: perseverance2013@ [Ex: 6 Personal Privacy (PP)] perseverance2013@ [Ex: 6 Personal Privacy (PP)]
Sent: 7/28/2023 8:10:14 PM
To: OIP.ComplianceInquiry@usdoj.gov; bobak.Taleblian@usdoj.gov; lindsay.Steel@usdoj.gov
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; perseverance2013@ [Ex: 6 Personal Privacy (PP)]
Subject: FW: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Talebian, Ms. Steel, OIP Staff,

Please see the below denial of my expedited processing request.

In violation of the FOIA statute and DOJ OIP guidance, the expedited processing denial omits my right to appeal and my OGIS and FPL alternative dispute resolution rights. It also omits any analysis of the basis for denial. There is no attachment to the email below.

--/

For information, I previously sought EPA FOIA Public Liaison dispute resolution services from EPA's FPL and explained my position on June 13, 2023 regarding the Agency's denial of expedited processing for a different FOIA request. EPA's FPL stated: : "frankly, I believe their decision was correct. Consequently, I do not see further opportunity for Public Liaison engagement to mediate any dispute regarding that decision."

Also related to a different FOIA request with B5 denials, I notified the Agency that I planned to appeal. The same FPL stated"...you have threatened the program that you will appeal the issue." I responded that "Exercising one's statutory right to appeal an adverse decision is not a "threat."

As a separate matter from my compliance inquiry, I suggest that OIP contact EPA leadership and arrange for FPL training or one-on-one discussion.

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EPA has still not issued a factual finding of what happened to my missing Navy FOIAonline cases and how widespread the issue was. This matter is of great public interest. My sole purpose in these endeavors is to find out what happened, ensure it has been fixed (still not completely regarding search queries of my Navy FOIAonline cases), and ascertain how widespread the issue is.

--/

I try to keep these OIP compliance inquiries to a minimum.

Thank you.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: admin@foiaonline.gov <admin@foiaonline.gov>
Sent: Thursday, July 27, 2023 4:34 PM

To: perseverance2013@ [Ex. 5 Personal Privacy (PP)]

Subject: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Your request for Expedited Processing for the FOIA request EPA-2023-005550 has been denied. Additional details for this request are as follows:

- Request Created on: 07/25/2023
- Request Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ [Ex. 5 Personal Privacy (PP)]]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
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In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

- Expedited Processing Original Justification: EXPEDITED PROCESSING.

I am seeking expedited processing due to:

"an urgency to inform the public about an actual or alleged Federal government activity, if the information is requested by a person primarily engaged in disseminating information to the public."

- The information sought involves possible questions about the government's integrity that affect public confidence related to the integrity of FOIAonline records, haphazard disestablishment of FOIAonline and potential wide-spread data quality issues.

- The subject is of widespread and exceptional interest.

- I am a person "primarily engaged in disseminating information to the public."

There is intense interest/angst in matters surrounding FOIAonline and its decommissioning, so much so that Laura Johnson was added last minute to brief the FOIA Advisory Committee on March 2, 2023. At that meeting:

"Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public."

Note that EPA's FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest.

Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to [foiacomplaine@ex.6 Personal Privacy \(PP\)](mailto:foiacomplaine@ex.6 Personal Privacy (PP)), [dod.foia.pa@ex.6 Personal Privacy \(PP\)](mailto:dod.foia.pa@ex.6 Personal Privacy (PP)) and others. I also communicate regularly with members of Congress.

- See examples below.

- Public Comments Submitted to the Chief FOIA Officers Council <https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>

- Public Comments Submitted to the FOIA Advisory Committee | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>

- OGIS Annual Open Meeting Public comments <https://www.archives.gov/ogis/outreach-events/annual-open-meeting>

- Document Cloud. Org <https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., "Sample FOIA Template With Recent Developments to Combat Agency Misconduct.")

EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing.

- The subject of the requested records concerns government operations and activities
- The disclosure is likely to contribute to understanding of these operations or activities
- Disclosure will likely result in public understanding of the subject
- The contribution to public understanding of government operations or activities will be significant
- The requester has no commercial interest
- The public interest in disclosure is great.
- I use "editorial skills to turn the raw materials into a distinct work."
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.

- Expedited Processing Disposition Reason: Request does not meet criteria

Message

From: perseverance2013@ [Ex. 6 Personal Privacy (PP)] perseverance2013@ [Ex. 6 Personal Privacy (PP)]
Sent: 7/30/2023 1:29:41 AM
To: OIP.ComplianceInquiry (OIP) [oip.complianceinquiry@jmd.usdoj.gov]; Epp, Timothy [Epp.Timothy@epa.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Thompson, BrianK [Thompson.BrianK@epa.gov]; FOIA HQ [FOIA_HQ@epa.gov]; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff [Edwards.Jeff@epa.gov]; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam [shenefiel.pam@epa.gov]; gail.davis@epa.gov
Subject: Fw: FOIA Expedited Processing Disposition Reached for EPA-2023-005550
Attachments: EPA-2023-005550 Request Details Public account.pdf; EP-EPA-2023-005550-Denial Letter.executedpdf.pdf; EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556. Corrected.pdf

----- Forwarded Message -----

From: "perseverance2013@ [Ex. 6 Personal Privacy (PP)]" <perseverance2013@ [Ex. 6 Personal Privacy (PP)]>
To: 'Epp, Timothy' <epp.timothy@epa.gov>; "oip.complianceinquiry@usdoj.gov" <oip.complianceinquiry@usdoj.gov>; "bobak.taleblian@usdoj.gov" <bobak.taleblian@usdoj.gov>; "lindsay.steel@usdoj.gov" <lindsay.steel@usdoj.gov>
Cc: 'Johnson, Laura-S' <johnson.laura-s@epa.gov>; 'BrianK' <thompson.briank@epa.gov>; 'FOIA HQ' <foia_hq@epa.gov>; 'BrianK' <thompson.briank@epa.gov>; 'Laura-S' <johnson.laura-s@epa.gov>; 'jira@cnsshelpdesk.atlassian.net' <>; 'Jeff' <edwards.jeff@epa.gov>; 'Joshua.Cooper@cherokee-federal.com' <>; 'Mohammad.Shaikh@cherokee-federal.com' <>; 'James.Horner@cherokee-federal.com' <>; 'keenan.mitchell@cherokee-federal.com' <>; 'Pam' <shenefiel.pam@epa.gov>
Sent: Saturday, July 29, 2023 at 08:45:00 PM EDT
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Mr. Epps,

My compliance inquiry stands. You have incurred my wrath by your insulting emails and failure to properly execute your FPL duties - to mitigate EPA's litigation risks. I sought FPL dispute resolution because EPA's only reason for denial in the email is "Expedited Processing Disposition Reason: Request does not meet criteria." EPA's attached belated denial letter is no better. That is what FPL dispute resolution is about.

1. As an initial matter I am attaching a copy of the FOIAonline public access which does not even show the expedited processing decision. It simply shows:

"The description of this request is under agency review."

2. **You never sent me the Denial letter as mandated by the FOIA.** You also failed to comply with the Requested format of my FOIA request, which requires EPA to send me all correspondence to my email account and make all records within FOIA online public:

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated

in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be opened by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

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This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

3. Your attached Denial letter, which you never sent me is addressed to "no physical address:"
Mr. Robert Hammond No physical address Oakton, VA 22124

4. Meanwhile the address withing my FOIA request is:
Robert Hammond perseverance2013 (Ex. 6 Personal Privacy (PP))

5. While I currently cannot log in to FOIA online, I am certain that it says, "use my email." It does not say "*no physical address*," nor am I required to provide one. Just as you never sent me the expedited processing denial, I have had problems with agencies claiming they mail me something and I never got it.

6. If you were paying attention, you would know that I have a Help Desk Ticket in because I am unable to log in to my FOIA online account. Bad stuff happening at EPA, and you are making matters worse for your leadership.

7. Even if I could log in to FOIAonline (pls fix this soon and advise me of the problem) EPA must still SEND the determination letter. I am not required to retrieve it from a website.

8. I am not interested in "EPA's internal records side of FOIAonline."

---/

As to your separate email trying to explain why you unilaterally terminated FPL dispute resolution a day after I provided YOU my position for dispute resolution, it is nonsense. "I do not view the Public Liaison's role as authorizing/requiring me to reach out and insert myself in any dispute..." You have no idea what your job is. I am not impressed by your training. I have much more. Nevertheless, you do not have the temperament to be involved in mediation, nor do you appear to understand what mediation entails. You are going to get EPA in trouble.

As you can see, you have gotten my dander up. Your communications to me have been offensive. Also, we are not on a first name basis.

Please preserve this correspondence within FOIAonline and your FOIA case file until the statutory time for judicial review has passed or longer if required by NARA GRS 4.2 Item 20.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: Epp, Timothy <Epp.Timothy@epa.gov>
Sent: Saturday, July 29, 2023 2:09 PM
To: perseverance2013@; OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Hammond, and all,

EPA's internal records side of FOIAonline shows that the attached formal letter was issued to Mr. Hammond denying your application for expedited processing on the above-referenced request. This letter provided the requisite notice of appeal rights and the availability of EPA's Public Liaison.

Mr. Hammond, please let me know if this letter is not visible to you from your view of this request number.

Best regards,
Tim

Timothy R. Epp
Associate General Counsel|National FOIA Office
U.S. Environmental Protection Agency | Office of General Counsel
1200 Pennsylvania Avenue, N.W. (MC 2310A)
Washington, D.C. 20460 | WJCN 7309B
Phone (202) 564-2830| epp.timothy@epa.gov



National FOIA Office
EPA Office of General Counsel

From: perseverance2013@Ex. 6 Personal Privacy (PPP) <perseverance2013@Ex. 6 Personal Privacy (PPP)>
Sent: Friday, July 28, 2023 4:10 PM
To: OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov
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"Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public."

Note that EPA's FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest.

Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to [foiacomplaine@ex.6 Personal Privacy \(PP\) dod.foia.pa@ex.6 Personal Privacy \(PP\)](mailto:foiacomplaine@ex.6 Personal Privacy (PP) dod.foia.pa@ex.6 Personal Privacy (PP)) and others. I also communicate regularly with members of Congress.

- See examples below.

- Public Comments Submitted to the Chief FOIA Officers Council <https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>

- Public Comments Submitted to the FOIA Advisory Committee | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>

- OGIS Annual Open Meeting Public comments <https://www.archives.gov/ogis/outreach-events/annual-open-meeting>

- Document Cloud. Org <https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., "Sample FOIA Template With Recent Developments to Combat Agency Misconduct.")

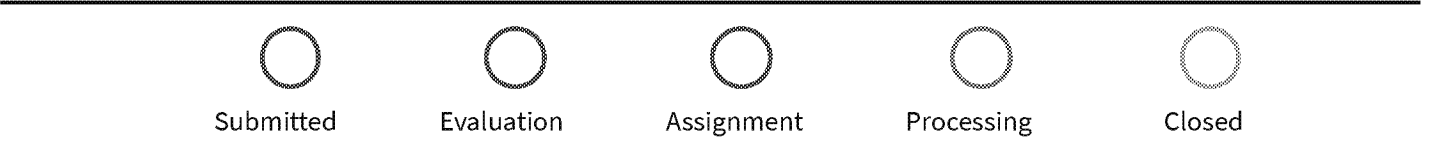
EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing.

- The subject of the requested records concerns government operations and activities
- The disclosure is likely to contribute to understanding of these operations or activities
- Disclosure will likely result in public understanding of the subject
- The contribution to public understanding of government operations or activities will be significant
- The requester has no commercial interest
- The public interest in disclosure is great.
- I use "editorial skills to turn the raw materials into a distinct work."
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.

- Expedited Processing Disposition Reason: Request does not meet criteria

EPA-2023-005550 Request Details



Request Information

Full Name	Mr. robert hammond
Organization	
Fee Category	Other
Date Submitted	07/25/2023
Estimated Date of Completion	08/23/2023
Final Disposition	Undetermined

Description

The description of this request is under agency review.

Released Records

Download	Title	Size (MB)	File Type	Release Date
No records have been released yet.				



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

Washington, D.C. 20460

OFFICE OF
GENERAL COUNSEL

July 26, 2023

Mr. Robert Hammond
No physical address

Ex. 6 Personal Privacy (PP)

**Re: Freedom of Information Act Request – EPA-2023-005550
Expedited Processing Determination**

Dear Mr. Hammond,

This letter concerns the above-referenced Freedom of Information Act (FOIA) request received by the U.S. Environmental Protection Agency (EPA), National FOIA Office (NFO) on July 25, 2023 in which you are seeking the following records: “Records from March 1, 2023 to present of EPA’s FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 2. All records of communications with and documents provided by Robert Hammond, perseverance2013@Ex. 6 Personal Privacy (PP) 3. All records of communications with - and documents provided by - Robert Hammond, foia@Ex. 6 Personal Privacy (PP), FOIAcomplaine@Ex. 6 Personal Privacy (PP), DOD.FOIA.PA@Ex. 6 Personal Privacy (PP) confirmed receipts, forwarding of emails and responses to them. 4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them. 5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil 6. All records of communications by and with Thompson, BrianK <Thompson.BrianK@epa.gov>, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them. 7. All records of communications by and with 'Edwards, Jeff Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them. 8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means. 9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them. 10. All records of communications with any FOIAonline participating partner regarding Help Desk Ticket FOH-12356 or nay records missing from their accounts. 11. Closeout records of case Help Desk Tickets FOOSHD-1404 and FOOS-4556 12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency’s possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency’s copy is not optional. 13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. I seek different records

related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.”

EPA has received your request for expedited processing. In your justification, you asserted, “I am seeking expedited processing due to: “an urgency to inform the public about an actual or alleged Federal government activity, if the information is requested by a person primarily engaged in disseminating information to the public.” • The information sought involves possible questions about the government’s integrity that affect public confidence related to the integrity of FOIAonline records, haphazard disestablishment of FOIAonline and potential widespread data quality issues. • The subject is of widespread and exceptional interest. • I am a person “primarily engaged in disseminating information to the public.” There is intense interest/angst in matters surrounding FOIAonline and its decommissioning, so much so that Laura Johnson was added last minute to brief the FOIA Advisory Committee on March 2, 2023. At that meeting: “Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public.” Note that EPA’s FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest. Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to foiacomplainece(Ex. 6 Personal Privacy (PP))dod.foia.pa@(Ex. 6 Personal Privacy (PP))and others. I also communicate regularly with members of Congress. • See examples below. - Public Comments Submitted to the Chief FOIA Officers Council <https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council> - Public Comments Submitted to the FOIA Advisory Committee | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments> - OGIS Annual Open Meeting Public comments <https://www.archives.gov/ogis/outreach-events/annual-open-meeting> - Document Cloud. Org <https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., “Sample FOIA Template With Recent Developments to Combat Agency Misconduct.”) EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing. • The subject of the requested records concerns government operations and activities • The disclosure is likely to contribute to understanding of these operations or activities • Disclosure will likely result in public understanding of the subject • The contribution to public understanding of government operations or activities will be significant • The requester has no commercial interest • The public interest in disclosure is great. • I use “editorial skills to turn the raw materials into a distinct work.” • My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties. Should EPA believe that further justification is needed, please advise me.” Your request for expedited processing must demonstrate there is a “compelling need”. 5 U.S.C. § 552(a)(6)(E)(i)(I) (2018); *see also* 40 C.F.R. §2.104(f) (2018). To determine whether your justification statement supports a finding of a “compelling need”, EPA must evaluate your statement as to whether there is either an urgency to inform the public

about an actual or alleged Federal government activity by a person primarily engaged in disseminating information to the public, or whether a lack of expedited treatment could reasonably be expected to pose an imminent threat to the life or physical safety of an individual.

Your application does not speak to any urgency to inform the public, and it does not speak to any expectation that lack of expedited treatment would pose an imminent threat to the life or physical safety of an individual. Thus, your request does not contain the information required to support a finding that your request meets either of these criteria. Therefore, your request for expedited processing is denied. Your FOIA request will be processed as expeditiously as possible.

You may appeal this determination by email at hq.foia@epa.gov, or by mail to the EPA's National FOIA Office, U.S. EPA, 1200 Pennsylvania Avenue, N.W. (2310A), Washington, DC 20460 or through FOIAonline if you are an account holder. If you are submitting your appeal by hand delivery, courier service, or overnight delivery, you must address your correspondence to 1200 Pennsylvania Avenue, N.W., WJC-N Building, Room 7309C, Washington, DC 20460.

Your appeal must be in writing, and it must be received no later than 90 calendar days from the date of this letter. The Agency will not consider appeals *received* after the 90-calendar-day limit. Appeals received after 5:00 p.m. EST will be considered received the next business day. The appeal letter should include the FOIA tracking number listed above. For quickest possible handling, the subject line of your email, the appeal letter, and its envelope, if applicable, should be marked "Freedom of Information Act Appeal."

If you need any further assistance or would like to discuss any aspect of your request, you may seek assistance from EPA's FOIA Public Liaison at hq.foia@epa.gov or call (202) 566-1667. You may also seek assistance from the Office of Government Information Services (OGIS). You may contact OGIS in any of the following ways: by mail, Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740-6001; email: ogis@nara.gov; telephone: (202) 741-5770 or (877) 684-6448; or fax: (202) 741-5769. For all media inquiries, please contact press@epa.gov.

Sincerely,

Gail Davis

Digitally signed by Gail
Davis
Date: 2023.07.26
14:41:27 -04'00'

Gail Davis
Government Information Specialist
National FOIA Office

Message

From: Epp, Timothy [Epp.Timothy@epa.gov]
Sent: 7/31/2023 12:17:01 PM
To: perseverance2013@ [Ex. 6 Personal Privacy (PP)] OIP.ComplianceInquiry (OIP) [oip.complianceinquiry@jmd.usdoj.gov]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Thompson, BrianK [Thompson.BrianK@epa.gov]; FOIA HQ [FOIA_HQ@epa.gov]; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff [Edwards.Jeff@epa.gov]; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam [shenefiel.pam@epa.gov]; gail.davis@epa.gov
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Hammond,

Thank you for bringing to EPA's attention that you did not receive the July 26, 2023 denial letter on your application for expedited processing on FOIA request EPA-2023-005550 as of your July 28 correspondence, and thank you for acknowledging that you received it when I sent it to you on July 29, 2023.

As I stated in other correspondence, your request for FOIA Public Liaison services on EPA's denial of your application for expedited processing on FOIA request EPA-2023-004302 was terminated by your decision not to respond to my email dated June 14, 2023 (which predicted that EPA would respond to your request on June 23) and, in any event, Public Liaison engagement on the expedited processing of FOIA request EPA-2023-004302 was rendered moot when EPA issued its final response to that FOIA request on June 23, 2023.

I remain ready, as EPA's FOIA Public Liaison, to assist you with any ongoing disputes you have with pertaining to EPA's FOIA response obligation on a pending FOIA request or pertaining to withheld records (or portions of records) under EPA's final response on a request that remains subject to appeal or on which you have filed an appeal. Please let me know if you'd like me to engage on a matter (I do need you to identify a FOIA response dispute that you'd like my assistance on).

(As an aside, please note that my last name does not have an "s" on the end.)

Best regards,
Tim

Timothy R. Epp

Associate General Counsel | [National FOIA Office](#)
U.S. Environmental Protection Agency | Office of General Counsel
1200 Pennsylvania Avenue, N.W. (MC 2310A)
Washington, D.C. 20460 | WJCN 7309B
Phone (202) 564-2830 | epp.timothy@epa.gov



National FOIA Office
EPA Office of General Counsel

From: perseverance2013@ [Ex. 6 Personal Privacy (PP)] <perseverance2013@ [Ex. 6 Personal Privacy (PP)]>
Sent: Saturday, July 29, 2023 9:30 PM
To: OIP.ComplianceInquiry (OIP) <oip.complianceinquiry@jmd.usdoj.gov>; Epp, Timothy <Epp.Timothy@epa.gov>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; FOIA HQ <FOIA_HQ@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-

federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>; gail.davis@epa.gov

Subject: Fw: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

----- Forwarded Message -----

From: "perseverance2013@epa.gov" <perseverance2013@epa.gov> Ex: 5 Personal Privacy (PP)
To: 'Epp, Timothy' <epp.timothy@epa.gov>; "oip.complianceinquiry@usdoj.gov" <oip.complianceinquiry@usdoj.gov>; "bobak.taleblian@usdoj.gov" <bobak.taleblian@usdoj.gov>; "lindsay.steel@usdoj.gov" <lindsay.steel@usdoj.gov>
Cc: 'Johnson, Laura-S' <johnson.laura-s@epa.gov>; 'Briank' <thompson.briank@epa.gov>; 'FOIA HQ' <foia_hq@epa.gov>; 'Briank' <thompson.briank@epa.gov>; 'Laura-S' <johnson.laura-s@epa.gov>; 'jira@cnsshelpdesk.atlassian.net' <>; 'Jeff' <edwards.jeff@epa.gov>; 'Joshua.Cooper@cherokee-federal.com' <>; 'Mohammad.Shaikh@cherokee-federal.com' <>; 'James.Horner@cherokee-federal.com' <>; 'keenan.mitchell@cherokee-federal.com' <>; 'Pam' <shenefiel.pam@epa.gov>
Sent: Saturday, July 29, 2023 at 08:45:00 PM EDT
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Mr. Epps,

My compliance inquiry stands. You have incurred my wrath by your insulting emails and failure to properly execute your FPL duties - to mitigate EPA's litigation risks. I sought FPL dispute resolution because EPA's only reason for denial in the email is "Expedited Processing Disposition Reason: Request does not meet criteria." EPA's attached belated denial letter is no better. That is what FPL dispute resolution is about.

1. As an initial matter I am attaching a copy of the FOIAonline public access which does not even show the expedited processing decision. It simply shows:

"The description of this request is under agency review."

2. **You never sent me the Denial letter as mandated by the FOIA.** You also failed to comply with the Requested format of my FOIA request, which requires EPA to send me all correspondence to my email account and make all records within FOIA online public:

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be opened by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

3. Your attached Denial letter, which you never sent me is addressed to "no physical address:"

Mr. Robert Hammond No physical address Oakton, VA 22124

4. Meanwhile the address withing my FOIA request is:

Robert Hammond [perseverance2013@](mailto:perseverance2013@ex.5 Personal Privacy (PP))

5. While I currently cannot log in to FOIA online, I am certain that it says, "use my email." It does not say "*no physical address*," nor am I required to provide one. Just as you never sent me the expedited processing denial, I have had problems with agencies claiming they mail me something and I never got it.

6. If you were paying attention, you would know that I have a Help Desk Ticket in because I am unable to log in to my FOIA online account. Bad stuff happening at EPA, and you are making matters worse for your leadership.

7. Even if I could log in to FOIAonline (pls fix this soon and advise me of the problem) EPA must still SEND the determination letter. I am not required to retrieve it from a website.

8. I am not interested in "EPA's internal records side of FOIAonline."

---/

As to your separate email trying to explain why you unilaterally terminated FPL dispute resolution a day after I provided YOU my position for dispute resolution, it is nonsense. "I do not view the Public Liaison's role as authorizing/requiring me to reach out and insert myself in any dispute..." You have no idea what your job is. I am not impressed by your training. I have much more. Nevertheless, you do not have the temperament to be involved in mediation, nor do you appear to understand what mediation entails. You are going to get EPA in trouble.

As you can see, you have gotten my dander up. Your communications to me have been offensive. Also, we are not on a first name basis.

Please preserve this correspondence within FOIAonline and your FOIA case file until the statutory time for judicial review has passed or longer if required by NARA GRS 4.2 Item 20.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: Epp, Timothy <Epp.Timothy@epa.gov>
Sent: Saturday, July 29, 2023 2:09 PM
To: perseverance2013@epa.gov; OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Hammond, and all,

EPA's internal records side of FOIAonline shows that the attached formal letter was issued to Mr. Hammond denying your application for expedited processing on the above-referenced request. This letter provided the requisite notice of appeal rights and the availability of EPA's Public Liaison.

Mr. Hammond, please let me know if this letter is not visible to you from your view of this request number.

Best regards,
Tim

Timothy R. Epp
Associate General Counsel|[National FOIA Office](#)
U.S. Environmental Protection Agency | Office of General Counsel
1200 Pennsylvania Avenue, N.W. (MC 2310A)
Washington, D.C. 20460 | WJCN 7309B
Phone (202) 564-2830| epp.timothy@epa.gov



National FOIA Office
EPA Office of General Counsel

From: perseverance2013@epa.gov; perseverance2013@epa.gov
Sent: Friday, July 28, 2023 4:10 PM
To: OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; perseverance2013@Ex: 5 Personal Privacy (PP)
Subject: FW: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Talebian, Ms. Steel, OIP Staff,

Please see the below denial of my expedited processing request.

In violation of the FOIA statute and DOJ OIP guidance, the expedited processing denial omits my right to appeal and my OGIS and FPL alternative dispute resolution rights. It also omits any analysis of the basis for denial. There is no attachment to the email below.

--/

For information, I previously sought EPA FOIA Public Liaison dispute resolution services from EPA's FPL and explained my position on June 13, 2023 regarding the Agency's denial of expedited processing for a different FOIA request. EPA's FPL stated: : "frankly, I believe their decision was correct. Consequently, I do not see further opportunity for Public Liaison engagement to mediate any dispute regarding that decision."

Also related to a different FOIA request with B5 denials, I notified the Agency that I planned to appeal. The same FPL stated "...you have threatened the program that you will appeal the issue." I responded that "Exercising one's statutory right to appeal an adverse decision is not a "threat."

As a separate matter from my compliance inquiry, I suggest that OIP contact EPA leadership and arrange for FPL training or one-on-one discussion.

--/

EPA has still not issued a factual finding of what happened to my missing Navy FOIAonline cases and how widespread the issue was. This matter is of great public interest. My sole purpose in these endeavors is to find out what happened, ensure it has been fixed (still not completely regarding search queries of my Navy FOIAonline cases), and ascertain how widespread the issue is.

--/

I try to keep these OIP compliance inquiries to a minimum.

Thank you.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: admin@foiaonline.gov <admin@foiaonline.gov>
Sent: Thursday, July 27, 2023 4:34 PM
To: perseverance2013@ Ex. 6 Personal Privacy (PP)
Subject: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Your request for Expedited Processing for the FOIA request EPA-2023-005550 has been denied. Additional details for this request are as follows:

- Request Created on: 07/25/2023
- Request Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ Ex. 6 Personal Privacy (PP)
3. All records of communications with - and documents provided by - Robert Hammond, foiacompliance@ Ex. 6 Personal Privacy (PP) FOIAcompliance@ Ex. 6 Personal Privacy (PP) DOD.FOIA.PA@ Ex. 6 Personal Privacy (PP) confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
6. All records of communications by and with Thompson, BrianK , including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Ticket FOH-12356 or nay [any] records missing from their accounts.
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be open ed by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

- Expedited Processing Original Justification: EXPEDITED PROCESSING.

I am seeking expedited processing due to:

"an urgency to inform the public about an actual or alleged Federal government activity, if the information is requested by a person primarily engaged in disseminating information to the public."

- The information sought involves possible questions about the government's integrity that affect public confidence related to the integrity of FOIAonline records, haphazard disestablishment of FOIAonline and potential wide-spread data quality issues.

- The subject is of widespread and exceptional interest.

- I am a person "primarily engaged in disseminating information to the public."

There is intense interest/angst in matters surrounding FOIAonline and its decommissioning, so much so that Laura Johnson was added last minute to brief the FOIA Advisory Committee on March 2, 2023. At that meeting:

"Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public."

Note that EPA's FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest.

Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to foiacomplaine@ex-6-personal-privacy-pp, dod.foia.pa@ex-6-personal-privacy-pp and others. I also communicate regularly with members of Congress.

- See examples below.

- Public Comments Submitted to the Chief FOIA Officers Council <https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>

- Public Comments Submitted to the FOIA Advisory Committee | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>

- OGIS Annual Open Meeting Public comments <https://www.archives.gov/ogis/outreach-events/annual-open-meeting>

- Document Cloud. Org <https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., "Sample FOIA Template With Recent Developments to Combat Agency Misconduct.")

EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing.

- The subject of the requested records concerns government operations and activities
- The disclosure is likely to contribute to understanding of these operations or activities
- Disclosure will likely result in public understanding of the subject
- The contribution to public understanding of government operations or activities will be significant
- The requester has no commercial interest
- The public interest in disclosure is great.
- I use "editorial skills to turn the raw materials into a distinct work."
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.


- Expedited Processing Disposition Reason: Request does not meet criteria


Message

From: Kristin Winter-Moy (Confluence) [epa-confluence@confluence.rtpnc.epa.gov]
Sent: 6/29/2023 5:30:00 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: [confluence] 00026-OMS-000 FOIAonline > Mr. Robert Hammond - FOIA Request Information

Message Title

There's 1 new edit on this page


 Mr. Robert Hammond - FOIA Request Information

 **Kristin Winter-Moy** edited this page

Here's what changed:

- ...
- Locate all items related to the issue of Mr. Robert Hammond indicating that he was missing requests under his registered user account.
 - JIRA tickets
 - Confluence items
 - Email items
 - CSV files

Investigation items

Item Type	Item	Description	Notes
JIRA FOOSHD Ticket	<div><div></div><div>Jira</div></div> <div><div>server</div><div>EPA JIRA</div></div> <div><div>serverId</div><div>Ex. 6 Personal Privacy (PP)</div></div> <div><div>key</div><div>FOOSHD-1404</div></div>	Escalated Record FOH-123563, Cases missing from his account	Helpdesk ticket was created on 3/6/2023.

JIRA FOOS Ticket	<div data-bbox="402 178 467 247"></div> <div data-bbox="467 222 509 247">Jira</div> <div data-bbox="431 312 688 344">server EPA JIRA</div> <div data-bbox="431 383 1062 418">serverId Ex. 6 Personal Privacy (PP)</div> <div data-bbox="431 457 711 489">key FOOS-4556</div>	Associate Public FOIA Cases with Registered User's Account	JIRA ticket was created on 3/14/2023.

Action items

[Go to page history](#)

[View page](#)

Message

From: Thompson, BrianK [Thompson.BrianK@epa.gov]
Sent: 7/26/2023 10:17:53 AM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: Re: FOIA Request EPA-2023-005550 Submitted. Corrected

Laura- please go ahead and draft up an email to Jeff Wells, attaching the draft letter we'd like to send, for his review. The cover email should give him a quick summary of why we're suggesting this. I'm happy to review or feel free to send and just cc' me; whichever you'd like. I'll try to catch him today in the office and chat him up about this.

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. EPA
phone: 202.564.4256

On Jul 26, 2023, at 6:08 AM, Johnson, Laura-S <Johnson.Laura-S@epa.gov> wrote:

Good morning Brian,
Keeping you in the loop regarding this. Also, may we take the next step on moving out the response email? I think that would be for us to set up a briefing time with Jeff Wells?

From: perseverance2013@Ex. 6 Personal Privacy (PP) <perseverance2013@Ex. 6 Personal Privacy (PP)>
Sent: Tuesday, July 25, 2023 10:53 PM
To: FOIA HQ <FOIA_HQ@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>
Cc: perseverance2013@Ex. 6 Personal Privacy (PP)
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: foia_hq@epa.gov <foia_hq@epa.gov>
Sent: Tuesday, July 25, 2023 10:39 PM
To: perseverance2013@Ex. 6 Personal Privacy (PP)
Subject: FOIA Request EPA-2023-005550 Submitted

This message is to confirm your request submission to the FOIAonline application: [View Request](#). Request information is as follows:

1. Tracking Number: EPA-2023-005550
2. Requester Name: Mr. robert hammond
3. Date Submitted: 07/25/2023
4. Request Status: Submitted
5. Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, [perseverance2013@ Ex. 6 Personal Privacy \(PP\)](#)
3. All records of communications with - and documents provided by - Robert Hammond, [foiacompliance@ Ex. 6 Personal Privacy \(PP\)](#), [FOIAcompliance@ Ex. 6 Personal Privacy \(PP\)](#), [DOD.FOIA.PA@ Ex. 6 Personal Privacy \(PP\)](#), confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S [Johnson.Laura-S@epa.gov](#), including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; [DONFOIA-PA@navy.mil](#)
6. All records of communications by and with Thompson, BrianK , including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
7. All records of communications by and with 'Edwards, Jeff' [Edwards.Jeff@epa.gov](#) including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S [Johnson.Laura-S@epa.gov](#), including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Tickets FOOSHD-1404 and FOOS-4556
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be opened by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field in FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

<EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556.
Corrected.pdf>

Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 3/14/2023 2:13:30 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey,
We'll need the audit logs on this one.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Edwards, Jeff
Sent: Tuesday, March 14, 2023 10:12 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

OH! Thanks very much!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 10:08 AM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@epa.gov Ex: 0 Personal Privacy (PP). For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DDN NAVY 2019-803345 Request Details Case Status: Closed Case Status: Closed Due Date: 03/01/2019 Check Page: 1? Backlog

Submission Details	Case File	Admin Tools	Assigned Staff: (0)	Comments (0)	Review
Requester Information					
Requester: Request Information	Requester has Approved: No	Tracking Number: 0075-NM7-2019-001345	Submitted Date: 01/01/2019	Received Date: 01/01/2019	Perfected Date: 01/01/2019
Email Address: gordonmitchell@CGI	Phone Number: Ex: 6 Personal Privacy (PP)	Last Assigned Date: 01/01/2019	Assigned To: Joshua Portier (Chief of Naval Operations)	Last Assigned By: Gregory Cason (Chief of Naval Operations)	Request Track: Sample
Address: Ex: 6 Personal Privacy (PP)	City: Ex: 6 Personal Privacy (PP)	State/Province: Ex: 6 Personal Privacy (PP)	Zip Code/Postal Code: Ex: 6 Personal Privacy (PP)	Fee Code: 01.05	
Closure Information					
Closed Date: 01/01/2019	Disposition: Fee-Related Reason	Exemptions Used:	Statutes Used:	Subtypes Used:	
Request Tracking					
Requester Info Available to the Public: No	Request Type: FOIA	Request Protected: No	Perfected Date: 01/01/2019	Acknowledgement Sent Date: 01/01/2019	Unusual Circumstances: No
Request Track: Sample	Fee Category: Other	Fee Waiver Requested: No	See Waiver Status:		

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I understand the plan but how did this happen?

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>

Sent: Tuesday, March 14, 2023 9:55 AM

To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [**https://tickets.fda.gov/ticket/Ex. 6 Personal Privacy \(PP\)**](https://tickets.fda.gov/ticket/Ex.6PersonalPrivacy(PP))

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 3/14/2023 2:24:48 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

I need this in text so I can reformat to something readable

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 10:20 AM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Here's the Audit log for that particular case:

DOF NAVF 2018-003343	03/14/2023 09:47 AM	Katherine Davis	Request	Create	...
New Attributes	<h1>Ex. 6 Personal Privacy (PP)</h1>				
Old Attributes					

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Tuesday, March 14, 2023 9:14 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.
--

Hey,
We'll need the audit logs on this one.

Thanks,
Jeff

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Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Edwards, Jeff
Sent: Tuesday, March 14, 2023 10:12 AM
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Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@epa.gov Ex. 6 Personal Privacy (PP). For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DDN NAVY 2019-803345 Request Details Case Status: Closed Case Status: Closed Due Date: 03/31/2019 Check Page: 1? Backlog

Submission Details	Case File	Admin Tools	Assigned Staff: (0)	Comments (0)	Review
Requester Information					
Requester: Request Information	Requester Has Approved: No	Requester Email Address: gdmitchell@nps.gov	Requester Phone Number: Ex: 1 Personal Privacy (PP)	Requester Address: Ex: 6 Personal Privacy (PP)	Requester City: Ex: 6 Personal Privacy (PP)
Requester State/Province: Ex: 6 Personal Privacy (PP)	Requester Zip Code/Postal Code: Ex: 6 Personal Privacy (PP)	Tracking Number: 0075-NM-2019-001345	Submitted Date: 01/31/2019	Received Date: 01/31/2019	Perfected Date: 01/31/2019
Assigned To: Joshua Portier (Chief of Naval Operations)	Last Assigned By: Gregory Cason (Chief of Naval Operations)	Request Track: Simple	Fee Level: \$1.05		
Closure Information					
Closed Date: 01/31/2019	Disposition: Fee-Related Reason	Exemptions Used:	Statuses Used:	Subtypes Used:	
Request Details					
Requester Info Available to the Public: No	Request Type: FOIA	Request Protected: No	Perfected Date: 01/31/2019	Acknowledgement Sent Date: 01/31/2019	Unusual Circumstances: No
Request Track: Simple	Fee Category: Other	Fee Waiver Requested: No	Case Manager Status: No		

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I understand the plan but how did this happen?

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>

Sent: Tuesday, March 14, 2023 9:55 AM

To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 3/6/2023 8:03:35 PM
To: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]
Subject: RE: [EXTERNAL] [JIRA] (FOH-123563) Cases missing from his account

Thank you very much Josh!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Monday, March 6, 2023 3:02 PM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>
Cc: Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>
Subject: FW: [EXTERNAL] [JIRA] (FOH-123563) Cases missing from his account

Hello,

I wanted to bring your attention to a new escalation from Robert Hammond regarding approximately 75 Navy cases that were linked to his account in January and were no longer linked in February. I will discuss it further in the meeting tomorrow, but specifically wanted to make you aware of his specific request of an explanation of the error to go along with a resolution of the specific cases. This was escalated as FOOSHD-1404. He said he was willing to file a FOIA request for this information if necessary.

Along with this, during our conversations he brought up questions about the legal ramifications of the decommissioning. He was specifically asking about what was meant in a FOIA Advisory Committee meeting when it was mentioned that FOIA Online's copy of the data would be held until FOIA Online was "dismantled". He wanted to know the definition of and timeframe for this "dismantling" and whether it coincided with the decommissioning. I referred him to Laura for that information.

Thank you,

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: EPA CDX Help Desk <jira@cnsshelpdesk.atlassian.net>
Sent: Monday, March 6, 2023 12:53 PM

To: Joshua Cooper <joshua.cooper@cherokee-federal.com>
Subject: [EXTERNAL] [JIRA] (FOH-123563) Cases missing from his account

 perseverance2013@ commented on  FOH-123563

Re: Cases missing from his account

This should not be happening and is a huge concern ov great interest to the FOIA Advisory Committee, particularly at this time.


Laura briefed on March 2, 2023.

I need to know how this happened and why. One way or another that information must be produced. Appreciate your help.

Robert H

From: FC ira@cnsshelpc

Sent: Mo 2023 2:41 PM

To: perse 

Subject:  FOH-123563 **ESCALATED (FOIA OPS)** Cases missing from his account

Reply above this line.

Hello,

Please reply with spreadsheet of missing cases.

Thank you,

FOIA Online Help Desk

Turn off this request's notifications

Sent on March 6, 2023 2:40:41 PM EST

 Add Comment

Get Jira notifications on your phone! Download the Jira Cloud app for Android or iOS

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(v1001.0.0-SNAPSHOT#100217-sha1:14229d0)



This message originates outside of the Cherokee Nation Businesses' email system.
Use caution if this message contains attachments, links or requests for information.

Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 3/31/2023 3:00:15 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Kristin Winter-Moy (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Shaikh, Mohammad [Shaikh.Mohammad@epa.gov]
Subject: JIRA 4556

Hey,

Please compose a concise summary statement about Mr. Hammond's multiple account discrepancies. It'll be best if we lay that all out for him. (which email with which spellings & capitalization etc...)

If someone else submitted the request on his behalf, let's note that specifically too.

Thanks very much!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 5/25/2023 8:36:14 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: Hammond (4556)

THANK YOU!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Sent: Thursday, May 25, 2023 4:00 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>
Subject: RE: Hammond (4556)

Jeff,

Here is the information:

Helpdesk ticket - [https://\[REDACTED\] Ex. 6 Personal Privacy \(PP\)](#) Attached is also a PDF of the ticket. This ticket was created when Josh escalated the ticket.

Attachments for the helpdesk ticket are as follows: FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx and Robert Hammond.docx

JIRA ticket - [https://\[REDACTED\] Ex. 6 Personal Privacy \(PP\)](#) Attached is also a PDF of the ticket.

Attachments for the JIRA ticket are as follows: request_profile_uuids-data-1680091829001.csv, FOOS-4556-032920231250PM.7z (Zip File), FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx, requests_by_profiles-data-1680091394966.csv

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:24 PM
To: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: Hammond (4556)

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.
--

Kristin,

I need ***all*** the information associated with the Hammond ticket(s). I'm not making progress at all because Jira's export isn't working for me, and I must not have access to the help desk tickets since the move to EPA's Jira. Please include all attachments as well as all information for linked jira tickets (including their attachments) etc.

- [https://](#) **Ex. 6 Personal Privacy (PP)**

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 5/25/2023 6:01:20 PM
To: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: Robert Hammond & DON

Thanks Josh!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Thursday, May 25, 2023 1:27 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs

Office of Mission Support

U.S. Environmental Protection Agency

919-541-2677

Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 5/25/2023 7:48:35 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Okay thank you.

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Sent: Thursday, May 25, 2023 3:41 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Subject: RE: Robert Hammond & DON

It isn't, it was accidently linked and I noticed it when I was looking for the ticket so I unlinked it.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:12 PM
To: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.
--

Kristin,

How is JIRA 4556 related to 4311?

Activity

All Comments Work Log History Activity Transitions Time In Status

Newest first 17

Kristin Winter-Moy made changes - 42 minutes ago

[Link](#)

Original: This issue is related to FOOS-4311 [FOOS-4311]

Kristin Winter-Moy made changes - 26/Apr/23 8:44 AM

[Link](#)

New: This issue is related to FOOS-4311 [FOOS-4311]

Kristin Winter-Moy made changes - 26/Apr/23 8:44 AM

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Sent: Thursday, May 25, 2023 2:29 PM

To: Edwards, Jeff <Edwards.Jeff@epa.gov>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Subject: RE: Robert Hammond & DON

This is the JIRA ticket associated to the helpdesk ticket - <https://> **Ex. 6 Personal Privacy (PP)**

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Thursday, May 25, 2023 2:01 PM

To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: Robert Hammond & DON

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Thanks Josh!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>

Sent: Thursday, May 25, 2023 1:27 PM

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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper

Tier II Analyst

EPA CDX and FOIA Online Help Desks

Staffed by CNSS

(888)890-1995 (EPA CDX)

(844)238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Thursday, May 25, 2023 11:24 AM

To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,

Jeff

Jeff Edwards

Office of Enterprise Information Programs

Office of Mission Support

U.S. Environmental Protection Agency

919-541-2677

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 3/14/2023 2:12:22 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

OH! Thanks very much!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 10:08 AM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@ex-6-personal-privacy-pp. For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DON NAVY 2015-003345 Request Details				Case Phases Closed Case Status Closed Case Dates 3/14/2023 Check Page 37 Backlog	
Submission Details		Case File		Admin Data	
Completed Tasks (1)		Comments (0)		Review	
Requester Information					
Requester	Robert Hammond	Tracking Number	DON NAVY 2015-003345		
Organization		Submitted Date	01/01/2015		
Requester Has Account	No	Received Date	01/01/2015		
Email Address	perseverance2013@ex-6-personal-privacy-pp	Perfected Date	01/01/2015		
Phone Number		Last Assigned Date	01/01/2015		
Fax Number		Assigned To	Joshua Porter (Chief of Naval Operations)		
Address		Last Assigned By	Gregory Carson (Chief of Naval Operations)		
City		Request Track	Simple		
State/Province	Ex: 6 Personal Privacy (PP)	Fee Limit	\$1.00		
Zip Code/Postal Code					
Case Information					
Closed Date	04/15/2015	Exemptions Used			
Disposition	Fee-Related Reason	Statuses Used			
"Other" Disposition		Subtypes Used			
Request Settings					
Requester Info Available to the Public	No	Request Type	FOIA		
Request Track	Simple	Request Perfected	Yes		
Fee Category	Other	Perfected Date	01/01/2015		
Fee Waiver Requested	No	Acknowledgement Sent Date	01/01/2015		
Fee Waiver Status		Unusual Circumstances	No		

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I understand the plan but how did this happen?

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>

Sent: Tuesday, March 14, 2023 9:55 AM

To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 5/25/2023 7:11:58 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Kristin,

How is JIRA 4556 related to 4311?

Activity

[All](#) [Comments](#) [Work Log](#) [History](#) [Activity](#) [Transitions](#) [Time in Status](#)

Newest first ↕

Kristin Winter-Moy made changes - 42 minutes ago

[Link](#) **Original:** This issue is related to FOOS-4311 [FOOS-4311]

Kristin Winter-Moy made changes - 26/Apr/23 8:44 AM

[Link](#) **New:** This issue is related to FOOS-4311 [FOOS-4311]

Kristin Winter-Moy made changes - 26/Apr/23 8:44 AM

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Sent: Thursday, May 25, 2023 2:29 PM
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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Subject: RE: Robert Hammond & DON

This is the JIRA ticket associated to the helpdesk ticket - [https://](#) **Ex. 6 Personal Privacy (PP)**

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 2:01 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

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Thanks Josh!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
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919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Thursday, May 25, 2023 1:27 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper

Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 11:24 AM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: [EXTERNAL] Robert Hammond & DON

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

Thanks,
Jeff

Jeff Edwards

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Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

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Sent: 5/25/2023 7:51:15 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Josh,

Please export and send all information associated with FOH-123563.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Sent: Thursday, May 25, 2023 3:43 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Subject: RE: Robert Hammond & DON

Here is the link for the helpdesk ticket in EPA Service Desk - <https://> **Ex. 6 Personal Privacy (PP)**

The FOH-123563 is in the CNSS helpdesk, we do not have access to that.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Thursday, May 25, 2023 3:08 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
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Subject: RE: Robert Hammond & DON

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.
--

Hey Josh,

Please paste the link to those tickets. I can't find either of them.

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>

Sent: Thursday, May 25, 2023 1:27 PM

To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>

Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: Robert Hammond & DON

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Joshua Cooper

Tier II Analyst

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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: [EXTERNAL] Robert Hammond & DON

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Hey Josh & Kristin,

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Jeff

Jeff Edwards

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Sent: 3/14/2023 2:02:09 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

I understand the plan but how did this happen?

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 9:55 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 7/10/2023 8:30:06 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: FW: Hammond Ticket response
Attachments: FOH-123563.doc.docx

Based on our knowledge, this statement **cannot** be true!

“Requests in this spreadsheet were linked to his account and exportable from the CSV on his View My Cases in January. When he did the same Export in February, these cases were no longer linked to his account.”

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Monday, July 10, 2023 4:10 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>
Subject: RE: Hammond Ticket response

Jeff,

Here is the case file I have for his incident. It appears that all communication post-escalation occurred between Mr. Hammond and CGI. I was only informed by CGI when the issue was resolved.

Joshua Cooper

Tier II Analyst
EPA CDX and FOIA Online Help Desks
Staffed by CNSS
(888)890-1995 (EPA CDX)
(844)238-7744 (FOIA Online)



CHEROKEE NATION
System Solutions

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Monday, July 10, 2023 1:08 PM
To: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Cc: Johnson.Laura-S <Johnson.Laura-S@epa.gov>
Subject: [EXTERNAL] Hammond Ticket response

EXTERNAL SENDER: Do not forward, open attachments, or click on links unless you recognize and trust the sender.

Hey Josh,

Please send the formal response we sent to Mr. Robert Hammond on his DON ticket.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

Message

From: Edwards, Jeff [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BBBEAA6258D84AE8AE0A0C14F92114A9-EDWARDS, JEFF]
Sent: 5/25/2023 7:07:43 PM
To: Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: Robert Hammond & DON

Hey Josh,

Please paste the link to those tickets. I can't find either of them.

Jeff Edwards

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From: Joshua Cooper <Joshua.Cooper@cherokee-federal.com>
Sent: Thursday, May 25, 2023 1:27 PM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: Robert Hammond & DON

Hello,

The ticket number is FOH-123563 for Help Desk and escalation ticket is FOOSHD-1404

Joshua Cooper
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Sent: Thursday, May 25, 2023 11:24 AM
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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
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Hey Josh & Kristin,

Please send the tickets associated with Robert Hammond's DON cases that were misplaced.

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Sent: 5/25/2023 7:49:49 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Can you export everything for 1404 please. I can't access it.



You can't view this issue

It may have been deleted or you don't have permission to view it.

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
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From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Joshua Cooper <Joshua.Cooper@cherokee-federal.com>; Sherice Mariani <Sherice.Mariani@cherokee-federal.com>; Rhonda Martinez <Rhonda.Martinez@cherokee-federal.com>
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Here is the link for the helpdesk ticket in EPA Service Desk - <https://a> **Ex. 6 Personal Privacy (PP)**

The FOH-123563 is in the CNSS helpdesk, we do not have access to that.

Thanks,
Kristin

Kristin Winter-Moy
Senior Consultant
CGI Federal | M: 770-861-5427

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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-

moy@cgifederal.com>

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Subject: [EXTERNAL] Robert Hammond & DON

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ED_014820_00000143-00002

Thanks,
Jeff

Jeff Edwards

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Sent: 5/25/2023 7:23:58 PM
To: Kristin Winter-Moy (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: Hammond (4556)

Kristin,

I need ***all*** the information associated with the Hammond ticket(s). I'm not making progress at all because Jira's export isn't working for me, and I must not have access to the help desk tickets since the move to EPA's Jira. Please include all attachments as well as all information for linked jira tickets (including their attachments) etc.

- [https://](#) **Ex. 6 Personal Privacy (PP)**

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

Task

Subject: Hammond (4556)

Due Date: 5/25/2023

Status: Not Started

Percent 0

Complete:

Owner: Edwards, Jeff

Message

From: Edwards, Jeff [Edwards.Jeff@epa.gov]
Sent: 5/25/2023 7:51:15 PM
To: Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
Subject: RE: Robert Hammond & DON

Josh,

Please export and send all information associated with FOH-123563.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
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919-541-2677

From: Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
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Jeff Edwards

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Subject: RE: Robert Hammond & DON

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Joshua Cooper

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Subject: [EXTERNAL] Robert Hammond & DON

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Hey Josh & Kristin,

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Jeff

Jeff Edwards

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Message

From: Edwards, Jeff [Edwards.Jeff@epa.gov]
Sent: 3/14/2023 2:12:22 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

OH! Thanks very much!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 10:08 AM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, [perseverance2013@Ex. 5 Personal Privacy \(PP\)](mailto:perseverance2013@ex.5personalprivacy.com). For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DDN-NMVT-2019-00345 Request Details		Case Placed: Closed Case Status: Closed Due Date: 03/01/2019 Clock Days: 01 Backlog	
Submission Details	Case File	Admin Code	Assigned To: (0)
Requester Information			
Requester	Robert Hammond	Tracking Number	DDN-NMVT-2019-00345
Organization		Submitted Date	03/01/2019
Requester Has Account	No	Received Date	03/01/2019
Email Address	perseverance2013@Ex. 5 Personal Privacy (PP)	Perfected Date	03/01/2019
Phone Number		Last Assigned Date	03/01/2019
Fax Number		Assigned To	Justus Portier (Chief of Naval Operations)
Address		Not Assigned By	Gregory Cason (Chief of Naval Operations)
City		Request Track	Simple
State/Province		Fee Limit	\$1.00
Zip Code/Postal Code			
Case Information			
Closed Date	04/01/2019	Exemptions Used	
Disposition	For Required Reason	Statuses Used	
"Other" Disposition		Subtypes Used	
Request Details			
Requester Info Available to the Public	No	Request Type	FOIA
Request Track	Simple	Request Protected	No
Fee Category	Other	* Perfected Date	04/01/2019
Fee Waiver Requested	No	Acknowledgement Sent Date	04/01/2019
Case Status Subtype		Ultimate Circumstances	No

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I understand the plan but how did this happen?

Jeff Edwards

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Message

From: Edwards, Jeff [Edwards.Jeff@epa.gov]
Sent: 3/14/2023 2:02:09 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
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Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

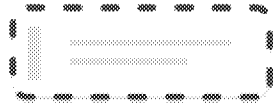
Keenan Mitchell | CGI | Consultant | C.337-519-3059

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CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Joshua Cooper [Joshua.Cooper@cherokee-federal.com]; Sherice Mariani [Sherice.Mariani@cherokee-federal.com]; Rhonda Martinez [Rhonda.Martinez@cherokee-federal.com]
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Tier II Analyst

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Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

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U.S. Environmental Protection Agency
919-541-2677

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Message

From: Edwards, Jeff [Edwards.Jeff@epa.gov]
Sent: 3/14/2023 2:13:30 PM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey,
We'll need the audit logs on this one.

Thanks,
Jeff

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Edwards, Jeff
Sent: Tuesday, March 14, 2023 10:12 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

OH! Thanks very much!

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Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@epa.gov Ex. 6 Personal Privacy (PP). For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DDN NAVY 2019-803345 Request Details Case Status: Closed Case Status: Closed Due Date: 03/31/2019 Check Page: 1? Backlog

Submitter Details	Case File	Admin Tools	Assigned Staff: (1)	Comments (0)	Review
Requester Information					
Requester: Request Information	Requester has Approved: No		Tracking Number: 0075-NM-2019-001345		
Organization: gpmstomms4243			Submitted Date: 01/31/2019		
Requester Email Address: [Redacted]			Received Date: 01/31/2019		
Phone Number: [Redacted]			Perfected Date: 01/31/2019		
Fax Number: [Redacted]			Last Assigned Date: 01/31/2019		
Address: [Redacted]			Assigned To: Joshua Portier (Chief of Naval Operations)		
City: [Redacted]			Last Assigned By: Gregory Cason (Chief of Naval Operations)		
State/Province: [Redacted]			Request Track: Sample		
Zip Code/Postal Code: [Redacted]			Fee Code: 01.05		
Closure Information					
Closed Date: 01/31/2019	Disposition: Fee-Related Reason		Exemptions Used:		
"Other" Disposition:			Statuses Used:		
			Subtypes Used:		
Request Details					
Requester Info Available to the Public: No	Request Type: FOIA				
Request Track: Sample	Request Protected: No				
Fee Category: Other	Perfected Date: 01/31/2019				
Fee Waiver Requested: No	Acknowledgement Sent Date: 01/31/2019				
Case Waiver Status:	Unusual Circumstances: No				

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

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Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: <https://> **Ex. 6 Personal Privacy (PP)**

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Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Perkins, Shannon [perkins.shannon@epa.gov]
Sent: 6/8/2023 4:40:04 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: RE: Adobe
Attachments: [#FOOS-4556] Associate Public FOIA Cases with Registered User's Account.docx; [#FOOSHD-1404] Escalated Record FOH-123563, Cases missing from his account.docx

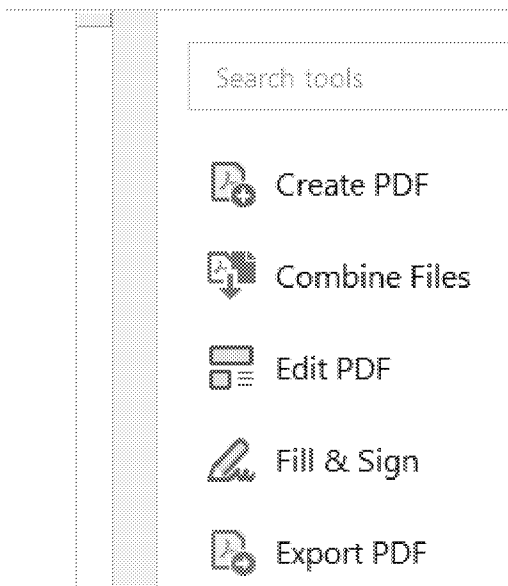
Is this ok?

From: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Sent: Thursday, June 8, 2023 12:33 PM
To: Perkins, Shannon <perkins.shannon@epa.gov>
Subject: RE: Adobe

I only have acrobat reader 😊 and adobe creative cloud (which I don't have an account for). Would you mind converting the 2 attached documents for me?

From: Perkins, Shannon <perkins.shannon@epa.gov>
Sent: Thursday, June 8, 2023 11:36 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Subject: Adobe

When you open the file in Adobe, you should see this on the right hand side (if you have the advanced version)



You export PDF and select Word.

We can do a screen share if you want.

Shannon

Shannon Perkins, Associate Director, eDiscovery Division

Office of Mission Support (OMS)
Office of Enterprise Information Programs (OEIP)
U.S. Environmental Protection Agency
(202) 566-0716 (Office)

[FOOS-4556] [HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"	Created: 14/Mar/23 Updated: 25/May/23 Resolved: 06/Apr/23
Status:	Done
Project:	[HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Task	Priority:	Normal
Reporter:	[HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"	Assignee:	[HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"
Resolution:	Complete	Votes:	0
Labels:	None		
Remaining Estimate:	0 minutes		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:	<input checked="" type="checkbox"/> FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy (4).xlsx <input type="checkbox"/> FOOS-4556-032920231250PM.7z <input type="checkbox"/> request_profile_uuids-data-1680091829001.csv <input type="checkbox"/> requests_by_profiles-data-1680091394966.csv
Issue Links:	Fixes fixes [HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]" Escalated Record FOH-123563, Cases mi... Closed
Sprint:	March 28, 2023, April 18, 2023
Story Points:	3

Description

Registered user Robert Hammond claims that several cases that were linked to his registered user account in January were unlinked from his account in February. When checking these cases, they now say that they were created as a public user using Mr. Hammonds email, [HYPERLINK "mailto:perseverance2013@[Ex. 6 Personal Privacy (PP)]"] However, we want to associate all of the cases that Mr. Hammond is missing to his Registered User account. The spreadsheet for which cases will be link. The cases highlighted in YELLOW are the missing cases.

Comments

Comment by [HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"	[23/Mar/23]
This email address [HYPERLINK "mailto:perseverance2013@[Ex. 6 Personal Privacy (PP)]"] is found to be associated with multiple (83) profiles, 226 requests associated with one (non-guest) profile and remaining are unique profiles created at different times per request (75).	
Attached is the shell script and the request data to be fixed.	
Comment by [HYPERLINK "https://[Ex. 6 Personal Privacy (PP)]"	[28/Mar/23]
add query parameter where=(assocType='foia:requester') will bring back just the requester for the case	
https://[Ex. 6 Personal Privacy (PP)]	
This will give you the UUID of the current requester for a case 2ed0e070-c6c7-4d8b-878d-a91ad0d3c2ae	
<pre>curl --request GET --basic --user 'admin:admin' --no-progress-meter --header 'Content-Type: application/json' --header 'Accept: application/json' --https://[Ex. 6 Personal Privacy (PP)]</pre>	

[FOOSHD-1404] [HYPERLINK "https://	Ex. 6 Personal Privacy (PP)	† Created: 06/Mar/23 Updated: 25/May/23 Resolved: 12/Apr/23
Status:	Closed	
Project:	[HYPERLINK "https:// Ex. 6 Personal Privacy (PP)	
Component/s:	None	
Affects Version/s:	None	
Fix Version/s:	None	

Type:	Service Request	Priority:	Normal
Reporter:	[HYPERLINK "https:// Ex. 6 Personal Privacy (PP)	Assignee:	[HYPERLINK "https:// Ex. 6 Personal Privacy (PP)
	Ex. 6 Personal Privacy (PP)		Ex. 6 Personal Privacy (PP)
Resolution:	Resolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:	<input checked="" type="checkbox"/> FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx <input type="checkbox"/> Robert Hammond.docx		
Issue Links:	Fixes		
	is fixed by [HYPERLINK "https:// Ex. 6 Personal Privacy (PP)	Associate	
	Public FOIA Cases with Regi... Done		
Request participants:			
Organizations:			

Description

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Service record details:

Contact Name: Robert Hammond

Contact Email: [HYPERLINK

"mailto:perseverance2013@ Ex. 6 Personal Privacy (PP)

" \h] Contact Phone: Ex. 6 Personal Privacy (PP)

FOIA Tracking Number: Multiple

Category:

Sub Category:

Third Level Category:

Impact:

Urgency:

Priority:

Status: User Responded

Summary: Cases missing from his account

Description:

Requests in this spreadsheet were linked to his account and exportable from the CSV on his View My Cases in January. When he did the same Export in February, these cases were no longer linked to his account.

Requests in green in first column were submitted after January export. Requests in yellow in second column did not appear in CSV of requests in his View My Cases dashboard in February, but they did in January. They also show as "Not Available" in the third column.

User has also requested an explanation of the error that occurred to cause the detach.

Comments

https:// Ex. 6 Personal Privacy (PP)

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)** [06/Apr/23]

Hi All,

Mr Hammond has gotten a response from Laura Johnson. We are waiting to hear back from him.

Thanks,

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)** [30/Mar/23]

[[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Hi Josh,

Mr. Hammond's highlighted cases are now associated with his account. We will NOT respond on this ticket officially until Jeff and Laura responds to him personally first. Then we will loop back and respond to this ticket.

Thanks,

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)** [14/Mar/23]

Hi Josh,

A ticket has been created to associate Mr. Hammonds missing cases with his registered user account.

Thanks,

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP) [09/Mar/23]

How then was he able to see the cases in his View My Cases dashboard in January, but not in February?

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)** [09/Mar/23]

[[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)** [09/Mar/23]

Hi Josh,

Upon checking these cases, it looks like the cases that are missing indicate on the case that they were created by a public user but with the registered user's email. I will attach screenshots of each case.

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP) [09/Mar/23]

Please remove these screenshots, they were for a different incident

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP) [09/Mar/23]

User called in for an update on this today

Comment by [[HYPERLINK "https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP) [06/Mar/23]

Requests in green in first column were submitted after January export. Requests in yellow in second column did not appear in CSV of requests in his View My Cases dashboard in February, but they did in January. They also show as "Not Available" in the third column.

[[HYPERLINK](#)

["https://\[REDACTED\]"](#)] **Ex. 6 Personal Privacy (PP)**

Ex. 6 Personal Privacy (PP)

(120 kB)

Generated at Thu May 25 15:50:18 EDT 2023 by Kristin Winter-Moy using Jira 9.4.6#940006-sha1:9a4fd0196d7a646e65e3c20ee57609b42110109b.

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/14/2023 2:19:54 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Here's the Audit log for that particular case:

CON-6467-2019-00388	01/31/2019 08:47 AM	Katherine Davis	Request	Create	...
New Attributes	<h1>Ex. 6 Personal Privacy (PP)</h1>				
Old Attributes					

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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We'll need the audit logs on this one.

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U.S. Environmental Protection Agency
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DON NAVY 2019-803345 Request Details		Case Phase: Closed Case Status: Closed Due Date: 03/11/2019 Check Point: 17 Backlog	
Submission Details	Case File	Admin Case	Assigned Tasks (1)
Requester Information			
Requester	Robert Hammond	Tracking Number	DON-803345-001345
Organization		Submitted Date	03/01/2019
Requester Has Account	No	Received Date	04/01/2019
Email Address	perseverance2013@epa.gov ^{Ex: 5 Personal Privacy (PP)}	Perfected Date	03/01/2019
Phone Number		Last Assigned Date	04/01/2019
Fax Number		Assigned To	Joshua Portner (Chief of Naval Operations)
Address		Last Assigned By	Gregory Cason (Chief of Naval Operations)
City		Request Track	Simple
State/Province		Fee Limit	\$1.00
Zip Code/Postal Code			
Case Information			
Closed Date	04/10/2019	Exemptions Used	
Disposition	For Release Reason	Statuses Used	
"Other" Disposition		Subtypes Used	
Request Details			
Requester Info Available to the Public	<input checked="" type="checkbox"/>	Request Type	FOIA
Request Track	Simple	Request Perfected	<input checked="" type="checkbox"/>
Fee Category	Other	Perfected Date	04/01/2019
Fee Waiver Requested	No	Acknowledgement Sent Date	04/01/2019
See Waiver Status		Unusual Circumstances	No

Thanks,

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Sent: Tuesday, March 14, 2023 9:02 AM

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ED_014820_00000160-00003

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I need this in text so I can reformat to something readable

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Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Here's the Audit log for that particular case:

CDN-Navy-2019-003346	03/21/2019 08:47 AM	Katherine Davis	Request	Create	...
View Attributes	<div>Ex. 6 Personal Privacy (PP)</div>				
Old Attributes					

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DDN NAVY 2019-803345 Request Details Case Status: Closed Case Status: Closed Due Date: 03/31/2019 Click Here to Print Backlog

Submission Details	Case File	Admin Tools	Assigned Staff (0)	Comments (0)	Review
Requester Information					
Requester: Request Information	Requester has Approved: No	Tracking Number: 0075-NM-2019-001345	Submitted Date: 01/31/2019	Received Date: 01/31/2019	Perfected Date: 01/31/2019
Email Address: gdmitchell@n	Phone Number: Ex. 6 Personal Privacy (PP)	Last Assigned Date: 01/31/2019	Assigned To: Joshua Portier (Chief of Naval Operations)	Last Assigned By: Gregory Cason (Chief of Naval Operations)	Request Track: Sample
Address: Ex. 6 Personal Privacy (PP)	City: Ex. 6 Personal Privacy (PP)	State/Province: Ex. 6 Personal Privacy (PP)	Zip Code/Postal Code: Ex. 6 Personal Privacy (PP)	Fee Code: 01.05	
Closure Information					
Closed Date: 01/31/2019	Disposition: Fee-Related Reason	Exemptions Used:	Statuses Used:	Subtypes Used:	
"Other" Disposition:					
Request Details					
Requester Info Available to the Public: No	Request Type: FOIA	Request Protected: No	Perfected Date: 01/31/2019	Acknowledgement Sent Date: 01/31/2019	Unusual Circumstances: No
Request Track: Sample	Fee Category: Other	Fee Waiver Requested: No	See Waiver Status:		

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Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

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A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/14/2023 2:31:45 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff, the text:

Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Tuesday, March 14, 2023 9:25 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I need this in text so I can reformat to something readable

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 10:20 AM
To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Here's the Audit log for that particular case:

DQW-MAY-2018-003345	01/31/2019 09:47 AM	Katherine Davis	Request	Create	...
New Attributes					
Old Attributes	<h1>Ex. 6 Personal Privacy (PP)</h1>				

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Tuesday, March 14, 2023 9:14 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

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Hey,
We'll need the audit logs on this one.

Thanks,
Jeff

Jeff Edwards
Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Edwards, Jeff
Sent: Tuesday, March 14, 2023 10:12 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

OH! Thanks very much!

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>

Sent: Tuesday, March 14, 2023 10:08 AM

To: Edwards, Jeff <Edwards.Jeff@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@ex-6-personal-privacy-pp. For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DON-NAY-2019-003345 Request Details				Case Progress Control Case Status Control Case Date(s) 03/17/2019 Check Page 57 Backlog		
Subsequent Status		Case File	Initial Date	Assigned Date (Y)	Comments (Y)	Review
Requester Information						
Requester	Robert Hammond			Tracking Number	DON-NAY-2019-003345	
Organization				Submitted Date	01/06/2019	
Requester Has Account	No			Received Date	04/31/2019	
Email Address	perseverance2013@ex-6-personal-privacy-pp			Perfected Date	01/06/2019	
Phone Number				Last Assigned Date	01/06/2019	
Fax Number				Assigned To	Joshua Rutter (Chief of Naval Operations)	
Address	Ex-6 Personal Privacy (PP)			Last Assigned By	Gregory Carson (Chief of Naval Operations)	
City				Request Track	Simple	
State/Province				Fee Limit	\$1.00	
Zip Code/Postal Code						
Case Information						
Closed Date	04/06/2019			Exemptions Used		
Disposition	Fee Waived Reason			Statutes Used		
"Other" Disposition				Subtypes Used		
Request Settings						
Requester Info Available to the Public	No			Request Type	FOIA	
Request Track	Simple			Request Perfected	Yes	
Fee Category	Other			Perfected Date	01/06/2019	
Fee Waiver Requested	No			Acknowledgement Sent Date	01/06/2019	
Fee Waiver Status				Unusual Circumstances	No	

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Tuesday, March 14, 2023 9:02 AM

To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSHD-1404 Cases missing from Mr. Hammond's account

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I understand the plan but how did this happen?

Jeff Edwards

Office of Enterprise Information Programs
Office of Mission Support
U.S. Environmental Protection Agency
919-541-2677

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Tuesday, March 14, 2023 9:55 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

A ticket has been created to run a script to associate the missing cases from Mr. Hammonds spreadsheet with his registered user account. This can take a day at longest once started and will not require a deployment. I will link the ticket here and we can talk more about this on stand up or just email me back if you have more questions now.

Ticket: [https://\[REDACTED\]](https://[REDACTED]) **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/14/2023 2:07:40 PM
To: Edwards, Jeff [Edwards.Jeff@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: FOOSH-1404 Cases missing from Mr. Hammond's account

Hey Jeff,

When checking the cases, I found that it looks like the cases were created as a public user using Mr. Hammond's email address, perseverance2013@gmail.com. For example, on this highlighted case, the flag "Requester Has Account" is marked as no. Mr. Hammond claims that he was logged in when created these cases and that they were once on his dashboards. However, I have not found a way to prove this to be true.

DON-NAVY-2019-803345 Request Details		Case Closed: Closed Case Status: Closed Due Date: 03/11/2019 Check Days: 17 Backlog	
Submitted Status	Case File	Admin Tools	Requester Tools (0)
Requester Information			
Requester: Robert Hammond		Tracking Number: DON-NAVY-2019-803345	
Organization:		Submitted Date:	03/11/2019
Requester Has Account:	No	Received Date:	03/11/2019
Email Address:	perseverance2013@gmail.com Ex: 5 Personal Privacy (PP)	Perfected Date:	03/11/2019
Phone Number:		Last Assigned Date:	03/11/2019
Fax Number:		Assigned To:	Justus Fortner (Chief of Naval Operations)
Address:		Last Assigned By:	Gregory Cason (Chief of Naval Operations)
City:	Ex: 5 Personal Privacy (PP)	Request Track:	Simple
State/Province:		Fee Limit:	\$1.00
Zip Code/Postal Code:			
Custom Information			
Closed Date:	03/11/2019	Exemptions Used:	
Disposition:	Fee-Paid Reason	Statuses Used:	
"Other" Disposition:		Subtypes Used:	
Requester History			
Requester Info Available to the Public:	No	Request Type:	FOIA
Request Track:	Simple	Request Perfected:	Yes
Fee Category:	Other	Perfected Date:	03/11/2019
Fee Waiver Requested:	No	Acknowledgement Sent Date:	03/11/2019
Fee Waiver Status:		Unusual Circumstances:	No

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

From: Edwards, Jeff <Edwards.Jeff@epa.gov>
Sent: Tuesday, March 14, 2023 9:02 AM
To: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: RE: FOOSH-1404 Cases missing from Mr. Hammond's account

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Office of Enterprise Information Programs
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Sent: Tuesday, March 14, 2023 9:55 AM

To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>

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Ticket: <https://> Ex. 6 Personal Privacy (PP)

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/10/2023 7:09:54 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: FOOSHD-1404: Cases Missing from Mr Hammonds Account
Attachments: Robert Hammond.docx; FOIAonline Compare January 2, 2023 to February 3, 2023 Missing Cases Navy.xlsx

Hey Jeff,

Upon first glance of the cases Mr. Hammond sent, it looks as if the cases that are supposedly missing from his dashboard were created with his email but as a public user. I am still trying to investigate if these were ever on his registered user dashboards. But if they were not, we would like to discuss course of action on standup Monday. Attached are a few screenshots of some of the cases from the spreadsheet he sent with the ticket. That is also attached.

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Shenefiel, Pam [shenefiel.pam@epa.gov]
Sent: 7/20/2023 7:14:40 PM
To: Waits, Matthew [Waits.Matthew@epa.gov]; Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Altendorfer, Ian [Altendorfer.Ian@epa.gov]
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Laura, please insert case numbers.

Ex. 5 Deliberative Process (DP)

Message

From: Waits, Matthew [Waits.Matthew@epa.gov]
Sent: 7/25/2023 1:16:56 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Good morning Laura!

Email went out this morning.

From: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Sent: Monday, July 24, 2023 6:16 PM
To: Waits, Matthew <Waits.Matthew@epa.gov>
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Hi Matthew,
Please let me know when you send out the email to Robert Hammond? I wanted to give a heads up to my management regarding possible follow up.

Thanks again for your assistance with this and your great coordination. I appreciate it.

From: Johnson, Laura-S
Sent: Thursday, July 20, 2023 3:47 PM
To: Shenefiel, Pam <shenefiel.pam@epa.gov>; Waits, Matthew <Waits.Matthew@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Per our discussion this afternoon, please review the revised email text as I provided below. You'll see that I inserted FOIA tracking numbers and an additional ticket number for his new FOIA request search.

Ex. 5 Deliberative Process (DP)

From: Shenefiel, Pam <shenefiel.pam@epa.gov>
Sent: Thursday, July 20, 2023 3:15 PM
To: Waits, Matthew <Waits.Matthew@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Laura, please insert case numbers.

Ex. 5 Deliberative Process (DP)

Ex. 5 Deliberative Process (DP)

Regards,

Message

From: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]
Sent: 3/14/2023 1:54:40 PM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: FOOSHD-1404 Cases missing from Mr. Hammond's account

Hi All,

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Ticket: <https://a> **Ex. 6 Personal Privacy (PP)**

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

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Message

From: Epp, Timothy [Epp.Timothy@epa.gov]
Sent: 7/29/2023 6:09:15 PM
To: perseverance2013@Ex. 6 Personal Privacy (PP) OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov
CC: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
Subject: RE: FOIA Expedited Processing Disposition Reached for EPA-2023-005550
Attachments: EP-EPA-2023-005550-Denial Letter.executedpdf.pdf

Dear Mr. Hammond, and all,

EPA's internal records side of FOIAonline shows that the attached formal letter was issued to Mr. Hammond denying your application for expedited processing on the above-referenced request. This letter provided the requisite notice of appeal rights and the availability of EPA's Public Liaison.

Mr. Hammond, please let me know if this letter is not visible to you from your view of this request number.

Best regards,
Tim

Timothy R. Epp

Associate General Counsel | National FOIA Office
U.S. Environmental Protection Agency | Office of General Counsel
1200 Pennsylvania Avenue, N.W. (MC 2310A)
Washington, D.C. 20460 | WJCN 7309B
Phone (202) 564-2830 | epp.timothy@epa.gov



National FOIA Office
EPA Office of General Counsel

From: perseverance2013@Ex. 6 Personal Privacy (PP) <perseverance2013@Ex. 6 Personal Privacy (PP)>
Sent: Friday, July 28, 2023 4:10 PM
To: OIP.ComplianceInquiry@usdoj.gov; bobak.Talebian@usdoj.gov; lindsay.Steel@usdoj.gov
Cc: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; perseverance2013@Ex. 6 Personal Privacy (PP)
Subject: FW: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Dear Mr. Talebian, Ms. Steel, OIP Staff,

Please see the below denial of my expedited processing request.

In violation of the FOIA statute and DOJ OIP guidance, the expedited processing denial omits my right to appeal and my OGIS and FPL alternative dispute resolution rights. It also omits any analysis of the basis for denial. There is no attachment to the email below.

--/

For information, I previously sought EPA FOIA Public Liaison dispute resolution services from EPA's FPL and explained my position on June 13, 2023 regarding the Agency's denial of expedited processing for a different FOIA request. EPA's FPL sated: : "frankly, I believe their decision was correct. Consequently, I do not see further opportunity for Public Liaison engagement to mediate any dispute regarding that decision."

Also related to a different FOIA request with B5 denials, I notified the Agency that I planned to appeal. The same FPL stated "...you have threatened the program that you will appeal the issue." I responded that "Exercising one's statutory right to appeal an adverse decision is not a "threat."

As a separate matter from my compliance inquiry, I suggest that OIP contact EPA leadership and arrange for FPL training or one-on-one discussion.

--/

EPA has still not issued a factual finding of what happened to my missing Navy FOIAonline cases and how widespread the issue was. This matter is of great public interest. My sole purpose in these endeavors is to find out what happened, ensure it has been fixed (still not completely regarding search queries of my Navy FOIAonline cases), and ascertain how widespread the issue is.

--/

I try to keep these OIP compliance inquiries to a minimum.

Thank you.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: admin@foiaonline.gov <admin@foiaonline.gov>
Sent: Thursday, July 27, 2023 4:34 PM
To: perseverance2013@ Ex. 5 Personal Privacy (PP)
Subject: FOIA Expedited Processing Disposition Reached for EPA-2023-005550

Your request for Expedited Processing for the FOIA request EPA-2023-005550 has been denied. Additional details for this request are as follows:

- Request Created on: 07/25/2023
- Request Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 5 Personal Privacy (PP)]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ Ex. 5 Personal Privacy (PP)
3. All records of communications with - and documents provided by - Robert Hammond, foiacompliance@ Ex. 5 Personal Privacy (PP), FOIAcomplaine@ Ex. 5 Personal Privacy (PP), DOD.FOIA.PA@ Ex. 5 Personal Privacy (PP), confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
6. All records of communications by and with Thompson, BrianK, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.

7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Ticket FOH-12356 or nay [any] records missing from their accounts.
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be open ed by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

- Expedited Processing Original Justification: EXPEDITED PROCESSING.

I am seeking expedited processing due to:

"an urgency to inform the public about an actual or alleged Federal government activity, if the information is requested by a person primarily engaged in disseminating information to the public."

- The information sought involves possible questions about the government's integrity that affect public confidence related to the integrity of FOIAonline records, haphazard disestablishment of FOIAonline and potential wide-spread data quality issues.

- The subject is of widespread and exceptional interest.

- I am a person “primarily engaged in disseminating information to the public.”

There is intense interest/angst in matters surrounding FOIAonline and its decommissioning, so much so that Laura Johnson was added last minute to brief the FOIA Advisory Committee on March 2, 2023. At that meeting:

“Mr. Howard asked two questions: first, how records are being transferred, and second, how EPA is ensuring that no data is lost or becomes unavailable to the public.”

Note that EPA’s FOIA regulation, 40 CFR Subpart A—Procedures for Disclosure of Records Under the Freedom of Information Act § 2.106 Preservation of records is in violation of law citing General Records Schedule 14, which was superseded by NARA Transmittal 29 of December 2017. This alone is of great public interest.

Additionally, I am an individual/organization primarily engaged in the dissemination of information who can prove the information is urgently needed to inform the public concerning some actual or alleged government activity. My primary activity is informing the public, which I do through a variety of means, such as open meeting public comments, blogs, etc., and I may from time to time collaborate on articles. There is extraordinary, off the charts interest in this matter. I make oral public comments at every open FOIA meeting. I have an active email distribution list of over 1,200 Chief FOIA Officers, FOIA professionals, FOIA advocacy groups media and interested parties via various email accounts including but not limited to [foiacompliance@ex.6 Personal Privacy \(PP\)](mailto:foiacompliance@ex.6 Personal Privacy (PP)), [dod.foia.pa@ex.6 Personal Privacy \(PP\)](mailto:dod.foia.pa@ex.6 Personal Privacy (PP)) and others. I also communicate regularly with members of Congress.

- See examples below.

- Public Comments Submitted to the Chief FOIA Officers Council <https://www.archives.gov/ogis/about-ogis/chief-foia-officers-council>

- Public Comments Submitted to the FOIA Advisory Committee | National Archives <https://www.archives.gov/ogis/foia-advisory-committee/public-comments>

- OGIS Annual Open Meeting Public comments <https://www.archives.gov/ogis/outreach-events/annual-open-meeting>

- Document Cloud. Org <https://www.documentcloud.org/app?q=%2Buser%3Arobert-hammond-106693%20> (e.g., “Sample FOIA Template With Recent Developments to Combat Agency Misconduct.”)

EPA must evaluate all my public comments along with my methods of dissemination and state that it has done so in any denial of expedited processing.

- The subject of the requested records concerns government operations and activities
- The disclosure is likely to contribute to understanding of these operations or activities
- Disclosure will likely result in public understanding of the subject
- The contribution to public understanding of government operations or activities will be significant
- The requester has no commercial interest
- The public interest in disclosure is great.
- I use “editorial skills to turn the raw materials into a distinct work.”
- My work is distributed to an audience with active distribution of over 1,200 plus members of the media, Chief FOIA Officers, FOIA professionals, FOIA/Open records Advocacy groups and interested parties.

Should EPA believe that further justification is needed, please advise me.

- Expedited Processing Disposition Reason: Request does not meet criteria

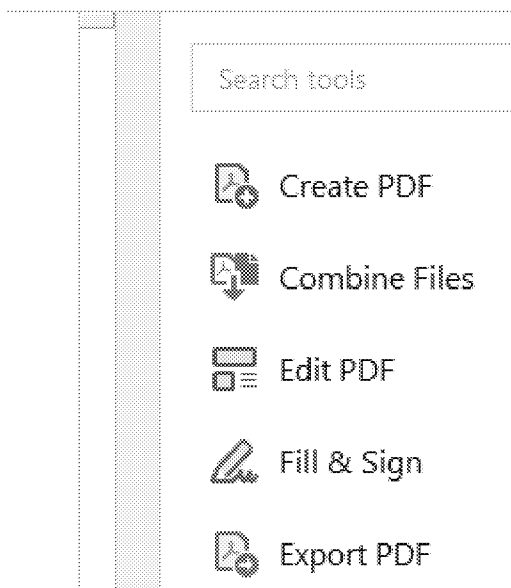
Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 6/8/2023 4:33:06 PM
To: Perkins, Shannon [perkins.shannon@epa.gov]
Subject: RE: Adobe
Attachments: [#FOOSHD-1404] Escalated Record FOH-123563, Cases missing from his account.pdf; [#FOOS-4556] Associate Public FOIA Cases with Registered User's Account.pdf

I only have acrobat reader 😞 and adobe creative cloud (which I don't have an account for). Would you mind converting the 2 attached documents for me?

From: Perkins, Shannon <perkins.shannon@epa.gov>
Sent: Thursday, June 8, 2023 11:36 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Subject: Adobe

When you open the file in Adobe, you should see this on the right hand side (if you have the advanced version)



You export PDF and select Word.

We can do a screen share if you want.

Shannon

Shannon Perkins, Associate Director, eDiscovery Division
Office of Mission Support (OMS)
Office of Enterprise Information Programs (OEIP)
U.S. Environmental Protection Agency
(202) 566-0716 (Office)

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 6/15/2023 8:17:01 PM
To: Thompson, BrianK [Thompson.BrianK@epa.gov]; Shenefiel, Pam [shenefiel.pam@epa.gov]; Waits, Matthew [Waits.Matthew@epa.gov]
Subject: FW: Formal Production Request: ED_014485_R. Hammond FOIA 004302_Review
Attachments: #FOOSHD-1404 Escalated Record FOH-123563 Cases missing from his account.pdf; #FOOS-4556 Associate Public FOIA Cases with Registered User's Account.pdf


Good afternoon folks,

In addition to the link below, please note there are 2 additional (short) pdf documents to include in the final response (and hence the awareness review as well). Please let me know if you need me to do anything further.

From: relativitysupport <relativitysupport@epa.gov>
Sent: Thursday, June 15, 2023 2:30 PM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; relativitysupport <relativitysupport@epa.gov>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>; Shenefiel, Pam <shenefiel.pam@epa.gov>
Subject: RE: Formal Production Request: ED_014485_R. Hammond FOIA 004302_Review

Hi Laura,

Your Formal Production is complete and ready for review.

Deliverable Location:	 Ex. 6 Personal Privacy (PP)
Relativity Saved Search:	ED_014485_R. Hammond FOIA 004302 REVIEW - FORMAL FOIA20230615_RIF - https://[REDACTED] Ex. 6 Personal Privacy (PP) ED_014485_R. Hammond FOIA 004302 REVIEW - FORMAL FOIA20230615_RWR - https://[REDACTED] Ex. 6 Personal Privacy (PP)
Total Document Count:	27

Please let us know if you have any questions or if you need any additional assistance.

Thank you

Mujadded Karimullah

Deloitte – eDiscovery Contractor
U.S. Environmental Protection Agency
Office of Information Collection
1301 Constitution Avenue NW 6146-F
Washington, DC 20229
Office Phone: 202-564-3043

Please email relativitysupport@epa.gov for all Relativity inquiries and requests.

Please email eDAT@epa.gov for questions or help on search requests.

Please visit the [Relativity Resource Center](#) to access Relativity training videos and support documentation.

From: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Sent: Thursday, June 15, 2023 11:32 AM

ED_014820_00000243-00001

To: relativitiesupport <relativitiesupport@epa.gov>

Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>; Shenefiel, Pam <shenefiel.pam@epa.gov>

Subject: Formal Production Request: ED_014485_R. Hammond FOIA 004302_Review

Good morning,

Please see the attached the formal production request for FOIA workspace ED_014485_R. Hammond FOIA 004302_Review. I believe that Brian Thompson reached out with a heads up on this one.

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 7/5/2023 2:27:35 PM
To: Wells, Jeffrey [Wells.jeffrey@epa.gov]
CC: Thompson, BrianK [Thompson.BrianK@epa.gov]
Subject: Recent FOIA
Attachments: FW: FOIA Request EPA-2023-005096 Submitted. EPA 23-C FOIA case processing records of FOIA Request EPA-2023-004302 ; Perseverance2013@aol.com 71 missing Navy FOIA cases. What happened?? ; FW: FOIA Request EPA-2023-005081 Submitted. Expedited FOIA Request EPA 23-B. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; Expedited FOIA Request EPA 23-A. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; FW: FOIA Advisory Committee March 2, 2023 Meeting + FOIAonline Update; FOIA-Advisory Committee. FW: Expedited FOIA Request EPA 23-A. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; FOIA Expedited Processing Disposition Reached for EPA-2023-005081. EPA 23-C FOIA case processing records of FOIA Request EPA-2023-004302

Jeff,
FYSA, per my earlier email.

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 3/13/2023 11:06:08 AM
To: Mitchell, Keenan O (CGI Federal) [keenan.mitchell@cgifederal.com]; Edwards, Jeff [Edwards.Jeff@epa.gov]; Winter-Moy, Kristin (CGI Federal) [kristin.winter-moy@cgifederal.com]
Subject: RE: FOOSHD-1404: Cases Missing from Mr Hammonds Account

Not sure if this matters in the least, but it's more information... Robert Hammond has more than one email that he has been using with us:

- [foiacomplaine@](#) Ex. 6 Personal Privacy (PP)
- [perseverance2013@](#) Ex. 6 Personal Privacy (PP)

From: Mitchell, Keenan O (CGI Federal) <keenan.mitchell@cgifederal.com>
Sent: Friday, March 10, 2023 2:10 PM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Edwards, Jeff <Edwards.Jeff@epa.gov>; Winter-Moy, Kristin (CGI Federal) <kristin.winter-moy@cgifederal.com>
Subject: FOOSHD-1404: Cases Missing from Mr Hammonds Account

Hey Jeff,

Upon first glance of the cases Mr. Hammond sent, it looks as if the cases that are supposedly missing from his dashboard were created with his email but as a public user. I am still trying to investigate if these were ever on his registered user dashboards. But if they were not, we would like to discuss course of action on standup Monday. Attached are a few screenshots of some of the cases from the spreadsheet he sent with the ticket. That is also attached.

Thanks,

Keenan Mitchell | CGI | Consultant | C.337-519-3059

Proprietary/confidential information belonging to CGI Federal Inc. or its affiliates may be contained in this message. If you are not a recipient indicated or intended in this message (or responsible for the delivery of this message to such person), or if you think for any reason that this message may have been addressed to you in error, you may not use or copy or deliver this message to anyone else. In such case, you should destroy this message and are asked to notify the sender by reply email.

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 7/24/2023 10:15:37 PM
To: Waits, Matthew [Waits.Matthew@epa.gov]
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Hi Matthew,

Please let me know when you send out the email to Robert Hammond? I wanted to give a heads up to my management regarding possible follow up.

Thanks again for your assistance with this and your great coordination. I appreciate it.

From: Johnson, Laura-S
Sent: Thursday, July 20, 2023 3:47 PM
To: Shenefiel, Pam <shenefiel.pam@epa.gov>; Waits, Matthew <Waits.Matthew@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Per our discussion this afternoon, please review the revised email text as I provided below. You'll see that I inserted FOIA tracking numbers and an additional ticket number for his new FOIA request search.

Ex. 5 Deliberative Process (DP)

From: Shenefiel, Pam <shenefiel.pam@epa.gov>
Sent: Thursday, July 20, 2023 3:15 PM
To: Waits, Matthew <Waits.Matthew@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Laura, please insert case numbers.

Ex. 5 Deliberative Process (DP)

Regards,

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 7/25/2023 1:23:15 PM
To: Waits, Matthew [Waits.Matthew@epa.gov]
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Awesome. Thanks so much. I'm curious as to how long it will take for him to submit the additional FOIA Request...

From: Waits, Matthew <Waits.Matthew@epa.gov>
Sent: Tuesday, July 25, 2023 9:17 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Good morning Laura!

Email went out this morning.

From: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Sent: Monday, July 24, 2023 6:16 PM
To: Waits, Matthew <Waits.Matthew@epa.gov>
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Hi Matthew,
Please let me know when you send out the email to Robert Hammond? I wanted to give a heads up to my management regarding possible follow up.

Thanks again for your assistance with this and your great coordination. I appreciate it.

From: Johnson, Laura-S
Sent: Thursday, July 20, 2023 3:47 PM
To: Shenefiel, Pam <shenefiel.pam@epa.gov>; Waits, Matthew <Waits.Matthew@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>
Subject: FW: Draft language for FOIA Follow Up/For Discussion this afternoon

Per our discussion this afternoon, please review the revised email text as I provided below. You'll see that I inserted FOIA tracking numbers and an additional ticket number for his new FOIA request search.

Ex. 5 Deliberative Process (DP)

From: Shenefiel, Pam <shenefiel.pam@epa.gov>

Sent: Thursday, July 20, 2023 3:15 PM

To: Waits, Matthew <Waits.Matthew@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; Altendorfer, Ian <Altendorfer.Ian@epa.gov>

Subject: RE: Draft language for FOIA Follow Up/For Discussion this afternoon

Laura, please insert case numbers.

Ex. 5 Deliberative Process (DP)

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 7/5/2023 4:44:25 PM
To: Shenefiel, Pam [shenefiel.pam@epa.gov]
Subject: FW: Recent FOIA
Attachments: FW: FOIA Request EPA-2023-005096 Submitted. EPA 23-C FOIA case processing records of FOIA Request EPA-2023-004302 ; Perseverance2013@aol.com 71 missing Navy FOIA cases. What happened?? ; FW: FOIA Request EPA-2023-005081 Submitted. Expedited FOIA Request EPA 23-B. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; Expedited FOIA Request EPA 23-A. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; FW: FOIA Advisory Committee March 2, 2023 Meeting + FOIAonline Update; FOIA-Advisory Committee. FW: Expedited FOIA Request EPA 23-A. Records of FOIAonline Help Desk Ticket FOH-123563, Cases missing from his account [perseverance2013@aol.com]; FOIA Expedited Processing Disposition Reached for EPA-2023-005081. EPA 23-C FOIA case processing records of FOIA Request EPA-2023-004302

From: Johnson, Laura-S
Sent: Wednesday, July 5, 2023 10:28 AM
To: Wells, Jeffrey <Wells.jeffrey@epa.gov>
Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>
Subject: Recent FOIA

Jeff,
FYSA, per my earlier email.

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 7/26/2023 10:21:58 AM
To: Thompson, BrianK [Thompson.BrianK@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: RE: FOIA Request EPA-2023-005550 Submitted. Corrected

Great. Thanks Brian.

From: Thompson, BrianK <Thompson.BrianK@epa.gov>
Sent: Wednesday, July 26, 2023 6:18 AM
To: Johnson, Laura-S <Johnson.Laura-S@epa.gov>
Cc: Edwards, Jeff <Edwards.Jeff@epa.gov>
Subject: Re: FOIA Request EPA-2023-005550 Submitted. Corrected

Laura- please go ahead and draft up an email to Jeff Wells, attaching the draft letter we'd like to send, for his review. The cover email should give him a quick summary of why we're suggesting this. I'm happy to review or feel free to send and just cc' me; whichever you'd like. I'll try to catch him today in the office and chat him up about this.

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. EPA
phone: 202.564.4256

On Jul 26, 2023, at 6:08 AM, Johnson, Laura-S <Johnson.Laura-S@epa.gov> wrote:

Good morning Brian,
Keeping you in the loop regarding this. Also, may we take the next step on moving out the response email? I think that would be for us to set up a briefing time with Jeff Wells?

From: [perseverance2013@](#) Ex. 6 Personal Privacy (PP) <[perseverance2013@](#) Ex. 6 Personal Privacy (PP)>
Sent: Tuesday, July 25, 2023 10:53 PM
To: FOIA HQ <FOIA_HQ@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>
Cc: [perseverance2013@](#) Ex. 6 Personal Privacy (PP)
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: foia_hq@epa.gov <foia_hq@epa.gov>
Sent: Tuesday, July 25, 2023 10:39 PM
To: perseverance2013@
Subject: FOIA Request EPA-2023-005550 Submitted

This message is to confirm your request submission to the FOIAonline application: [View Request](#). Request information is as follows:

1. Tracking Number: EPA-2023-005550
2. Requester Name: Mr. robert hammond
3. Date Submitted: 07/25/2023
4. Request Status: Submitted
5. Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)]

See PDF for full request.

1. Records from March 1, 2023 to present of EPA's FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556
2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ Ex. 6 Personal Privacy (PP)
3. All records of communications with - and documents provided by - Robert Hammond, foia compliance@ Ex. 6 Personal Privacy (PP)
FOIA compliance@ Ex. 6 Personal Privacy (PP), DOD.FOIA.PA@ Ex. 6 Personal Privacy (PP) confirmed receipts, forwarding of emails and responses to them.
4. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
5. Some Department of Navy addressees may have been 'christopher.a.julka@navy.mil'; DONFOIA-PA@navy.mil
6. All records of communications by and with Thompson, BrianK, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
8. All internal help desk case records conducting analysis and communicating with any party by email, text, or other means.
9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
10. All records of communications with any FOIAonline participating partner regarding Help Deck Tickets FOOSHD-1404 and FOOS-4556
11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other

mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

Further, I request that these records be sent in any digital formats in which they exist (such as PDF and Excel). Under the terms of the E-FOIA Amendments of 1996, Section 5, if a document exists in electronic format, it must be released in that format upon request.

Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be open ed by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field I FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

This request is distinctly separate from any other. Please do not combine this request with any other request in your reply. I am requesting that each element of the records sought be specifically addressed in the reply.

In all correspondence, return a copy of my FOIA request, cite my personal request number, and cite records sought.

<EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556. Corrected.pdf>

Message

From: Thompson, BrianK [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=B510F4E651CD489A8D5C6D5B2EE56D2B-THOMPSON, BRIAN]
Sent: 7/26/2023 10:17:53 AM
To: Johnson, Laura-S [Johnson.Laura-S@epa.gov]
CC: Edwards, Jeff [Edwards.Jeff@epa.gov]
Subject: Re: FOIA Request EPA-2023-005550 Submitted. Corrected

Laura- please go ahead and draft up an email to Jeff Wells, attaching the draft letter we'd like to send, for his review. The cover email should give him a quick summary of why we're suggesting this. I'm happy to review or feel free to send and just cc' me; whichever you'd like. I'll try to catch him today in the office and chat him up about this.

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. EPA
phone: 202.564.4256

On Jul 26, 2023, at 6:08 AM, Johnson, Laura-S <Johnson.Laura-S@epa.gov> wrote:

Good morning Brian,
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From: perseverance2013@ Ex. 6 Personal Privacy (PP) perseverance2013@ Ex. 6 Personal Privacy (PP)
Sent: Tuesday, July 25, 2023 10:53 PM
To: FOIA HQ <FOIA_HQ@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>; jira@cnsshelpdesk.atlassian.net; Edwards, Jeff <Edwards.Jeff@epa.gov>; Joshua.Cooper@cherokee-federal.com; Mohammad.Shaikh@cherokee-federal.com; James.Horner@cherokee-federal.com; keenan.mitchell@cherokee-federal.com; Shenefiel, Pam <shenefiel.pam@epa.gov>
Cc: perseverance2013@ Ex. 6 Personal Privacy (PP)
Subject: FW: FOIA Request EPA-2023-005550 Submitted. Corrected

FYSA.

Thank you for your help in this matter.

With my respect,

Robert Hammond
Private Citizen FOIA Advocate

From: foia_hq@epa.gov <foia_hq@epa.gov>
Sent: Tuesday, July 25, 2023 10:39 PM
To: perseverance2013@ Ex. 6 Personal Privacy (PP)
Subject: FOIA Request EPA-2023-005550 Submitted

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2. Requester Name: Mr. robert hammond
3. Date Submitted: 07/25/2023
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5. Description: EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556 [perseverance2013@ Ex. 6 Personal Privacy (PP)]

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2. All records of communications with and documents provided by Robert Hammond, perseverance2013@ Ex. 6 Personal Privacy (PP)
3. All records of communications with - and documents provided by - Robert Hammond, foia compliance@ Ex. 6 Personal Privacy (PP) FOIA compliance@ Ex. 6 Personal Privacy (PP) DOD.FOIA.PA@ Ex. 6 Personal Privacy (PP) confirmed receipts, forwarding of emails and responses to them.
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7. All records of communications by and with 'Edwards, Jeff' Edwards.Jeff@epa.gov including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
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9. All records of communications by and with Johnson, Laura-S Johnson.Laura-S@epa.gov, including communications with the FOIA Advisory Committee, Department of Navy, confirmed receipts, forwarding of emails, and responses to them.
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11. Closeout records of case Help Deck Tickets FOOSHD-1404 and FOOS-4556
12. I am also seeking a copy of this FOIA Request, which is an Agency record subject to FOIA that exists and is in the Agency's possession at the time of my FOIA request. This record is a responsive record integral to my Request. Release of the Agency's copy is not optional.
13. Note: This FOIA request is not duplicate of FOIA requests EPA-2023-005081 and EPA-2023-005096. It seeks different records related to Help Deck Tickets FOOSHD-1404 and FOOS-4556, not Help Deck Ticket FOH-12356.

REQUESTED FORMAT.

I am also seeking records in their native format (MS. Outlook, PowerPoint, Excel, ADA accessible PDF files or other mutually agreed by return email with: (1) a signed and dated cover letter (citing my personally assigned requester control number); (2) with record page count for all records released records (3) a copy of this request in your reply. I seek records via email in PDF format with an imbedded copy of my requests to (1) impede the agency from not addressing the FOIA Request; (2) impede the Agency from not providing the documents stated in the Agency's letter reply, and (3) make it obvious in any subsequent review what the Agency has or has not done.

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Each record must be provided as a distinct record in their native format. Emails should be provided as MS Outlook files, if not encrypted or otherwise unable to be opened by me. Only if this is not possible, emails should be produced with their embedded hyperlinked attachments by using the "File => Save as Adobe PDF" command within Outlook or by other software that produces the same result.

I am also seeking the "Description Available to the Public" field in FOIAonline be set to yes and that all records be released to and viewable in the application by the general Public. The release type must be set to "Unredacted – Releasable to the General Public: Will be available to the general public," or to "Redacted – Releasable to the General Public: Will be available to the general public."

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<EPA 23-D. Records of FOIAonline Help Desk Ticket Tickets FOOSHD-1404 and FOOS-4556.
Corrected.pdf>